



**Australian Government**

# **Credit arrangements for CPP Property Services Training Package**

**Release 17.0**

# CPP Property Services Training Package

## Modification History

Release No.	Release date	Comments
17.0	December, 2022	<p><b>Major Release</b></p> <p><b>Development of one new qualification:</b></p> <ul style="list-style-type: none"> <li>• CPP51222 Diploma of Bushfire Protection Assessment</li> </ul> <p><b>Development of 8 new units of competency:</b></p> <ul style="list-style-type: none"> <li>• CPPBPA5001 Assess factors affecting bushfire behaviour</li> <li>• CPPBPA5002 Advise on building materials for bushfire resilience</li> <li>• CPPBPA5003 Advise on building design for bushfire resilience</li> <li>• CPPBPA5004 Advise on landscaping design measures for bushfire resilience</li> <li>• CPPBPA5005 Advise on improvements to existing developments for bushfire resilience</li> <li>• CPPBPA5006 Prepare a bushfire emergency plan for small scale buildings</li> <li>• CPPBPA5007 Assess statutory planning applications for compliance with bushfire requirements</li> <li>• CPPBPA5008 Assess strategic planning proposals for compliance with bushfire requirements</li> </ul> <p><b>Minor changes:</b></p> <p>CPP30719 Certificate III in Waste Management</p> <ul style="list-style-type: none"> <li>• Updated superseded imported unit.</li> </ul> <p>Editorial corrections in the Knowledge Evidence:</p> <ul style="list-style-type: none"> <li>• CPPCLO3100 Maintain cleaning storage areas</li> <li>• CPPCLO3101 Clean carpeted floors</li> <li>• CPPCLO3102 Clean hard floors</li> <li>• CPPCLO3103 Clean and maintain amenities</li> <li>• CPPCLO3104 Clean high-touch surfaces</li> <li>• CPPCLO3105 Clean glass surfaces</li> <li>• CPPCLO3106 Pressure wash and clean surfaces</li> <li>• CPPCLO3107 Clean external surfaces</li> <li>• CPPCLO3108 Clean window coverings</li> </ul>

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		<ul style="list-style-type: none"> <li>• CPPCLO3109 Clean fabric upholstery</li> <li>• CPPCLO3110 Treat carpet stains</li> <li>• CPPCLO3111 Clean rooms, furniture and fittings</li> <li>• CPPCLO3112 Clean walls, ceilings and fittings</li> <li>• CPPCLO3113 Clean food-handling areas and equipment</li> <li>• CPPCLO3114 Clean specialised clean-room environments</li> <li>• CPPCLO3115 Clean industrial machinery</li> </ul> <p>CPPREP5004 Control timber pests</p> <ul style="list-style-type: none"> <li>• Changes to Knowledge Evidence and Assessment Conditions.</li> </ul> <p>CPPSEC3114 Control security risk situation using firearms</p> <ul style="list-style-type: none"> <li>• Typographical error corrected in in Knowledge Evidence.</li> </ul> <p>CPPUPM3008 Inspect for and report on timber pests</p> <ul style="list-style-type: none"> <li>• Removal of AS Standard 4349.2 Inspection of buildings Group titled properties from Knowledge Evidence.</li> </ul> <p>CPPUPM3010 Control timber pests</p> <ul style="list-style-type: none"> <li>• Removal of AS Standard 4349.2 Inspection of buildings Group titled properties from Knowledge Evidence.</li> </ul> <p>CPPUPM4006 Implement and monitor pest management for complex operations</p> <ul style="list-style-type: none"> <li>• Omitted Assessment Conditions added.</li> </ul>
16.1	May, 2022	<p><b>CPP51122 Diploma of Property (Agency Management)</b></p> <ul style="list-style-type: none"> <li>• Clarification of Packaging Rules, Option 1.</li> </ul> <p><b>CPPCL03109 Clean fabric upholstery</b></p> <ul style="list-style-type: none"> <li>• Removal of the reference in the Knowledge Evidence of AS/NZS 4849.1 Upholstery cleaning – Fabric upholstery.</li> </ul> <p><b>CPPCLO3111 Clean rooms, furniture and fittings</b></p> <ul style="list-style-type: none"> <li>• Removal of the reference in the Knowledge Evidence of AS/NZS 4849.1 Upholstery cleaning – Fabric upholstery.</li> </ul>
16.0	April, 2022	<p><b>Strata Community Management</b></p> <p>1 new Qualification:</p> <ul style="list-style-type: none"> <li>• CPP51122 Diploma of Property (Agency Management)</li> </ul> <p>4 new Units of Competency:</p> <ul style="list-style-type: none"> <li>• CPPSCM5001 Manage strata community resilience</li> <li>• CPPSCM5002 Conduct strategic planning for strata</li> </ul>

