



Australian Government

CPPSPS4008A Install, service and repair spas

Release: 1

CPPSPS4008A Install, service and repair spas

Modification History

Version	Comments
1	This version first released with CPP07 Property Services Training Package Version 13.

Unit Descriptor

This unit of competency specifies the outcomes required to install, service and repair spas. It includes preparing for work; installing, testing and servicing spas; troubleshooting faults in spas; and completing service, repair and installation activities.

Application of the Unit

This unit of competency supports the work of swimming pool and spa technicians engaged in servicing domestic, commercial and public spas.

Licensing/Regulatory Information

Service technicians are not permitted to undertake any installation, replacement, maintenance and repair functions that are restricted to licensed trades or occupations (subject to relevant state and territory regulations). Different states and territories may have regulatory mechanisms that apply to this unit. Users are advised to check for regulatory limitations.

Pre-Requisites

Nil

Employability Skills Information

This unit contains employability skills.

Elements and Performance Criteria Pre-Content

Elements describe the essential outcomes of a unit of competency.

Performance criteria describe the required performance needed to demonstrate achievement of the element. Where ***bold italicised*** text is used, further information is detailed in the required skills and knowledge and/or the range statement. Assessment of performance is to be consistent with the evidence guide.

Elements and Performance Criteria

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| <p>1 Prepare for work.</p> | <p>1.1 Applicable provisions of Australian standards, and legislative, manufacturer and enterprise requirements are identified and followed.</p> <p>1.2 <i>Work instructions</i> are obtained, reviewed and confirmed as required with <i>relevant persons</i>.</p> <p>1.3 Installation, service and/or repair requirements for spa are confirmed in line with enterprise procedures.</p> <p>1.4 <i>Spa</i> to be installed, serviced or repaired is identified and confirmed in line with enterprise requirements.</p> <p>1.5 <i>Tools, materials and equipment</i> needed to carry out the work are selected and checked for correct operation and safety.</p> <p>1.6 Potential and existing <i>risks and hazards</i> in the work area are identified and controlled in line with work health and safety (WHS) and enterprise requirements.</p> <p>1.7 <i>Sustainability principles</i> are applied to work preparation and application in line with enterprise requirements.</p> |
| <p>2 Install and test spas and spa components.</p> | <p>2.1 <i>Personal protective equipment</i> is selected and used in line with WHS and enterprise requirements.</p> <p>2.2 Spa or spa component is installed in line with relevant Australian standards and manufacturer, client and enterprise requirements.</p> <p>2.3 Installation work is coordinated with relevant licensed personnel as required in line with regulatory and</p> |

- enterprise requirements.
- 2.4 Spa or spa component is commissioned in line with manufacturer specifications and enterprise procedures.
- 3 Service spas.**
- 3.1 Personal protective equipment is selected and used in line with WHS and enterprise requirements.
- 3.2 ***Service and maintenance requirements*** are identified from manufacturer specifications in line with enterprise requirements.
- 3.3 Replacement components are checked and fitted in line with manufacturer specifications.
- 3.4 Servicing of spa is carried out in line with manufacturer instructions and enterprise procedures.
- 4 Troubleshoot faults in spas.**
- 4.1 Personal protective equipment is selected and used in line with WHS and enterprise requirements.
- 4.2 Logical processes, including the application of basic principles, system knowledge and experience, are used in conjunction with technical manuals to ensure efficient and accurate ***troubleshooting of faults***.
- 4.3 Defects are located and causes of the defects are identified and recorded in maintenance documentation, including where required any other systems disturbed.
- 4.4 Specialist advice is obtained, where required and available, to assist with the troubleshooting process.
- 4.5 Components are repaired or replaced in line with manufacturer instructions, and regulatory, client and enterprise requirements.
- 4.6 Repair work is coordinated with relevant licensed personnel as required in line with regulatory and enterprise requirements.
- 4.7 Appropriate personnel are sourced to undertake repairs or replacement activities that are outside scope of personal expertise, require specialist skills or equipment, or must be performed by licensed personnel in line with enterprise requirements.

