

Australian Government

# Assessment Requirements for CSCORG032 Undertake research and report findings within the correctional services environment

Release: 1

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#### **Modification History**

Release 1. This is the first release of this unit of competency in the CSC Correctional Services Training Package Release 3.0

## **Performance Evidence**

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying a range of research strategies relevant to the nature of the research
- analysing complex data
- managing time and priorities using a wide range of methods
- using sophisticated written and verbal communication to:
  - present formal written reports
  - negotiate with a wide range of known and unknown stakeholders
  - negotiate with senior management and specialist professionals
- interpreting data and information
- solving complex problems
- using information technology for research and reporting
- networking inside and outside the workplace.

## **Knowledge Evidence**

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- · agency, organisation and legislative requirements, policies, procedures and practice
- organisation's consultation, reporting and accountability systems and processes
- code of ethics
- suitable research methodologies
- methods to analyse qualitative and quantitative data
- consultation models, protocol and practice
- manual and electronic information systems
- cultural implications of research methods and the cultural analysis of information
- information confidentiality.

#### **Assessment Conditions**

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- acceptable means of simulation assessment
- applicable documentation, including workplace policies, procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment, facilities and personal protective equipment (PPE) currently used in industry.

#### Links

Companion Volume implementation guides are found in VETNet https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde