

# CPPWMT4035A Undertake waste process audits

Release: 1



#### CPPWMT4035A Undertake waste process audits

## **Modification History**

Revised unit

Unit updated and equivalent to PRMWM35B Undertake process audit

## **Unit Descriptor**

This unit of competency specifies the outcomes required to audit a client's processing, waste management and waste minimisation practices. It requires the ability to follow assignment instructions, liaise with clients, and effectively identify and assess their waste practices and issues that impact on their organisation's operations.

## **Application of the Unit**

This unit of competency supports individuals with supervisory responsibilities for implementing and monitoring a client's waste audit processes. It includes contributing to the implementation of developed strategies, systems and plans, as well as recognising the need for expert advice.

## **Licensing/Regulatory Information**

No licensing, legislative, regulatory or certification requirements apply to this unit at the time of endorsement.

## **Pre-Requisites**

Not applicable.

## **Employability Skills Information**

This unit contains employability skills.

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#### **Elements and Performance Criteria Pre-Content**

Elements describe the essential outcomes of a unit of competency.

Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the required skills and knowledge section and the range statement. Assessment of performance is to be consistent with the evidence guide.

#### **Elements and Performance Criteria**

- Organise for audit. 1.1 **Process audit requirements** are determined from consultation with client, organisational process audit methodology, and review of findings of waste assessment where available.
  - 1.2 Written approval for process audit is obtained from client according to *organisational requirements*.
  - 1.3 *Equipment* required for audit is obtained.
  - 1.4 Details relating to access to site and site requirements are identified and followed.
  - 1.5 Locations of plant and equipment to be audited are identified from process audit requirements and clarified with client.
  - 1.6 Audit is organised with client to coincide with specific processes and operations.
  - 1.7 *Emergency and personal protective equipment* (PPE) is selected and fitted according to job requirements, manufacturer specifications, organisational requirements, and occupational health and safety (OHS) regulations and other *legislation and codes*.
  - 1.8 **Potential hazards and risks** of job requirements are identified and managed according to organisational requirements, and OHS regulations and other legislation and codes.

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- 2 Conduct audit.
- 2.1 Process audit is conducted in manner that complies with audit requirements, organisational requirements, OHS regulations and other legislation and codes.
- 2.2 Processes with actual and potential sources of waste identified are documented.
- 2.3 Inputs, outputs and material balances of processing are identified and listed.
- 2.4 Work processes are observed and assessed for efficiency and effectiveness in waste management and minimisation.
- 2.5 *Waste streams* produced are quantified, characterised and sourced to determine how and why they are generated.
- 2.6 Where applicable, processes for the pre-treatment, storage, handling and disposal of waste are identified and recorded.
- 2.7 **Relevant personnel** are interviewed to determine operational and process characteristics.
- 3 Document audit findings.
- 3.1 Collected audit data is compiled and provided in a format useful to relevant personnel.
- 3.2 **Details of audit activity** are documented promptly and according to organisation and audit requirements.

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## Required Skills and Knowledge

This section describes the skills and knowledge required for this unit.

#### Required skills

- basic numeracy skills to:
  - estimate quantities
  - measure and calculate:
    - volumes
    - weights
    - material balances
    - time
- interpersonal skills to:
  - assess client needs
  - coordinate activities
  - provide information in a team environment on a range of waste management issues
- reading skills to interpret:
  - maps
  - plans
  - documents
  - work requirements and material safety data sheets (MSDS)
- problem-solving skills to source, organise and apply information
- self-management skills to:
  - conduct work practices safely and efficiently
  - apply accuracy and attention to detail
  - organise work methodically
  - use communications equipment (two-way radio, mobile phone)
  - use applicable information technology
  - use PPE
- oral communication skills to:
  - ask questions
  - listen actively
  - consult
  - negotiate
  - provide information
  - follow instructions
- written communication skills for:

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- · audit processing
- · report writing
- documentation
- process audit technical skills to:
  - use recording equipment
  - use photographic equipment
  - use PPE

#### Required knowledge

- environmental issues relating to:
  - life cycle of products: re-new, re-use and recycle
  - environmental regulations
  - renewable energy
- identification of waste types, including:
  - streams, non-conformances and characteristics
  - · unanticipated waste
- OHS requirements relating to:
  - · dangerous goods and hazardous substances
  - · OHS hierarchy of control
- potential hazards and risks relating to:
  - plant and equipment
  - emergency response procedures
- resource recovery options relating to:
  - valuable resources within materials
  - potential resources to be recovered
- range of waste management services, including:
  - client requirements
  - organisational requirements
  - industry standards
  - legal implications
  - problem-solving strategies
  - sources of waste management information
  - waste management options
  - waste management hierarchy
  - waste minimisation strategies
- waste audit processes, including:
  - · common reasons for undertaking a waste audit
  - waste analytical methods for waste types, streams and characteristics
  - industry practice for conducting process audits
  - standard audit requirements and procedures

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- nature and significance of waste minimisation hierarchy
- waste disposal and recovery routes
- sampling and recording techniques
- types of client waste management surveys and their uses
- site scoping
- safe and efficient hazard and risk identification

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## **Evidence Guide**

The evidence guide provides advice on assessment and must be read in conjunction with the performance criteria, required skills and knowledge, range statement and the Assessment Guidelines for the Training Package.

