Australian Government

CPP30507 Certificate III in Technical Security

Release 3

CPP30507 Certificate III in Technical Security

Modification History

Version Comment

3   Deletion of the Technical Security units as approved by the Industry Reference Committee Release 9.0 of the CPP Property Services Training Package:

- CPPSEC3004A - Lead small teams in the security industry
- CPPSEC3048A - Maintain effective relationships with security clients
- CPPSEC3049A Modify and repair security equipment and system.

2   Update of superseded equivalent elective unit BSBFLM306C to BSBFLM306.

This version released with CPP07 Version 14.4.

Description

Not Applicable

Pathways Information

Not Applicable

Licensing/Regulatory Information

Not Applicable

Entry Requirements

Not Applicable

Employability Skills Summary

Employability Skills Qualification Summary	
Employability Skill	**Industry/enterprise requirements for this qualification include the following facets:**
Communication	- apply literacy skills to: - assess and use workplace information - interpret and understand basic legal, financial, procedural and technical requirements - process workplace documentation

Artibus Innovation

Employability Skills Qualification Summary	
	- read and record data - apply numeracy skills to: - record and collate accurately - undertake basic computations - ask for advice, feedback and clarification where appropriate - communicate demonstrating social and cultural sensitivity and respect - communicate in a clear and concise manner, in written and verbal modes - draw security system schematics and specifications - explain OHS requirements to others - handle customer complaints sensitively and courteously - interpret and follow a range of documents including relevant legislative, regulatory, licensing and organisational requirements; codes and standards; plans, designs and specifications; work orders; manufacturers' specifications; charts and diagrams; and occupational health and safety (OHS) - interpret data, information and specifications - prepare and complete routine business documentation including security assessment reports; test reports; work logs; orders, invoices and supply requisitions; and quotes - provide feedback to others - report and record faulty security equipment, tools and systems - understand technical industry terminology and meanings of symbols - use interactive communication techniques to elicit and clarify information
Teamwork	- apply interpersonal skills including cooperation and flexibility - build and maintain effective working relationships with team members - implement procedures to encourage others' contributions to OHS management - lead, supervise, coach and mentor team members and monitor performance - provide assistance to team members as

Employability Skills Qualification Summary	
	required
	• relate to people from a range of social, cultural and ethnic backgrounds and with a range of physical and mental abilities
	• seek assistance where appropriate
	• understand own and team members' roles and responsibilities
Problem solving	• identify and manage risks and hazards and applies emergency control measures
	• identify, diagnose and rectify a range of malfunctioning security equipment
	• perform various calculations relating to pricing estimates for labour, equipment and materials, time and quantities
	• resolve conflict
	• resolve customer service problems
	• solve routine problems
Initiative and enterprise	• adapt service to meet customer requirements
	• apply analytical skills
	• customise equipment and systems to client requirements
	• evaluate security equipment and system design options
	• interpret and act upon available information using discretion and judgement
	• recommend improvements to policies and procedures
Planning and organising	• gather information to assist in designing modifications
	• maintain records and information systems
	• organise and allocate resources and schedule work
	• plan and adhere to OHS requirements
	• plan, schedule, coordinate and supervise installation of a range of security equipment and systems
	• prepare for programming and testing work, commissioning and decommissioning, fault diagnosis and maintenance work
	• prepare work orders and plan for contingencies
	• update and maintain relevant information and

Employability Skills Qualification Summary	
	records
Self management	• organise work methodically • present a professional image • prioritise daily activities • understand limitations of own role and responsibilities • use personal protective equipment according to OHS guidelines • use time management skills
Learning	• identify and provide advice on individuals' and teams' OHS training needs • update skills and knowledge to accommodate changes in: • client enquiries • technical security services and products • equipment installation, maintenance and operating procedures
Technology	• check equipment to ensure it is in safe working order • operate appropriate equipment according to task requirements and manufacturer specifications • organise repair work for unsafe or faulty tools and equipment • program, configure, test, commission and decommission a range of security equipment and systems • understand electrical concepts • use and check a range of tools and equipment • use computers and understand relevant computer software types and functions

Due to the high proportion of electives required by this qualification, the industry/enterprise requirements described above for each Employability Skill are representative of the property industry in general and may not reflect specific job roles. Learning and assessment strategies for this qualification should be based on the requirements of the units of competency for this qualification.

This table is a summary of Employability Skills that are typical of this qualification and should not be interpreted as definitive.

Packaging Rules

Packaging rules
To achieve recognition at the Certificate III level, the candidate must demonstrate competency in the ten core units, plus four electives (total fourteen units). Up to two of the required electives may be selected from other qualifications aligned at the Certificate II, III or IV level in this Training Package or from other relevant endorsed Training Package qualifications aligned at the Certificate II, III or IV level.

Core units	
CPPSEC3001A	Maintain workplace safety in the security industry
CPPSEC3006A	Coordinate a quality security service to customers
CPPSEC3035A	Identify technical security requirements
CPPSEC3036A	Program security equipment and system
CPPSEC3037A	Test installed security equipment and system
CPPSEC3038A	Commission and decommission security equipment and system
CPPSEC3039A	Identify and diagnose electronic security equipment and system fault
CPPSEC3040A	Plan and coordinate installation of security equipment and system
CPPSEC3041A	Maintain and service security equipment and system
ICTCBL2137A	Install, maintain and modify customer premises communication cabling: ACA Open Rule
Elective units	
BSBFLM306	Provide workplace information and resourcing plans
CPPSEC3005A	Prepare and present security documentation and reports
CPPSEC3024A	Install biometrics equipment and systems
CPPSEC3025A	Identify and diagnose biometric system fault
CPPSEC3042A	Identify and diagnose CCTV equipment and system fault
CPPSEC3043A	Establish and set up electronic monitoring parameters

Packaging rules	
CPPSEC3044A	Maintain and repair mechanical lock and locking system
CPPSEC3045A	Determine security equipment and system modifications
CPPSEC3046A	Configure a security system
CPPSEC3047A	Provide estimate and quote on security system