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		<p>community operation and sustainability</p> <ul style="list-style-type: none"> <li>• CPPSCM5003 Manage strata community asset defects and maintenance</li> <li>• CPPSCM5004 Perform strategic financial management of a strata community.</li> </ul> <p><b>Minor changes:</b></p> <p><b>CPP50316 Diploma of Strata Community Management</b></p> <p>Has been deleted as directed by the AISC.</p>
15.2	February, 2020	<p><b>Minor Update</b></p> <p><b>CPP31318 Certificate III in Security Operations</b></p> <ul style="list-style-type: none"> <li>• Addition of HLTAID011 Provide First Aid to Elective units.</li> <li>• HLTAID015 Provide advanced resuscitation and oxygen therapy has been marked with an asterisk * indicating a prerequisite unit requirement.</li> </ul> <p><b>CPP31418 Certificate III in Close Protection Operations</b></p> <ul style="list-style-type: none"> <li>• Addition of HLTAID011 Provide First Aid to Elective units.</li> <li>• HLTAID015 Provide advanced resuscitation and oxygen therapy has been marked with an asterisk * indicating a prerequisite unit requirement.</li> </ul> <p><b>CPPREP4004 Establish marketing and communication profiles in real estate</b></p> <p>Performance Criteria revised in Element 4 to remove duplication.</p>
15.1	27 January, 2022	<p>The Australian Industry and Skills Committee (AISC) directed the following units be updated to the latest releases:</p> <p><b>CPP20218 Certificate II in Security Operations</b></p> <ul style="list-style-type: none"> <li>• HLTAID003 Provide first aid is superseded by and not equivalent to HLTAID011 Provide First Aid</li> <li>• CPPSEC2101 Apply effective communication skills to maintain security added to the metadata unit grid</li> </ul> <p><b>CPP30119 Certificate III in Urban Pest Management</b></p> <ul style="list-style-type: none"> <li>• HLTAID003 Provide first aid is superseded by and not equivalent to HLTAID011 Provide First Aid</li> </ul> <p><b>CPP30719 Certificate III in Waste Management</b></p> <ul style="list-style-type: none"> <li>• HLTAID003 Provide first aid is superseded by and not equivalent to HLTAID011 Provide First Aid</li> </ul>

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		<p><b>CPP31218 Certificate III in Swimming Pool and Spa Service</b></p> <ul style="list-style-type: none"> <li>HLTAID003 Provide first aid is superseded by and not equivalent to HLTAID011 Provide First Aid</li> </ul> <p><b>CPP31318 Certificate III in Security Operations</b></p> <ul style="list-style-type: none"> <li>HLTAID006 Provide advanced first aid is superseded by and not equivalent to HLTAID014 Provide Advanced First Aid</li> <li>HLTAID007 Provide advanced resuscitation is superseded by and not equivalent to HLTAID015 Provide advanced resuscitation and oxygen therapy</li> </ul> <p><b>CPP31418 Certificate III in Close Protection Operations</b></p> <ul style="list-style-type: none"> <li>HLTAID006 Provide advanced first aid is superseded by and not equivalent to HLTAID014 Provide Advanced First Aid</li> <li>HLTAID007 Provide advanced resuscitation is superseded by and not equivalent to HLTAID015 Provide advanced resuscitation and oxygen therapy</li> </ul> <p><b>CPP41319 Certificate IV in Swimming Pool and Spa Service</b></p> <ul style="list-style-type: none"> <li>HLTAID003 Provide first aid is superseded by and not equivalent to HLTAID011 Provide First Aid</li> </ul> <p><b>CPP41619 Certificate IV in Urban Pest Management</b></p> <ul style="list-style-type: none"> <li>HLTAID003 Provide first aid is superseded by and not equivalent to HLTAID011 Provide First Aid</li> </ul> <p><b>Minor updates:</b></p> <p><b>CPPCLO4107 Remediate mould contaminated structures and contents</b></p> <ul style="list-style-type: none"> <li>Minor change to Knowledge Evidence to correct description of mould categories.</li> </ul>
15.0	18 October, 2021	<p><b>Cleaning</b></p> <p><b>Qualifications:</b></p> <ul style="list-style-type: none"> <li>Revision of 2 qualifications:             <ul style="list-style-type: none"> <li>CPP30321 Certificate III in Cleaning Operations</li> <li>CPP40421 Certificate IV in Cleaning.</li> </ul> </li> </ul> <p><b>Revision of:</b></p> <ul style="list-style-type: none"> <li>23 units of competency</li> <li>6 new units of competency</li> <li>1 new skill set.</li> </ul>

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		<p><b>Skill sets:</b></p> <ul style="list-style-type: none"> <li>• 9 skill sets deleted: <ul style="list-style-type: none"> <li>• CPPSS00040 Restore water damaged carpets</li> <li>• CPPSS00048 Clean and restore hard floors</li> <li>• CPPSS00049 Clean carpets</li> <li>• CPPSS00050 Clean hospitals and aged care facilities</li> <li>• CPPSS00051 Clean residential work sites</li> <li>• CPPSS00052 Develop and implement environmentally sustainable cleaning programs</li> <li>• CPPSS00053 Implement environmentally sustainable cleaning programs</li> <li>• CPPSS00054 Induct cleaning staff</li> <li>• CPPSS00055 Perform environmentally sustainable cleaning operations.</li> </ul> </li> </ul> <p>Refer CPP Companion Volume Implementation Guide Release 15.0 for further information.</p>
		<p><b>Strata Community Management</b></p> <p><b>Qualification:</b></p> <ul style="list-style-type: none"> <li>• Revision of 1 qualification <ul style="list-style-type: none"> <li>• CPP40521 Certificate IV in Strata Community Management.</li> </ul> </li> </ul> <p><b>Revision of:</b></p> <ul style="list-style-type: none"> <li>• 20 units of competency</li> <li>• 1 new unit of competency</li> <li>• 1 new skill set.</li> </ul> <p>Refer CPP Companion Volume Implementation Guide Release 15.0 for further information.</p>
		<p><b>Minor releases:</b></p> <p><b>Qualifications - Deleted/Removed:</b></p> <ul style="list-style-type: none"> <li>• CPP20617 Certificate II in Cleaning</li> <li>• CPP30316 Certificate III in Cleaning Operations</li> <li>• CPP30416 Certificate III in Strata Community Management</li> <li>• CPP40416 Certificate IV in Cleaning Management in CPP</li> <li>• CPP40516 - Certificate IV in Strata Community Management.</li> </ul>

