



Australian Government

**Assessment Requirements for CSCOFM010
Support offender to maintain positive
relationships**

Release: 1

Assessment Requirements for CSCOFM010 Support offender to maintain positive relationships

Modification History

Release	Comments
1	These Assessment Requirements were released in CSC Correctional Services Training Package release 1.0 and meet the Standards for Training Packages.

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not yet specified the candidate must demonstrate evidence of performance of the following on at least one occasion.

- encouraging offenders according to offender and case management objectives, needs, risks and individual circumstances
- providing support to all offenders without prejudice and within the boundaries of professional conduct
- retaining confidential information
- supporting offenders to maintain relationships with people, services and agencies that can assist them
- communicating verbally with a range of people from diverse backgrounds

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- organisation's policies and procedures related to offender management and support
- code of conduct
- available offender services and programs
- principles of effective communication
- general counselling strategies and techniques
- aspects of human behaviour and development related to offending and relationships
- cultural practices and customs of minority communities

Assessment Conditions

Evidence for assessment must be gathered over time in a range of contexts to ensure the person can achieve the unit outcome and apply the competency in different situations or environments.

Valid assessment of this unit requires a workplace environment or one that closely resembles normal work practice and replicates the range of conditions likely to be encountered by an individual supporting offenders effectively as part of a coordinated team, including coping with difficulties, irregularities and changes to routine.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>

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