

# CPPCCL3017A Identify upholstery fibre and construction

Release: 1



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## **Modification History**

Revised unit

Unit updated and equivalent to PRMCC17A Identify upholstery fibre and construction

## **Unit Descriptor**

This unit of competency specifies the outcomes required to correctly identify upholstery fibre and construction. The unit requires the ability to identify upholstery construction, including the backing materials used, classify the upholstery fibre and assess the furniture construction. Correct identification of these elements is an essential activity prior to undertaking any cleaning, maintenance or restorative work on fabric type upholstery. The application of this unit requires attainment of a wide range of underpinning knowledge, as well as completion of a number of basic testing procedures.

## **Application of the Unit**

This unit of competency supports employees without managerial or supervisory responsibilities. Performance would usually be carried out under routine supervision and within company guidelines.

## **Licensing/Regulatory Information**

No licensing, legislative, regulatory or certification requirements apply to this unit at the time of endorsement.

## **Pre-Requisites**

Not applicable.

## **Employability Skills Information**

This unit contains employability skills.

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#### **Elements and Performance Criteria Pre-Content**

Elements describe the essential outcomes of a unit of competency.

Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the required skills and knowledge section and the range statement. Assessment of performance is to be consistent with the evidence guide.

#### **Elements and Performance Criteria**

- 1 Identify upholstery 1.1 construction
- Upholstery is assessed to determine *yarn type* and *fibre form*, and *work order* is reviewed according to *manufacturer specifications* and *company requirements*.
- 1.2 **Weave type** and **texture style** are determined by observation and tactile methods according to company requirements.
- 2 Classify upholstery fibre.
- 2.1 Upholstery *fibre* sample is obtained from inside a cushion or other source and *testing* is performed to identify fibre according to manufacturer specifications, company and *occupational health and safety* (OHS) *requirements*.
- 2.2 Fibre is inspected according to company requirements to determine probable *dye methods* used during manufacture.
- 2.3 **Pre-existing conditions** are identified and reported to the **appropriate person** according to work order and company requirements.
- 3 Inspect furniture construction
- 3.1 **Backing materials** and **cushion filling** are identified by opening cushioning where possible or inspecting behind buttons according to work order and company requirements.
- 3.2 Filling material in *piping* is inspected and classified according to manufacturer specifications, work order and company requirements.

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## Required Skills and Knowledge

This section describes the skills and knowledge required for this unit.

#### Required skills

- analytical skills to:
  - · classify:
    - · fibre forms
    - texture styles
    - weave and yarn types
  - identify:
    - dying methods
    - filling and backing materials
    - pre-existing conditions
  - select testing techniques
- interpersonal skills to relate to people from a range of backgrounds
- language and literacy skills to:
  - · communicate clearly and concisely verbally and in writing
  - read and interpret directions and safety instructions, including:
    - chemical labels
    - equipment manuals
    - material safety data sheets (MSDS)
  - request advice or further information
  - seek and receive feedback
  - source, organise and record information
- self-management skills to work alone and in a team
- skills to work safely when:
  - handling and disposing of chemicals
  - · identifying hazards and controlling risks
  - manual handling
  - testing fibres

#### Required knowledge

- characteristics of upholstery fibres, including:
  - types of yarns, fibres and weaves
  - construction methods, including:
    - backing
    - dying

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- filling
- manufacturing
- company management structure and procedures, including:
  - emergency response and evacuation procedures
  - environmental protection procedures
  - injury, dangerous occurrence and incident reporting
  - OHS procedures
  - · quality systems
- legislation, regulations, codes of practice and industry advisory standards that apply to own work practices
- safe work practices for using:
  - chemicals
  - equipment, including personal protective equipment (PPE)
- testing methods

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## **Evidence Guide**

The evidence guide provides advice on assessment and must be read in conjunction with the performance criteria, required skills and knowledge, range statement and the Assessment Guidelines for the Training Package.

Overview of assessment	This unit of competency could be assessed by observing demonstrations of identifying fibre and construction of at least two different types of upholstery.
Critical aspects for assessment and evidence required to demonstrate competency in this unit	A person who demonstrates competency in this unit must be able to provide evidence of the required skills and knowledge specified in this unit.  In particular the person should demonstrate the ability to:  • analyse data gathered during visual and tactile inspection  • identify type of yarns, fibres, methods, dyes, filling material and backing used in upholstery making  • select testing techniques  • comply with company and legislative requirements  • achieve outcomes in relation to customer work order and company requirements.
Context of and specific resources for assessment	Assessment of essential underpinning knowledge may be conducted in an off-site context and must comply with relevant regulatory or Australian standards' requirements.  Resource implications for assessment include access to:  samples of upholstery materials suitable equipment and chemicals suitable work site or venue with upholstered furniture PPE assessment instruments, including personal planner and assessment record book.
Method of assessment	<ul> <li>Assessment methods must:</li> <li>satisfy the endorsed Assessment Guidelines of the Property Services Training Package</li> <li>include direct observation of tasks in real or simulated work conditions, with questioning to confirm the ability to consistently identify and correctly interpret the essential underpinning knowledge required for practical application</li> <li>reinforce the integration of employability skills with workplace tasks and job roles</li> <li>confirm that competency is verified and able to be transferred to other circumstances and environments.</li> </ul>
Guidance information for	Reasonable adjustments for people with disabilities must be made to

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assessment	assessment processes where required. This could include access to modified equipment and other physical resources, and the provision of appropriate assessment support.
	Assessment processes and techniques should as far as is practical take into account the language, literacy and numeracy capacity of the candidate in relation to the competency being assessed.
	This unit could be assessed on its own or in combination with other units relevant to the job function.