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		<p><b>Qualifications - Updated:</b></p> <p><b>CPP20521 Certificate II in Fire Protection Inspection and Testing</b></p> <ul style="list-style-type: none"> <li>Unit CPCPCM2043 Carry out WHS requirements added to General Electives.</li> </ul> <p><b>CPP31519 Certificate III in Real Estate Practice</b></p> <ul style="list-style-type: none"> <li>Inclusion of unit CPPSCM3017 Work effectively in strata community management in Elective units.</li> </ul> <p><b>CPP40216 Certificate IV in Surveying</b></p> <p>Deletion of the Surveying units as approved by the Industry Reference Committee Release 15.0 of the CPP Property Services Training Package:</p> <ul style="list-style-type: none"> <li>CPPCMN4002 Implement and monitor environmentally sustainable work practices</li> <li>CPPCMN4003 Establish, develop and monitor teams.</li> </ul> <p><b>CPP40316 Certificate IV in Spatial Info Services</b></p> <p>Deletion of the Spatial Information Services units as approved by the Industry Reference Committee Release 15.0 of the CPP Property Services Training Package:</p> <ul style="list-style-type: none"> <li>CPPCMN4002 Implement and monitor environmentally sustainable work practices</li> <li>CPPCMN4003 Establish, develop and monitor teams.</li> </ul> <p><b>CPP40919 Certificate in Waste Management</b></p> <p>Deletion of the Waste Management units as approved by the Industry Reference Committee Release 15.0 of the CPP Property Services Training Package:</p> <ul style="list-style-type: none"> <li>CPPCMN4003 Establish, develop and monitor teams</li> <li>CPPCMN4004 Develop and manage client relations.</li> </ul> <p><b>CPP50116 Diploma of Surveying</b></p> <p>Deletion of the Diploma of Surveying unit as approved by the Industry Reference Committee Release 15.0 of the CPP Property Services Training Package:</p> <ul style="list-style-type: none"> <li>CPPCMN4002 Implement and monitor environmentally sustainable work practices.</li> </ul> <p><b>CPP50216 Diploma of Spatial Information Services</b></p> <p>Deletion of the Diploma of Spatial Information Services unit as approved by the Industry Reference Committee Release 15.0 of</p>

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		<p>the CPP Property Services Training Package:</p> <ul style="list-style-type: none"> <li>CPPCMN4002 Implement and monitor environmentally sustainable work practices.</li> </ul> <p>Refer CPP Companion Volume Implementation Guide Release 15.0 for further information.</p>
14.0	19 May, 2021	<p>Revision of 2 qualifications:</p> <ul style="list-style-type: none"> <li>CPP40821 Certificate IV in Access Consulting</li> <li>CPP50721 Diploma of Access Consulting.</li> </ul> <p>Revision of 47 units of competency .</p> <p>Revision of 3 Skill Sets.</p> <p><b>Minor updates:</b></p> <p><b>Qualifications:</b></p> <p>CPP20521 Certificate II in Fire Protection Inspection and Testing</p> <ul style="list-style-type: none"> <li>Removal of prerequisite asterisks from units: <ul style="list-style-type: none"> <li>CPCPFS3040 Conduct basic functional testing of water-based fire-suppression systems</li> <li>CPCPFS3041 Inspect and test fire pumpsets.</li> </ul> </li> </ul> <p>CPP30821 Certificate III in Fire Protection Inspection and Testing</p> <ul style="list-style-type: none"> <li>Unit CPCPCM2043 Carry out WHS requirements added to Group B General Electives.</li> </ul> <p>CPP41419 Certificate V in Real Estate Practice</p> <ul style="list-style-type: none"> <li>Unit CPPREP4181 Manage onsite residential property added to metadata unit grid. Correction to release modification history.</li> </ul> <p>CPP50921 Diploma of Building Design</p> <ul style="list-style-type: none"> <li>Numerical typographical errors corrected in Entry Requirements.</li> </ul> <p>CPP51119 Diploma of Property (Agency Management)</p> <ul style="list-style-type: none"> <li>Unit CPPREP5201 Develop and maintain commercial property market intelligence added to Elective units.</li> </ul> <p>CPP60421 Advanced Diploma of Building Design</p> <ul style="list-style-type: none"> <li>CPPACC5006A Apply ergonomic principles to accessible building design and fitout to CPPACC5006 Apply ergonomic principles to accessible building design and fitout.</li> </ul>

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		<ul style="list-style-type: none"> <li>CPPACC5011A Prepare a concept design for accessible building work to CPPACC5011 Prepare concept designs for accessible building work.</li> </ul> <p>CPP80221: Graduate Diploma of Building Design</p> <ul style="list-style-type: none"> <li>CPPACC8001A Research and analyse access and use requirements for people with diverse disabilities to CPPACC8001 Research and analyse access and use requirements for people with diverse disabilities</li> <li>CPPACC8002A Research and analyse access solutions for the built environment to CPPACC8002 Research and analyse access solutions for the built environment.</li> </ul> <p><b>Units:</b></p> <p>CPPUPM3005 Manage pests without applying pesticides</p> <ul style="list-style-type: none"> <li>Typographical correction from <i>pscoids</i> to <i>psocids</i> in the Knowledge Evidence and Performance Evidence.</li> </ul> <p>CPPUPM3006 Manage pests by applying pesticides</p> <ul style="list-style-type: none"> <li>Typographical correction from <i>pscoids</i> to <i>psocids</i> in the Knowledge Evidence and Performance Evidence.</li> </ul> <p>CPPUPM3008 Inspect for and report on timber pests</p> <ul style="list-style-type: none"> <li>Reference to <i>Industry Code of Practice for Training in the Pest Management Industry</i> has been removed from the Assessment Conditions.</li> </ul> <p>CPPUPM3010 Control timber pests</p> <ul style="list-style-type: none"> <li>Reference to <i>Industry Code of Practice for Training in the Pest Management Industry</i> has been removed from the Assessment Conditions.</li> </ul> <p>CPPUPM3042 Install termite management systems</p> <ul style="list-style-type: none"> <li>Reference to <i>Industry Code of Practice for Training in the Pest Management Industry</i> has been removed from the Assessment Conditions.</li> </ul> <p><b>Correction to the Modification History:</b></p> <p>Updated reference to reflect correction in Modification History from CPC Property Services 5.0 to CPP Property Services 9.0:</p> <ul style="list-style-type: none"> <li>CPPHES4001 Research and assess impact of building elements on thermal performance of residential buildings</li> <li>CPPHES4002 Advise clients on thermal performance of residential buildings</li> <li>CPPHES4003 Operate and maintain computer system to</li> </ul>

