Assessment Requirements for CUABRT415 Provide technical support during virtual and hybrid events

Release: 1

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Modification History

| Release 1 | This version first released with CUA Creative Arts and Culture Training Package version 6.0. |
| | New unit of competency. |

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- provide technical support during the operation of at least two events, including:
  - one virtual event
  - one hybrid event.

In the course of the above, the candidate must:

- support the setup, testing and operation of technologies for virtual and hybrid events
- provide technical support in response to technical requirements for the events
- communicate and work collaboratively with the production team and audience members during the events.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- safety, licensing and regulatory requirements relating to virtual and hybrid events related to own role, including:
  - work health and safety (WHS) requirements
  - copyright and intellectual property requirements
- key roles and responsibilities of event team members in virtual and hybrid event productions
- key technical requirements of virtual and hybrid events including:
  - technology and software requirements
  - video, audio and sound production requirements
  - accessibility requirements and inclusive technical features
- types of hybrid or virtual events in the creative industries, including:

- live music
- dance performance
- film festivals
- art exhibitions
- live production
- key procedures to set up, test and provide technical support with technology during virtual and hybrid events
- issues that typically occur when providing technical support in virtual and hybrid events
- strategies for addressing issues and challenges when providing technical support.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- technologies and equipment for events
- production documentation and technical requirements for virtual and hybrid events
- relevant personnel for interaction.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=1db201d9-4006-4430-839f-382ef6b803d5