



**Australian Government**

**Assessment Requirements for  
CPPUPM4002 Schedule, organise and  
monitor pest management operations**

**Release: 1**

# Assessment Requirements for CPPUPM4002 Schedule, organise and monitor pest management operations

## Modification History

Release 1 This version first released with CPP Property Services Training Package Release 9.0.

Supersedes and is not equivalent to CPPPMT3029 Plan and schedule pest management operations. Incorporates content from CPPPMT3019 Organise and monitor pest management operations

## Performance Evidence

To demonstrate competency, a candidate must meet the performance criteria of this unit by scheduling, organising and monitoring pest management operations at:

- three residential premises with different types of construction, or
- three different commercial premises with different uses, or
- a mix of three different residential and commercial premises.

The candidate must also allocate work, monitor performance, identify skill gaps and arrange training opportunities for two different staff members.

## Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- basic adult learning styles and principles
- compliance requirements associated with scheduling, organising and monitoring pest management operations:
  - Australian standards, quality assurance and certification requirements
  - industry guides, advisory standards and relevant industry codes of practice
  - key requirements of commonwealth, state and territory legislation and local government regulations:
    - chemical use, registers and manifests
    - consumer protection
    - dangerous goods
    - employment and industrial relations
    - environmental protection
    - licensing for pest management
    - privacy
    - public health and safety

- factors to be taken into account when allocating work to staff:
  - capabilities
  - licences
  - preferences
  - skills
- mathematical methods used for budgeting and estimating workloads
- methods for identifying skill gaps when monitoring work performance
- scheduling methods and systems
- types and functions of chemicals and equipment including personal protective equipment used in pest management operations
- types of staff development activities:
  - demonstrations
  - formal training sessions
  - on-the-job instruction and mentoring
  - self-paced learning strategies
  - structured feedback
- typical content of, and industry terms used in pest management work orders
- typical hazards associated with pest management operations, and risk control measures for each:
  - animal bites and stings
  - chemical preparation, use, storage and disposal
  - confined or restricted spaces
  - electrical
  - environmental contamination
  - fire
  - lighting
  - manual handling
  - moving vehicles and machinery
  - noise
  - remote locations
  - respiratory
  - slips and trips
  - temperature
  - ultraviolet radiation
  - work at heights
- workplace policies and procedures that apply to scheduling, organising and monitoring pest management operations:
  - business plans and objectives
  - client service
  - equipment use and maintenance

- performance reviews
- records, documentation and reporting
- work health and safety:
  - emergency response procedures
  - hazard identification, risk assessment and control using the hierarchy of control
  - injury, dangerous occurrence and incident reporting
  - safe work practices including manual handling
- work scheduling and allocation.

## Assessment Conditions

Assessors must meet the requirements for assessors contained in the Standards for Registered Training Organisations.

This unit must be assessed in the workplace or a close simulation using realistic workplace conditions, materials, activities, responsibilities, procedures, safety requirements and environmental considerations.

Candidates must have access to:

- workplace policies and procedures, compliance information, documentation and client information required to achieve the performance evidence
- computer and other technologies required to achieve the performance evidence
- access to staff and sites where work is conducted

## Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>