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		<p>support thermal performance assessments</p> <ul style="list-style-type: none"> <li>• CPPHES4004 Conduct thermal performance assessment of residential buildings</li> <li>• CPPHES4005 Assess household energy use and efficiency improvements</li> <li>• CPPHES4006 Assess household water use and efficiency improvements</li> <li>• CPPHES4007 Assess thermal performance of existing residential buildings</li> <li>• CPPHES4008 Assess household waste generation and waste management improvements</li> <li>• CPPHES4009 Promote the adoption of home sustainability practices</li> <li>• CPPHES5001 Assess thermal performance of complex residential buildings.</li> </ul> <p><b>Deletion of 3 qualifications:</b></p> <ul style="list-style-type: none"> <li>• CPP80313 Graduate Diploma of Access Consulting</li> <li>• CPP50511 Diploma of Property Services (Asset and Facility Management)</li> <li>• CPP60211 Advanced Diploma of Property Services (Asset and Facility Management).</li> </ul> <p><b>Deletion of 6 units of competency:</b></p> <ul style="list-style-type: none"> <li>• CPPACC8003A Provide advice on solutions to access and use issues</li> <li>• CPPACC8004A Develop policies and briefs relating to access to and use of the built environment</li> <li>• CPPACC8005A Develop and advise on policies and procedures to enable access for people with disabilities</li> <li>• CPPACC8006A Give evidence relating to access and use</li> <li>• CPPACC8007A Audit built environment and infrastructure for accessibility compliance and propose solutions</li> <li>• CPPACC8008A Contribute to design of accessible built environment and infrastructure.</li> </ul> <p>Refer CPP Companion Volume Implementation Guide Release 14.0 for further information.</p>
13.1	26 January, 2021	<p><b>Minor update:</b></p> <ul style="list-style-type: none"> <li>• CPPBDN5106 Determine compliance requirements for Class 2-9 buildings up to 2 storeys</li> </ul> <p>Correction to Modification History for Release 13.0.</p>

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		<p>The following units were not included in Release 13.0 and have been included in this minor release:</p> <ul style="list-style-type: none"> <li>■ CPPREP5006 Manage operational finances in the property industry</li> <li>■ CPPUPM3005 Manage pests without applying pesticides</li> <li>■ CPPUPM3006 Manage pests by applying pesticides.</li> </ul> <p>Refer Release 13.1 Companion Volume Implementation Guide for further information.</p>
13.0	20 January, 2021	<p><b>Fire Protection Inspection and Testing</b></p> <p>Revision of 2 qualifications:</p> <ul style="list-style-type: none"> <li>• CPP20521 Certificate II in Fire Protection Inspection and Testing</li> <li>• CPP30821 Certificate III in Fire Protection Inspection and Testing.</li> </ul> <p>Revision of 30 units of competency.</p> <p><b>Minor updates:</b></p> <ul style="list-style-type: none"> <li>• CPPBDN5106 Determine compliance requirements for Class 2-9 buildings up to 2 storeys</li> <li>• CPPREP5006 Manage operational finances in the property industry</li> <li>• CPPUPM3005 Manage pests without applying pesticides</li> <li>• CPPUPM3006 Manage pests by applying pesticides.</li> </ul> <p>Refer Release 13.0 Companion Volume Implementation Guide for further information.</p>
12.0	January 13, 2021	<p><b>Surveying and Spatial Information Services</b></p> <p>Revision of 6 qualifications</p> <ul style="list-style-type: none"> <li>• CPP20121 Certificate II in Surveying and Spatial Information Services</li> <li>• CPP30221 Certificate III in Surveying and Spatial Information Services</li> <li>• CPP41721 Certificate IV in Surveying and Spatial Information Services</li> <li>• CPP50121 Diploma of Surveying</li> <li>• CPP50221 Diploma of Spatial Information Services</li> <li>• CPP60121 Advanced Diploma of Surveying.</li> </ul> <p>Revision of 57 units of competency.</p>