Overview of assessment	This unit of competency could be assessed by observation of practical demonstration in the workplace or in discussion, relaying process audit requirements.	
Critical aspects for assessment and evidence required to demonstrate competency in this unit	A person who demonstrates competency in this unit must be able to provide evidence of the required skills and knowledge specified in this unit.	
	In particular the person should demonstrate the ability to:	
	• identify inputs, outputs, by-products of processes and compliance with OHS requirements	
	<ul> <li>observe work processes for efficiency and effectiveness in waste management, waste minimisation and waste avoidance</li> <li>identify, quantify and source waste to determine how and why it was generated.</li> </ul>	
Context of and specific resources for assessment	Assessment of essential underpinning knowledge may be conducted in an off-site context. It is to comply with relevant regulatory or Australian standards' requirements.	
	Resource implications for assessment include:	
	• client audit requirements for workplace portfolio case studies, if required	
	work plans and approved specifications	
	results of sampling	
	forms and procedures manuals.	
Method of assessment	Process audits must comply with the objectives of the client and as well as industry expectations in the particular client environment. If the environment is narrowly defined or is not representative of industry needs, it may be necessary to refer to portfolio case studies to assess competency in the process audit of waste.	
	Assessment methods must:	
	• satisfy the endorsed Assessment Guidelines of the Property Services Training Package	
	• include direct observation of tasks in real or simulated work conditions, with questioning to confirm the ability to consistently identify and correctly interpret the essential underpinning knowledge required for practical application	
	reinforce the integration of employability skills with workplace tasks and job roles	

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	confirm that competency is verified and able to be transferred to other circumstances and environments.
Guidance information for assessment	Reasonable adjustments for people with disabilities must be made to assessment processes where required. This could include access to modified equipment and other physical resources, and the provision of appropriate assessment support.
	Assessment processes and techniques should as far as is practical take into account the language, literacy and numeracy capacity of the candidate in relation to the competency being assessed.
	This unit could be assessed on its own or in combination with other units of competency relevant to the job function, for example:
	<ul> <li>CPPWMT4001A Plan waste audits</li> <li>CPPWMT4002A Carry out waste audits</li> <li>CPPWMT4003A Review, evaluate and document waste assessment findings.</li> </ul>

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## **Range Statement**

The range statement relates to the unit of competency as a whole. It allows for different work environments and situations that may affect performance. Bold italicised wording, if used in the performance criteria, is detailed below. Essential operating conditions that may be present with training and assessment (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) may also be included.

Process audit	organisational requirements
requirements may	compliance with legislation or regulations
include:	identifying recyclable types
	measurement and recordings
	personnel and equipment
	processes undertaken
	public health and safety
	site requirements
	specific functions requiring observation and audit.
Organisational	briefing papers
<i>requirements</i> may include	• job sheets
information found in:	• letters
	• memos
	operations manuals
	policy and procedures documents
	quality assurance documents
	site development plans
	tender and contract documents
	training materials
	verbal or written instructions
	work procedures.
<b>Equipment</b> required may	• camera
include:	• computer
	collection containers
	lifting gear
	measurement equipment
	• PPE
	process charts and diagrams
	recording and counting equipment
	reference manuals
	safety barriers and warning signs
	sample bench
	• scales
	• site maps
	• software.

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<b>Details</b> relating to access	access and egress points      access and egress points
to site and site requirements include:	• noise control
	OHS requirements and noise control
	• PPE
	security clearance
	• time of access
	union requirements
	work permits.
Emergency and personal protective equipment	communications equipment
	eye protection, such as goggles and protective glasses
must include:	eyewash kit
	fire extinguishers
	first aid kit
	• footwear
	• gloves
	overalls and protective clothing.
Emergency and personal	breathing apparatus
protective equipment	emergency procedure guides
could also include:	face shields or masks
	hard hats
	hearing protection
	• MSDS
	• spill kit.
Personal protective equipment must be:	cleaned and fitted according to organisational requirements, manufacturer specifications and OHS requirements
equipment mast be.	worn when required according to organisational requirements
	stored according to organisational requirements.
I agislation and and as	codes, including:
Legislation and codes may include:	Australian Code for the Transport of Dangerous Goods by Road and Rail
	• industry
	• commonwealth, state and territory legislation, including:
	anti-discrimination
	environmental protection
	_
	equal employment opportunity  freedom of information
	• freedom of information
	• industrial
	• OHS
	trade practices
	• road laws.

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	demonstration and the second
Potential hazards and	<ul><li>damage to plant, vehicle or property</li><li>harm to the environment</li></ul>
risks are those identified	
by the organisation that	• illness or injury to employees, contractors or the public
may lead to:	injuries resulting from manual handling and repetitive work.
Hazards and risks may include:	broken glass
	broken metal
	compaction equipment
	• contamination
	• dust
	• fire
	• gases and fumes
	• hazardous waste (e.g. sharps)
	narrow driveways
	other vehicles and equipment
	<ul> <li>overhanging signs</li> </ul>
	• projectiles
	spark-producing equipment
	unguarded conveyor belts
	• weather.
Waste streams may	chemical waste
include:	construction and demolition
	dangerous goods
	green waste
	hazardous substances
	municipal waste
	prescribed waste
	• putrescibles
	• quarantine
	recyclable liquids
	regulated waste
	• solid inert.
Relevant personnel may	• client
include:	<ul> <li>householder</li> </ul>
	• management
	waste generator's personnel.
Details of audit activity	• accidents
may include:	• date
11101000	equipment used
	• findings
	• injuries
	• location

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•	results
•	time
•	waste disposal.

## **Unit Sector(s)**

Waste management

## **Custom Content Section**

Not applicable.

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