## **Range Statement**

The range statement relates to the unit of competency as a whole. It allows for different work environments and situations that may affect performance. Bold italicised wording, if used in the performance criteria, is detailed below. Essential operating conditions that may be present with training and assessment (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) may also be included.

Yarn type may include:	<ul> <li>novelty</li> </ul>
	• plied
	• single
	• textured
	• twist.
Fibre form may include:	<ul> <li>continuous filament</li> </ul>
The state of the s	• staple yarn.
Work order information	<ul> <li>access to work site, including:</li> </ul>
may include:	<ul> <li>access and egress points</li> </ul>
	<ul> <li>timing of access</li> </ul>
	• budget allocations
	<ul> <li>completion times and dates</li> </ul>
	<ul> <li>human resource requirements to complete the work tasks</li> </ul>
	<ul> <li>job requirements and tasks</li> </ul>
	<ul> <li>legislative and local government requirements</li> </ul>
	<ul> <li>OHS requirements and emergency response procedures</li> </ul>
	<ul> <li>requirements for working in isolated and remote locations</li> </ul>
	<ul> <li>resource requirements, such as equipment and materials</li> </ul>
	• specific client requirements such as:
	<ul> <li>dress and presentation requirements</li> </ul>
	<ul> <li>relationships with other activities</li> </ul>
	<ul> <li>use of signage and barriers</li> </ul>
	• work schedules

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	work site contact persons.
Manufacturer	equipment operating manuals
Manufacturer specifications may	• instructional guides
include:	MSDS
	• other resources supplied by the manufacturer, such as:
	laminated cards
	• notices
	• wall posters
	mus du sat labala
Company requirements	business and performance plans  align to a remove institute of the second
may include:	client communication procedures
	<ul><li>client confidentiality procedures</li><li>client service standards</li></ul>
	communication channels and reporting procedures
	• company goals, objectives, plans, systems and processes
	company issued identification badge, card or pass
	• company policies and procedures, including:
	access and equity policy, principles and practice
	OHS policies and procedures, including control procedures
	maintenance procedures for equipment and PPE
	those relating to own role, responsibility and delegation
	work site access security clearance procedures
	company service standards
	dress and presentation requirements
	duty of care, code of conduct and code of ethics
	emergency response and evacuation procedures
	employer and employee rights and responsibilities
	environmental protection requirements
	<ul> <li>personnel practices and guidelines</li> </ul>
	quality and continuous improvement processes and standards
	<ul> <li>records and information systems and processes</li> </ul>
	• training materials (induction, refresher and new skills)
	use of contractors.
Weave type may include:	• flat (basket)
· · · · · · · · · · · · · · · · · · ·	• jacquard
	• knitted
	• satin
	• twill
	• velvet.
Texture style may	crushed velvet

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include:	• damask
	• glazed (polished)
	• moire
	• quilted.
Fihre may include:	• acetate
Fibre may include:	• acrylic
	• cotton
	• jute
	• linen
	• nylon
	• polyester
	<ul> <li>polypropylene</li> </ul>
	• rayon
	• silk
	• wool.
<b>Testing</b> may include:	burn test
Testing may merade.	chemical test
	• sink and float test.
Occupational health and	allergic reactions, such as contact dermatitis
safety (OHS)	• communication devices for remote and isolated locations, such
requirements may relate	as:
to:	mobile phone
	two-way radio
	dermatoxicological control and prevention measures
	• emergency procedures for eye and skin contact, inhalation and ingestion of toxic substances
	hazard identification and risk assessment mechanisms
	• health surveillance and monitoring, such as regular blood testing
	hierarchy of hazard control procedures
	injury and dangerous occurrence reporting
	maintaining clear access ways
	national and industry standards and codes of practice
	OHS control procedures, such as:
	<ul> <li>health and safety plans</li> </ul>
	• job plans
	job safety analyses
	<ul> <li>risk assessments</li> </ul>
	safe operating practices and procedures
	safe system of work statements
	safe work instructions
	work method statements
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	<ul> <li>routes of entry and potential symptoms of exposure to chemicals</li> <li>safe work practices for equipment, PPE and chemical storage, including interpretation of:</li> </ul>
	MSDS
	<ul> <li>hazardous substance information, such as long latency periods</li> </ul>
	safety, induction and refresher training
	• selection and use of PPE and clothing appropriate to the hazard
	ultraviolet light
	up-to-date electrical test and tag compliance
	use of chemicals according to MSDS
	use of residual current devices
	use, storage and maintenance of equipment according to manufacturer specifications and equipment operating manuals.
Dye methods may	• acid
include:	• beck
	• continuous
	differential
	• direct
	• disperse
	• paints
	• pigment
	• print
	• solution
	• space
	• spray
	• stock
	• yarn.
Pre-existing conditions	abrading and wear
may include:	crimp loss
	• crocking
	dye migration
	• fading
	fume fading
	pile reversal
	shrinkage.
Appropriate persons may	• clients
include:	• colleagues
	• managers
	persons in control of work sites
	• supervisors.

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Backing materials may	• cellulose
include:	• coir
	• copra
	• felt
	• foam
	horse hair
	• jute
	• latex
	non-colourfast fabrics
	• rubber.
Cushion filling may	• feathers
include:	foam rubber
	latex rubber
	plastic foam
	polyfibre.
<b>Piping</b> material may	• foam
include:	• jute
	• paper
	plastic tubing.

## **Unit Sector(s)**

Carpet cleaning

## **Custom Content Section**

Not applicable.

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