- 4.8 Fault finding and repair or replacement activities are carried out using sustainability practices and without unnecessary waste of materials or damage to equipment and the surrounding environment or services.
- 4.9 Spa is commissioned in line with manufacturer specifications and enterprise procedures.
- 5 Complete installation, service and repair activities.**
- 5.1 Spa is installed or reinstated to operational condition in line with work instructions and enterprise procedures.
- 5.2 Work area is restored to original condition and checked for safety hazards, waste is disposed of, and tools and equipment are cleaned and stored in line with WHS and enterprise requirements.
- 5.3 Malfunctions, faults, wear or damage to spa and environs, tools and equipment are reported for repair or replacement in line with enterprise procedures.
- 5.4 Notification of work completion is made to relevant persons in line with enterprise procedures.
- 5.5 Information is provided to clients on compliance of spa and environs with safety legislation in line with enterprise requirements.
- 5.6 Relevant documentation is completed and securely maintained in line with enterprise procedures.

Required Skills and Knowledge

This section describes the skills and knowledge required for this unit.

Required skills

- communication skills to interact in an ethical manner with clients from diverse social, economic and cultural backgrounds
- decision-making and problem-solving skills that involve applying logical processes, basic principles, system knowledge and experience in conjunction with information in technical manuals to ensure efficient and accurate troubleshooting of faults
- literacy skills to read and interpret technical manuals and specifications related to spas
- numeracy skills to perform calculations related to troubleshooting faults in spas
- research skills to identify and locate technical information on spas
- technology skills to use tools and equipment associated with installing, fault finding, repairing and commissioning spas

Required knowledge

- Australian Competition and Consumer Commission product safety guidelines
- commonwealth, state or territory, and local government legislation and regulations, Australian standards and codes of practice impacting on the installation, services and repair of spas related to:
 - dangerous goods
 - electrical and plumbing regulations controlling conduct of electrical and plumbing work
 - environment protection
 - environmental health
 - private and public spas
 - waste disposal
 - work health and safety
- disinfection:
 - chemicals used
 - hazards
 - purpose
 - procedures
- electrical safety principles
- safe chemical-handling principles
- spas:
 - basic operating principles
 - common faults

- components:
 - air blowers
 - automated systems and spa controllers
 - booster jets
 - circulation
 - covers
 - disinfection system
 - emergency shut-off switches
 - filter pumps
 - heating system
 - hydrotherapy jets
 - hydrotherapy pump
 - motors
 - piping
 - timers
 - valves
- construction material:
 - concrete
 - fibreglass
 - thermoplastic
 - stainless steel
- design features:
 - dehumidification
 - design bathing loads
 - physical operation
 - water replacement
- hot water circulation
- maintenance
- manufacture
- plant space and location
- risks and hazards
- safe use
- suction entrapment
- types, operation, installation, commissioning and servicing of spas:
 - domestic
 - public
 - hydrotherapy pools
 - hot tubs
 - swim spas

- indoor and outdoor
- spa water hazards:
 - microbiological
 - non-microbiological
- water testing:
 - equipment
 - parameters
 - techniques
 - test results

Evidence Guide

The evidence guide provides advice on assessment and must be read in conjunction with the performance criteria, required skills and knowledge, range statement and the Assessment Guidelines for the Training Package.

Overview of assessment	This unit of competency could be assessed by installing and testing a spa and applying theoretical knowledge and advanced fault diagnostic skills to identify and repair routine and complex faults in line with regulatory requirements. This includes faults that may not be covered fully by maintenance manual fault diagnosis guides.
Critical aspects for assessment and evidence required to demonstrate competency in this unit	A person should demonstrate the ability to: <ul style="list-style-type: none"> • interpret work instructions • select and use appropriate personal protective equipment • install and test spas in line with client and enterprise requirements • service spa systems • troubleshoot routine and complex faults in spa systems • complete installation, service and repair activities.
Context of and specific resources for assessment	Assessment of essential underpinning knowledge may be conducted in an off-site context and is to comply with relevant regulatory and Australian Standards' requirements. Resource implications for assessment include: <ul style="list-style-type: none"> • relevant codes, standards and government regulations • a technical reference library with current publications on spa: <ul style="list-style-type: none"> • operating principles • components • faults and troubleshooting.
Method of assessment	Assessment methods must: <ul style="list-style-type: none"> • satisfy the endorsed Assessment Guidelines of the CPP07 Property Services Training Package • include direct observation of tasks in real or simulated work conditions, with questioning to confirm the ability to consistently identify and correctly interpret the essential underpinning knowledge required for practical application • reinforce the integration of employability skills with workplace tasks and job roles • confirm that competency is verified and able to be transferred to other circumstances and environments. <p>This unit could be assessed on its own or in combination with other units relevant to the job function.</p>

Guidance information for assessment	<p>Reasonable adjustments for people with disabilities must be made to assessment processes where required. This could include access to modified equipment and other physical resources, and the provision of appropriate assessment support.</p> <p>Assessment processes and techniques should, as far as is practical, take into account the language, literacy and numeracy capacity of the candidate in relation to the competency being assessed.</p>
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Range Statement

The range statement relates to the unit of competency as a whole. It allows for different work environments and situations that may affect performance. ***Bold italicised*** wording, if used in the performance criteria, is detailed below. Essential operating conditions that may be present with training and assessment (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) may also be included.

