Assessment Requirements for CSCINT001
Negotiate behaviour change

Release: 1
Assessment Requirements for CSCINT001 Negotiate behaviour change

Modification History

<table>
<thead>
<tr>
<th>Release</th>
<th>Comments</th>
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<tbody>
<tr>
<td>1</td>
<td>These Assessment Requirements were released in CSC Correctional Services Training Package release 1.0 and meet the Standards for Training Packages.</td>
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Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least two occasions.

- adapting communication to suit audience and situations
- maintaining a realistic perspective on change and progress
- monitoring and responding to progress and regress
- maintaining offenders’ focus on agreements and change plans

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- organisation’s policies and procedures related to offender management
- code of conduct
- duty of care
- contributing factors to offending behaviour
- communication techniques
- offender information system
- internal recording and reporting systems
- available support services and people
- negotiating techniques

Assessment Conditions

Evidence for assessment must be gathered over time in a range of contexts to ensure the person can achieve the unit outcome and apply the competency in different situations or environments.
Valid assessment of this unit requires a workplace environment or one that closely resembles normal work practice and replicates the range of conditions likely to be encountered by an individual responsible for assisting behaviour change with an offender as part of a coordinated team, including coping with difficulties, irregularities and changes to routine.

This unit can be assessed in a custodial environment and in the context of community programs, and under the conditions of supervision in community corrections.

This unit has been identified by industry as suitable for holistic assessment with:

- CSCINT002 Assist offenders to change behaviour
- CSCINT004 Assess offender risks and needs
- CSCOFM011 Promote cooperative behaviour
- CSCOFM018 Provide guidance and counsel

Refer to advice in the CSC Assessment Guide

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

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