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		Refer Release 12.0 Companion Volume Implementation Guide for further clarity.
11.0	8 January, 2021	<p><b>Building Design</b></p> <p>Revision of 4 qualifications</p> <ul style="list-style-type: none"> <li>• CPP40121 Certificate IV in Residential Drafting</li> <li>• CPP50921 Diploma of Building Design</li> <li>• CPP60421 Advanced Diploma of Building Design</li> <li>• CPP80221 Graduate Diploma of Building Design.</li> </ul> <p>Development of 7 new units of competency.</p> <p>Revision of 21 units of competency.</p> <p><b>Minor updates</b></p> <p>Imported equivalent elective units of competency updated in the following qualifications:</p> <p><b>CPP20319 - Certificate II in Technical Security</b></p> <ul style="list-style-type: none"> <li>• ICTTEN208 Use electrical skills when working with telecommunications networks</li> <li>• ICTWHS204 Follow work health and safety and environmental policy and procedures.</li> </ul> <p><b>CPP30119 - Certificate III in Urban Pest Management</b></p> <ul style="list-style-type: none"> <li>• CPCCCM2012 Work safely at heights.</li> </ul> <p><b>CPP30416 - Certificate III in Strata Community Management</b></p> <ul style="list-style-type: none"> <li>• BSBLDR301 Support effective workplace relationships</li> <li>• BSBSUS211 Participate in sustainable work practices.</li> </ul> <p><b>CPP30619 - Certificate III in Investigative Services</b></p> <ul style="list-style-type: none"> <li>• BSBESB305 Address compliance requirements for new business ventures</li> <li>• BSBESB401 Research and develop business plans</li> <li>• BSBESB402 Establish legal and risk management requirements of new business ventures.</li> </ul> <p><b>CPP30719 - Certificate III in Waste Management</b></p> <ul style="list-style-type: none"> <li>• BSBINS302 Organise workplace information</li> <li>• BSBLDR403 Lead team effectiveness</li> <li>• BSBOPS304 Deliver and monitor a service to customers.</li> </ul> <p><b>CPP31218 - Certificate III in Swimming Pool and Spa Service</b></p>

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		<ul style="list-style-type: none"> <li>• CPCCCM2012 Work safely at heights.</li> </ul> <p><b>CPP31519 - Certificate III in Real Estate Practice</b></p> <ul style="list-style-type: none"> <li>• BSBPEF301 Organise personal work priorities</li> <li>• BSBTWK301 Use inclusive work practices</li> <li>• BSBWHS307 Apply knowledge of WHS laws in the workplace.</li> </ul> <p><b>CPP40516 - Certificate IV in Strata Community Management</b></p> <ul style="list-style-type: none"> <li>• BSBMM411 Make presentations</li> <li>• BSBESB401 Research and develop business plans</li> <li>• BSBESB403 Plan finances for new business ventures</li> <li>• BSBHRM413 Support the learning and development of teams and individuals</li> <li>• BSBHRM415 Coordinate recruitment and onboarding</li> <li>• BSBITS411 Maintain and implement digital technology</li> <li>• BSBOPS401 Coordinate business resources</li> <li>• BSBSUS411 Implement and monitor environmentally sustainable work practices</li> <li>• BSBTWK401 Build and maintain business relationships.</li> </ul> <p><b>CPP40719 - Certificate IV in Security Management</b></p> <ul style="list-style-type: none"> <li>• BSBESB402 Establish legal and risk management requirements of new business ventures</li> <li>• BSBESB403 Plan finances for new business ventures</li> <li>• BSBHRM412 Support employee and industrial relations</li> <li>• BSBHRM415 Coordinate recruitment and onboarding</li> <li>• BSBLDR413 Lead effective workplace relationships</li> <li>• BSBLDR414 Lead team effectiveness</li> <li>• BSBOPS401 Coordinate business resources</li> <li>• BSBOPS404 Implement customer service strategies</li> <li>• BSBPEF402 Develop personal work priorities</li> <li>• BSBPEF402 Develop personal work priorities</li> <li>• BSBSTR402 Implement continuous improvement.</li> </ul> <p><b>CPP40919 - Certificate IV in Waste Management</b></p> <ul style="list-style-type: none"> <li>• BSBHRM415 Coordinate recruitment and onboarding</li> <li>• BSBINS402 Coordinate workplace information systems</li> <li>• BSBOPS404 Implement customer service strategies</li> <li>• BSBOPS503 Develop administrative systems</li> <li>• BSBTEC402 Design and produce complex spreadsheets</li> </ul>

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		<ul style="list-style-type: none"> <li>BSBWRT411 Write complex documents.</li> </ul> <p><b>CPP41119 - Certificate IV in Home Energy Efficiency and Sustainability</b></p> <ul style="list-style-type: none"> <li>BSBAUD411 Participate in quality audits</li> <li>BSBAUD511 Initiate quality audits</li> <li>BSBAUD512 Lead quality audits</li> <li>BSBAUD513 Report on quality audits</li> <li>BSBESB305 Address compliance requirements for new business ventures</li> <li>BSBESB402 Establish legal and risk management requirements of new business ventures</li> <li>BSBESB406 Establish operational strategies and procedures for new business ventures</li> <li>BSBSUS411 Implement and monitor environmentally sustainable work practices</li> <li>BSBWRT411 Write complex documents.</li> </ul> <p><b>CPP41319 - Certificate IV in Swimming Pool and Spa Service</b></p> <ul style="list-style-type: none"> <li>BSBESB402 Establish legal and risk management requirements of new business ventures</li> <li>BSBESB404 Market new business ventures</li> <li>BSBESB406 Establish operational strategies and procedures for new business ventures</li> <li>BSBESB407 Manage finances for new business ventures</li> <li>BSBLDR413 Lead effective workplace relationships</li> <li>BSBSUS411 Implement and monitor environmentally sustainable work practices.</li> </ul> <p><b>CPP41519 - Certificate IV in Security Risk Analysis</b></p> <ul style="list-style-type: none"> <li>BSBAUD412 Work within compliance frameworks</li> <li>BSBESB402 Establish legal and risk management requirements of new business ventures</li> <li>BSBESB403 Plan finances for new business ventures</li> <li>BSBHRM415 Coordinate recruitment and onboarding</li> <li>BSBINS401 Analyse and present research information</li> <li>BSBOPS404 Implement customer service strategies</li> <li>BSBPMG430 Undertake project work</li> <li>BSBTWK301 Use inclusive work practices.</li> </ul> <p><b>CPP41619 - Certificate IV in Urban Pest Management</b></p> <ul style="list-style-type: none"> <li>BSBESB406 Establish operational strategies and procedures</li> </ul>

