



Australian Government

**Assessment Requirements for CSCOFM037
Recognise and respond appropriately to
offenders affected by trauma**

Release: 1

Assessment Requirements for CSCOFM037 Recognise and respond appropriately to offenders affected by trauma

Modification History

Release 1. This is the first release of this unit of competency in the CSC Correctional Services Training Package Release 4.0

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on two separate occasions and include:

- maintaining knowledge of prevalence and origins of trauma
- reflecting awareness of trauma and triggers in work practice
- recognising indicators of possible trauma
- addressing risks in an appropriate time frame
- applying workplace policies and procedures for offenders' wellbeing
- assessing physical signs for indications of potential risk
- communicating effectively
- completing accurate written reports in the required format
- following workplace policies and procedures to respond to incidents
- monitoring behaviour and condition for change
- observing offenders' behaviour for indicators and display of history of trauma
- providing succinct information during handover
- seeking emergency assistance and specialist support when required
- supporting offenders affected by trauma
- applying the developed self-care strategies to manage personal wellbeing.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- communication techniques in responding to offenders affected by trauma
- emergency response procedures
- impacts of trauma
- incident report writing
- offender case management
- trauma informed language to communicate with staff and offenders
- appropriate language that promotes safety and respect
- trauma informed principles including:

- safety
- trustworthiness and transparency
- peer support
- collaboration and mutuality
- empowerment and choice
- cultural, historical and gender identity factors
- triggers and signs of trauma
- relevant legislation and organisational policies and procedures related to working with offenders affected by trauma
- organisational policies and procedures relating to emergency response and reporting risks and incidents
- secondary and vicarious trauma
- self-care strategies
- debriefing strategies.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- acceptable means of simulation assessment
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and PPE currently used in industry.

Links

Companion Volume implementation guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>