

## Assessment Requirements for CSCORG013 Coordinate a work team

Release: 1

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### **Modification History**

Release	Comments
1	These Assessment Requirements were released in CSC Correctional Services Training Package release 1.0 and meet the Standards for Training Packages.
	Assessment Requirements revised

Please refer to the advice in the CSC Assessment Guide.

#### Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least two occasions.

- using effective communication techniques related to mediation, mentoring, collaboration and cooperation
- reporting on the achievement of work outcomes

## **Knowledge Evidence**

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- organisation's policies and procedures related to coordinating a work team
- strategies for performance development in the workplace
- principles of effective team operation
- principles of conflict resolution

#### **Assessment Conditions**

Valid assessment of this unit requires a workplace environment or one that closely resembles normal work practice and replicates the range of conditions likely to be encountered when coordinating a work group, including coping with difficulties, irregularities and breakdowns in routine.

This unit has been identified by industry as suitable for holistic assessment with:

• BSBWOR401A Establish effective workplace relationships

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- BSBWOR402A Promote team effectiveness
- BSBWOR404B Develop work priorities

Refer to advice in the CSC Assessment Guide http://www.govskills.com.au/guides/correctional-services/assessment-guide.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

#### Links

Companion Volume implementation guides are found in VETNet - <a href="https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde">https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde</a>
Companion Volume implementation guides are found in VETNet - <a href="https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde">https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde</a>
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