Release No.	Release date	Comments
		<p>for new business ventures</p> <ul style="list-style-type: none"> <li>• BSBESB407 Manage finances for new business ventures</li> <li>• BSBWRT411 Write complex documents.</li> </ul> <p><b>CPP50316 - Diploma of Strata Community Management</b></p> <ul style="list-style-type: none"> <li>• BSBFIN501 Manage budgets and financial plans</li> <li>• BSBHRM415 Coordinate recruitment and onboarding</li> <li>• BSBLDR522 Manage people performance</li> <li>• BSBLDR602 Provide leadership across the organisation</li> <li>• BSBOPS502 Manage business operational plans</li> <li>• BSBSTR602 Develop organisational strategies</li> <li>• BSBTWK503 Manage meetings.</li> </ul> <p><b>CPP50619 - Diploma of Security Risk Management</b></p> <ul style="list-style-type: none"> <li>• BSBHRM524 Coordinate workforce plan implementation</li> <li>• BSBHRM528 Coordinate remuneration and employee benefits</li> <li>• BSBLDR522 Manage people performance</li> <li>• BSBLDR602 Provide leadership across the organisation</li> <li>• BSBOPS502 Manage business operational plans</li> <li>• BSBOPS505 Manage organisational customer service</li> <li>• BSBTWK502 Manage team effectiveness.</li> </ul> <p>Refer Companion Volume Implementation Guide for further information.</p>
10.3	7 July, 2020	<p><b>Minor update</b></p> <p>CPPSEC2023 Install video surveillance systems and equipment</p> <ul style="list-style-type: none"> <li>• Update to Australian Standards codes.</li> </ul> <p>CPPUPM3011 Manage organisms by applying fumigants to commodities and environments</p> <ul style="list-style-type: none"> <li>• Reference to AS 2476 removed from Knowledge Evidence and Assessment Guidelines</li> </ul> <p>Refer to Companion Volume Implementation Guide Release 10.3</p>
10.2	15 June, 2020	<p><b>Minor update</b></p> <p>CPPREP4202 Establish and maintain vendor and lessor relationships and networks.</p> <p>Changes to Performance Evidence and Assessment Conditions.</p>

Release No.	Release date	Comments
		Refer to Companion Volume Implementation Guide Release 10.2
10.1	1 April, 2020	<p><b>Minor update</b></p> <p>CPP41519 Certificate IV in Security Risk Analysis</p> <p>Inclusion of two units to Group D General Electives to allow for alignment with the NSW Security Licence Enforcement Division:</p> <ul style="list-style-type: none"> <li>• CPPSEC5004 Develop security risk management plans</li> <li>• CPPSEC5005 Implement security risk management plans</li> </ul> <p>Correction to unit mapping equivalencies:</p> <ul style="list-style-type: none"> <li>• CPPUPM4001 Assess and select pest management vehicle and equipment from equivalent to not equivalent.</li> <li>• CPPUPM4002 Schedule, organise and monitor pest management operations <ul style="list-style-type: none"> <li>• Incorporates content from CPPPMT3019 Organise and monitor pest management operations.</li> </ul> </li> </ul> <p>Refer to Companion Volume Implementation Guide Release 10.1</p>
10.0	14 February, 2020	<p><b>Waste Management</b></p> <p>Revision of two qualifications:</p> <ul style="list-style-type: none"> <li>• CPP30719 Certificate III in Waste Management</li> <li>• CPP40919 Certificate IV in Waste Management</li> </ul> <p>Deletion of two qualifications:</p> <ul style="list-style-type: none"> <li>• CPP20411 Certificate II in Waste Management</li> <li>• CPP50811 Diploma of Waste Management</li> </ul> <p>Revision of 21 units of competency</p> <p>Deletion of 19 units of competency</p> <p><b>Minor update:</b></p> <p>Urban Pest Management:</p> <p>Correction of Performance Criteria 5.1 through 5.5</p> <ul style="list-style-type: none"> <li>• CPPUPM3042 Install termite management systems.</li> </ul> <p>Refer to Companion Volume Implementation Guide Release 10.0</p>
9.0	30 September, 2019	<p><b>Home Sustainability</b></p> <p>Revision of 1 qualification which supersedes its version in the CPP07 Property Services Training Package.</p>

Release No.	Release date	Comments
		<ul style="list-style-type: none"> <li>• CPP41119 Certificate IV in Home Energy Efficiency and Sustainability</li> </ul> <p>Deletion of 1 qualification:</p> <ul style="list-style-type: none"> <li>• CPP51012 Diploma of Residential Building Energy Assessment</li> </ul> <p>Revision of 12 units of competency</p> <p>Deletion of 13 units of competency</p> <p>Refer to Companion Volume Implementation Guide Release 9.0</p>
9.0	30 September, 2019	<p><b>Security Project</b></p> <p>Revision of 5 qualifications which supersede their versions in the CPP07 Property Services Training Package:</p> <ul style="list-style-type: none"> <li>• CPP20319 Certificate II in Technical Security</li> <li>• CPP30519 Certificate III in Technical Security</li> <li>• CPP30619 Certificate III in Investigative Services</li> <li>• CPP40719 Certificate IV in Security Management</li> <li>• CPP50619 Diploma of Security Risk Management</li> </ul> <p>Development of 1 new qualification:</p> <ul style="list-style-type: none"> <li>• CPP41519 Certificate IV in Security Risk Analysis             <ul style="list-style-type: none"> <li>• 63 units of competency                 <ul style="list-style-type: none"> <li>• 56 updated units</li> <li>• 51 equivalent units</li> <li>• 5 non-equivalent</li> </ul> </li> <li>• 7 new units</li> </ul> </li> <li>• 2 new skill sets</li> </ul> <p>Refer to Companion Volume Implementation Guide Release 9.0</p>
9.0	30 September, 2019	<p><b>Swimming Pool and Spa Service</b></p> <p>Revision of 1 qualification which supersedes its version in the CPP07 Property Services Training Package.</p> <ul style="list-style-type: none"> <li>• CPP41319 Certificate IV in Swimming Pool and Spa Service</li> </ul> <p>Revision of 14 units of competency</p> <p>Deletion of 3 units of competency</p> <p>Refer to Companion Volume Implementation Guide Release 9.0</p>
9.0	30 September, 2019	<p><b>Urban Pest Management</b></p> <p>Revision of 1 qualification which supersedes and is equivalent to</p>

