Australian Government

Assessment Requirements for CSCOFM013 Provide responsible care to people with a mental health problem and/or condition

Release: 1

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Modification History

Release	Comments
1	These Assessment Requirements were released in CSC Correctional Services Training Package release 1.0 and meet the Standards for Training Packages.

Please refer to the advice in the CSC Assessment Guide.

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least one occasion.

- understanding of relevant information to the wellbeing and welfare of people with mental health issues
- providing clear, accurate and appropriate observations in relation to the behaviours of people affected by mental health conditions
- establishing and maintaining supportive and professional relationships with people with mental health issues
- supporting people to self-efficacy in relation to their mental health conditions
- providing supervision and management of people based on assessed risk
- adapting responses to a variety of special needs
- responding to a range of different emergencies
- consulting with senior staff and appropriate personnel

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- policy, regulatory, legislative and legal requirements
- code of conduct
- duty of care
- rights of offenders
- common mental health conditions
- relationship between mental health conditions and:
    - substance abuse (co-morbidity)

- - cognitive impairment
  - refugee status
  - trauma, torture, neglect and abuse, etc.
- symptoms and signs of common mental health issues and associated behaviours
- relationship between mental health issues and offending behaviour
- common reasons for resistance to medication and management plans
- cultural practices that may impact on mental health assessment and/or treatment
- organisation's procedures and policies related to reporting risks, behaviours and incidents involving offenders, including:
  - organisation's reporting processes
  - organisation's offender information sharing system
- protective supervision and surveillance of people at risk of harm including:
  - suicide and self-harm prevention strategy
  - early intervention
  - relevant support programs within organisation
- current issues facing people with mental health problems/conditions and existing services to address their needs and rights

Assessment Conditions

This unit contains a wide range of variables to reflect the diverse nature of supervision of offenders with mental health conditions or problems. Selection from the range of variables will reflect the specific requirements of the work site and the defined work role.

Valid assessment of this unit requires a workplace environment or one that closely resembles normal work practice and replicates the range of conditions likely to be encountered by an individual responsible for supervising offenders as part of a coordinated team, including coping with difficulties, irregularities and changes to routine.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde

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