Assessment Requirements for CSCORG023 Provide leadership in justice services

Release: 1

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Modification History

Release	Comments
1	These Assessment Requirements were released in CSC Correctional Services Training Package release 1.0 and meet the Standards for Training Packages.

Please refer to the advice in the CSC Assessment Guide.

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least two occasions.

- applying agreed practices and protocols for consultation and professional networks, inside and outside the organisation and in state, national and, where relevant, international forums
- operating effectively in state, national and, where relevant, international forums
- operating effectively in both general and specialist interests in justice services
- developing and maintaining professional relationships with a comprehensive range of key people and agencies in justice services
- establishing and maintaining communication in complex human service, industrial and political contexts
- providing high-level specialist advice to senior decision makers
- providing information based on complex analysis of service data in the context of public, legal and political accountability
- providing formal presentations to industry forums

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- organisation's policies and procedures related to the justice system and its services
- strategic plans, business plans and performance management processes for systems and services
- advanced communication techniques
- information management procedures
- working relationships with reference to:

- service, policy, management and accountability structure of the justice system
- legislation relevant to the management and services of the justice system
- nature of support needed by colleagues in the justice system and timing of that support
- group dynamics and factors that impact on the effectiveness of working groups
- techniques and strategies needed to encourage and ensure effective working relationships in both familiar and unknown forums
- factors that influence the development and maintenance of trust in working relationships
- strategies and techniques for tackling difficult and controversial issues with colleagues in the context of maintaining effective relationships and promoting positive images and consensus

Assessment Conditions

Valid assessment of this unit requires a workplace environment or one that closely resembles normal work practice and replicates the range of conditions likely to be encountered by an individual responsible for providing leadership in justice services as part of a coordinated team, including coping with difficulties, irregularities and changes to routine.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde

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