Release No.	Release date	Comments
		<p>its versions in the CPP07 Property Services Training Package</p> <ul style="list-style-type: none"> <li>• CPP30119 Certificate III in Urban Pest Management</li> </ul> <p>1 new qualification</p> <ul style="list-style-type: none"> <li>• CPP41619 Certificate IV in Urban Pest Management <ul style="list-style-type: none"> <li>• 14 units of competency</li> <li>• 2 new unit</li> <li>• 8 equivalent units</li> <li>• 4 non-equivalent units</li> </ul> </li> </ul> <p>Skill Sets</p> <p>CPP units updated to latest releases:</p> <ul style="list-style-type: none"> <li>• CPPSS00045 Manage complex fumigation operations</li> <li>• CPPSS00046 Manage non-timber pests</li> <li>• CPPSS00047 Manage timber pests</li> </ul> <p>Refer to Companion Volume Implementation Guide Release 9.0</p>
8.0	21 March, 2019	<p><b>Real Estate</b></p> <p>Revision of 8 Real Estate Qualifications, which supersede their versions in the CPP07 Property Services Training Package.</p> <p>CPP31519 Certificate III in Real Estate Practice supersedes and is equivalent to:</p> <ul style="list-style-type: none"> <li>• CPP30211 Certificate III in Property Services (Agency)</li> <li>• CPP30311 Certificate III in Property Services (Operations).</li> </ul> <p>CPP41419 Certificate IV in Real Estate Practice supersedes and is not equivalent to:</p> <ul style="list-style-type: none"> <li>• CPP40307 Certificate IV in Property Services (Real Estate)</li> <li>• CPP40407 Certificate IV in Property Services (Stock and Station Agency)</li> <li>• CPP40507 Certificate IV in Property Services (Business Broking)</li> <li>• CPP40611 Certificate IV in Property Services (Operations).</li> </ul> <p>CPP51119 Diploma of Property (Agency Management) supersedes and is not equivalent to:</p> <ul style="list-style-type: none"> <li>• CPP50307 Diploma of Property Services (Agency Management)</li> </ul>

Release No.	Release date	Comments
		<ul style="list-style-type: none"> <li>• CPP50409 Diploma of Property Services (Business Broking).</li> </ul> <p><b>Real Estate Units</b></p> <ul style="list-style-type: none"> <li>• 44 units of competency were updated to align with the Standards for Training Packages.</li> <li>• 27 new units of competency were developed to meet industry needs.</li> </ul> <p><b>Real Estate Skill Sets</b></p> <ul style="list-style-type: none"> <li>• 12 new skill sets were developed to meet industry skills expectations.</li> <li>• 11 skill sets were developed to align with licensing outcomes.</li> </ul> <p><b>Minor releases:</b></p> <p>Units</p> <ul style="list-style-type: none"> <li>• CPPCLO3001 Maintain hard floor surfaces</li> </ul> <p>Update in the Knowledge Evidence, replaced the word ‘distilling’ with ‘diluting’.</p> <p>Imported units updated to latest releases.</p> <p>Refer to Companion Volume Implementation Guide Release 8.0</p>
7.1	8 February, 2019	<p><b>Security Operations</b></p> <p>Updated release of CPP20218 Certificate II in Security Operations, which now supersedes and is non-equivalent to CPP10107 Certificate I in Security Operations.</p> <p>Updated release of:</p> <ul style="list-style-type: none"> <li>• CPPSEC2103 Apply WHS, emergency response and evacuation procedures to maintain security, which now also supersedes and is equivalent to CPPSEC1004A Apply health care security procedures.</li> <li>• CPPSEC2104 Apply risk assessment to select and carry out response to security risk situations, which now also supersedes and is equivalent to CPPSEC1001A Identify report risk situation</li> <li>• CPPSEC2105 Provide quality services to a range of security clients, which now also supersedes and is equivalent to CPPSEC1002A Apply retail security procedures.</li> <li>• CPPSEC3116 Carry, operate and maintain semiautomatic pistols for security purposes, minor change to the Knowledge Evidence.</li> </ul> <p>Minor change to the Knowledge Evidence to CPPSEC3116</p>

