



Australian Government

CPP20611 Certificate II in Cleaning Operations

Release 2

CPP20611 Certificate II in Cleaning Operations

Modification History

Version Comment

- | | |
|---|--|
| 1 | Release 1: Unit HLTFA301C Apply first aid - updated and equivalent |
| 2 | Release 2: Update superseded non-native elective units to current equivalent unit: <ul style="list-style-type: none">• MTMP2192A to AMPA2171• MTMP2196B to AMPA2173• MTMP2197B to AMPA2174• MTMP2198B to AMPA2175• MTMPS201B to AMPX202• MTMPS205B to AMPX205 |

This version released with CPP07 version 14.4.

Description

This qualification applies to individuals undertaking pre-vocational programs or those in the workforce responsible for routine cleaning work under supervision.

Pathways Information

Not applicable.

Licensing/Regulatory Information

Not applicable.

Entry Requirements

Not applicable.

Employability Skills Summary

Employability Skill	Industry/enterprise requirements for this qualification include:
Communication	<ul style="list-style-type: none">• convey workplace safety information to colleagues and supervisors• interpret the requirements of clients• listen to and understand work instructions, directions and feedback• read and interpret workplace related documentation, such as manufacturer instructions, manuals and OHS requirements• share information, e.g. with other staff• speak clearly and directly to relay information
Teamwork	<ul style="list-style-type: none">• work as an individual and a team member• work with diverse individuals and groups• identify and use the strengths of other team members• give feedback
Problem-solving	<ul style="list-style-type: none">• identify materials, stains and appropriate cleaning methods• assess and apply environmentally sustainable solutions• apply basic numeracy skills to workplace requirements involving measuring and counting• develop practical and creative solutions to workplace problems• show independence and initiative in identifying problems• solve problems individually or in teams• use numeracy skills to solve problems, for example time management, using resources• resolve client concerns relative to workplace responsibilities
Initiative and enterprise	<ul style="list-style-type: none">• adapt to new situations• be creative in response to workplace challenges, for example within relevant guidelines and protocols• generate a range of options in response to workplace matters• translate ideas into action within scope of own work role• develop innovative solutions, for example within a team or supervised work context and within established guidelines
Planning and organising	<ul style="list-style-type: none">• collect, analyse and organise information• plan and organise work spaces and work• be appropriately resourceful

	<ul style="list-style-type: none">• take initiative and make decisions within workplace role and authorised limits• determine or apply required resources• adapt resource allocations to cope with contingencies
Self-management	<ul style="list-style-type: none">• be self-motivated in relation to requirements of own work role• articulate own ideas and vision within a team or supervised work context• monitor and evaluate own performance within a team or supervised work context• take responsibility at the appropriate level
Learning	<ul style="list-style-type: none">• be open to learning new ideas and techniques• learn in a range of settings, including informal learning• participate in ongoing learning• learn in order to accommodate change• learn new skills and techniques• take responsibility for own learning• contribute to the learning of others, for example by sharing information
Technology	<ul style="list-style-type: none">• use technology and related workplace equipment• use basic technology skills to organise data• adapt to new technology skill requirements• apply OHS knowledge when using technology

Packaging Rules

To achieve this qualification, the candidate must demonstrate competency in:

- 11 units of competency:
 - 3 core units
 - 8 elective units.

The elective units are to be chosen as follows:

- a minimum of 6 units from the elective units listed below
- up to 2 units from CPP31011 Certificate III in Cleaning Operations
- up to 2 units from Certificate II qualifications in CPP07 or another current Training Package or state-accredited course, provided the integrity of the AQF alignment is ensured, and they contribute to a valid, industry-supported vocational outcome.

Core units of competency

Unit code	Unit title
CPPCLO2033A	Plan for safe and efficient cleaning activities
CPPCLO2035A	Maintain cleaning storage areas
CPPCMN2002A	Participate in workplace safety arrangements

Elective units of competency

Unit code	Unit title
CPPCCL2007A	Perform basic stain removal
CPPCLO2001A	Maintain hard floor surfaces
CPPCLO2004A	Maintain carpeted floors
CPPCLO2009A	Clean glass surfaces
CPPCLO2010A	Clean ceiling surfaces and fittings
CPPCLO2015A	Maintain furniture, fittings and room dressing

CPPCLO2017A	Clean wet areas
CPPCLO2019A	Sort and remove waste and recyclable materials
CPPCLO2037A	Clean external surfaces
CPPCLO2043A	Clean using microfibre techniques
CPPCLO2044A	Prepare rooms for guests and residents
CPPCMN2003A	Provide effective client service
HLTFA301C	Apply first aid
AMPA2171	Clean carcase hanging equipment
AMPA2173	Overview cleaning program
AMPA2174	Clean after operations – boning room
AMPA2175	Clean after operations – slaughter floor
AMPX202	Clean work area during operations
AMPX205	Clean chillers

Custom Content Section

Not applicable.