<i>Work instructions</i> may include:	<ul style="list-style-type: none"> • access to site and specific site requirements • equipment, tools and material requirements • personal protective clothing and equipment requirements • equipment and systems location information • reporting requirements • spa information: <ul style="list-style-type: none"> • construction material: <ul style="list-style-type: none"> • concrete • fibreglass • thermoplastic • stainless steel • features, functions and capabilities • manufacturer instructions • service and maintenance requirements • type • warranties and guarantees • specific client requirements • timeframes • work schedules • work tasks and procedures.
<i>Relevant persons</i> may include:	<ul style="list-style-type: none"> • client • colleague • equipment and systems manufacturer • site manager or project manager

	<ul style="list-style-type: none"> • spa manager or operator • supervisor • technician.
<i>Spas</i> may include:	<ul style="list-style-type: none"> • commercial • domestic • hydrotherapy pools • indoor and outdoor • public.
<i>Tools, materials and equipment</i> may include:	<ul style="list-style-type: none"> • adhesives • communications equipment • computer and software • fasteners • hand tools • ladders • personal protective equipment • power tools • spa equipment and fittings.
<i>Risks and hazards</i> may include:	<ul style="list-style-type: none"> • chemical hazards • confined spaces • electrical hazards • entrapment • exposure to: <ul style="list-style-type: none"> • algae • asbestos • bodily fluids • contaminated surfaces • contaminated water: <ul style="list-style-type: none"> • bacteria • faecal • viruses • disinfection by products • dust • fibres • glass • heights • live power • natural and other gas build-up • noise • sun • spa chemicals

	<ul style="list-style-type: none"> • vermin • weather • hot water diseases • hydraulic entrapment • inadequate ventilation • manual handling • microbiological hazards: <ul style="list-style-type: none"> • amoebae • legionella species • mycobacterium avium and similar mycobacteria • pseudomonas aeruginosa • non-compliance with building codes and regulations • personal health hazards • plant and equipment hazards • thermal hazards • trips and falls • unaccompanied minors • water hazards.
<i>Sustainability principles:</i>	<ul style="list-style-type: none"> • cover the current and future social, economic and environmental use of resources • may include: <ul style="list-style-type: none"> • appropriate material selection that has minimal environmental impact • disposal of waste material to ensure minimal environmental impact • efficient energy and water use • efficient insulation • efficient use and recycling of material.
<i>Personal protective equipment</i> may include:	<ul style="list-style-type: none"> • buoyancy vest or personal flotation device (PFD) • gloves • hard hat or protective head covering • hearing protection (e.g. earplugs and earmuffs) • high visibility vest • non-slip and waterproof boots or other safety footwear • protective eyewear and glasses • protective outdoor clothing • respirator or face mask • safety harness • sun protection (e.g. sunhat, sunscreen and sunglasses) • uniforms or overalls • water-resistant clothing.

<p><i>Service and maintenance requirements</i> may include:</p>	<ul style="list-style-type: none"> • adjustments • cleaning • confirming operation • identifying worn parts • inspecting • lubricating • programming automated systems • replacing consumable or worn parts • routine repairs • testing • treating water.
<p><i>Troubleshooting</i> involves:</p>	<ul style="list-style-type: none"> • identifying standards faults using relevant manuals and specifications as required • identifying from first principles faults beyond available maintenance data for spas • fault finding during scheduled or unscheduled maintenance activities • individual activities or troubleshooting tasks performed during the supervision of other personnel.
<p><i>Faults</i> may relate to:</p>	<ul style="list-style-type: none"> • air blower system • chemical dosing system • circulation system • cleaning system • control system • filtration system • heating system • lighting system • water quality • water treatment system.

Unit Sector(s)

Competency field

Unit sector Swimming pool and spa service

Custom Content Section

Not applicable.