Release No.	Release date	Comments
		Carry, operate, maintain semi-automatic pistols for security purposes.
7.0	21 January, 2019	<p><b>Security Operations</b></p> <p>Revision of 2 qualifications, which are not equivalent to their superseded versions in the CPP07 Property Services Training Package:</p> <ul style="list-style-type: none"> <li>• CPP20218 Certificate II in Security Operations</li> <li>• CPP31318 Certificate III in Security Operations.</li> </ul> <p>Development of 1 new qualification:</p> <ul style="list-style-type: none"> <li>• CPP31418 Certificate III in Close Protection Operations.</li> </ul> <p>Updated 39 units of competency.</p> <p>Development of 6 new units of competency.</p> <p>Development of 6 new skill sets.</p>
6.0	15 November, 2018	<p>Revision of 1 qualification, which is equivalent to its superseded version in the CPP07 Property Services Training Package:</p> <ul style="list-style-type: none"> <li>• CPP31218 Certificate III in Swimming Pool and Spa Service.</li> </ul> <p>Revision of 15 equivalent units of competency.</p>
5.0	June 2017	<p>Development of 1 new qualification:</p> <ul style="list-style-type: none"> <li>• CPP20617 Certificate II in Cleaning.</li> </ul> <p>Development of 14 new units of competency.</p>
4.2	Jan 2017	<p>Revision of 5 qualifications, which are equivalent to their superseded version in the CPP07 Property Services Training Package:</p> <ul style="list-style-type: none"> <li>• CPP30216 Certificate III in Surveying and Spatial Information Services</li> <li>• CPP40316 Certificate IV in Spatial Information Services</li> <li>• CPP40516 Certificate IV in Strata Community Management</li> <li>• CPP50116 Diploma of Surveying</li> <li>• CPP50216 Diploma of Spatial Information Services.</li> </ul> <p>Minor release to update current qualifications where a new non-native equivalent elective unit has superseded imported non-native units.</p>
4.1	Dec 2016	<p>Updated training package with new imported unit CPCCWHS1001 Prepare to work safely in the construction</p>

Release No.	Release date	Comments
		industry replacing superseded CPCCOHS1001A Work safely in the construction industry.
4.0	May 2016	<p>Development of 3 new qualifications:</p> <ul style="list-style-type: none"> <li>• CPP30416 Certificate III in Strata Community Management</li> <li>• CPP40516 Certificate IV in Strata Community Management</li> <li>• CPP50316 Diploma of Strata Community Management.</li> </ul> <p>Redevelopment of 10 new strata community management units.</p> <p>Revision 39 equivalent strata community management units.</p>
4.0		<p>Revision of 2 equivalent cleaning qualifications:</p> <ul style="list-style-type: none"> <li>• CPP30316 Certificate III in Cleaning Operations</li> <li>• CPP40416 Certificate IV in Cleaning Management</li> </ul> <p>Development of 4 new cleaning units of competency.</p> <p>Revision of 34 cleaning units:</p> <ul style="list-style-type: none"> <li>• 27 cleaning units equivalent to their superseded versions</li> <li>revision of 7 common units of competency.</li> </ul> <p>Revision of three cleaning skill sets equivalent to their superseded versions:</p> <ul style="list-style-type: none"> <li>• CPPSS00052 Develop and implement environmentally sustainable cleaning programs</li> <li>• CPPSS00053 Implement environmentally sustainable cleaning programs</li> <li>• CPPSS00055 Perform environmentally sustainable cleaning operations.</li> </ul> <p>Development of 5 new cleaning skill sets:</p> <ul style="list-style-type: none"> <li>• CPPSS00048 Clean and restore hard floors</li> <li>• CPPSS00049 Clean carpets</li> <li>• CPPSS00051 Clean residential work sites</li> <li>• CPPSS00054 Induct cleaning staff</li> <li>• CPPSS00050 Clean hospitals and aged care facilities.</li> </ul>
3.0	May 2016	<p>Revision of 7 qualifications, which are equivalent to their superseded version in the CPP07 Property Services Training Package:</p> <ul style="list-style-type: none"> <li>• CPP20116 Certificate II in Surveying and Spatial Information Services</li> <li>• CPP30216 Certificate III in Surveying and Spatial Information Services</li> </ul>

Release No.	Release date	Comments
		<ul style="list-style-type: none"> <li>• CPP40216 Certificate IV in Surveying</li> <li>• CPP40316 Certificate IV in Spatial Information Services</li> <li>• CPP50116 Diploma of Surveying</li> <li>• CPP50216 Diploma of Spatial Information Services</li> <li>• CPP60116 Advanced Diploma of Surveying</li> </ul> <p>Revision of 54 SSIS units of competency equivalent to their superseded versions.</p> <p>Revision of 8 SSIS non-equivalent units of competency.</p> <p>Development of 2 new SSIS units of competency:</p> <ul style="list-style-type: none"> <li>• CPPSIS3021 Visually interpret image data</li> <li>• CPPSIS4039 Design and produce maps.</li> </ul> <p>Revision of 3 common units, 2 of which are equivalent to their superseded versions:</p> <ul style="list-style-type: none"> <li>• CPPCMN4002 Implement and monitor environmentally sustainable work practices</li> <li>• CPPCMN4003 Establish, develop and monitor teams.</li> </ul> <p>And one (1) that is not equivalent to its superseded version:</p> <ul style="list-style-type: none"> <li>• CPPCMN3006 Provide effective client service.</li> </ul>
2.0	8 September 2015	<p>Revision of 1 qualification, which is equivalent to its superseded version in the CPP07 Property Services Training Package.</p> <ul style="list-style-type: none"> <li>• CPP30115 Certificate III in Urban Pest Management</li> </ul> <p>Revision of 15 units of competency, which are equivalent to the equivalent to their superseded versions in CPP07.</p> <p>Revision of 3 skill sets equivalent to their superseded versions in CPP07:</p> <ul style="list-style-type: none"> <li>• CPPSS00045 Manage complex fumigation operations</li> <li>• CPPSS00046 Manage non-timber pests</li> <li>• CPPSS00047 Manage timber pests.</li> </ul>
1.0	4 March, 2015	<p><b>Primary release.</b></p> <p>Development of 1 new qualification:</p> <ul style="list-style-type: none"> <li>• CPP40115 Certificate IV in Building Design Drafting</li> </ul> <p>Development of 13 new units of competency.</p>

## Credit Arrangements

At the time of endorsement of this Training Package no national credit arrangements exist.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>