Assessment Requirements for CPPSEC3102 Maintain operational safety and security of work environment

Release: 1

Assessment Requirements for CPPSEC3102 Maintain operational safety and security of work environment

Modification History

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Release 1.
Supersedes and equivalent to CPPSEC3007A Maintain security of
environment.
Updated to meet the Standards for Training Packages.
This version first released with CPP Property Services Training Package
Version 7.0.
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Performance Evidence

To demonstrate competency in this unit, a person must maintain operational safety and security of the work environment for three separate security operations involving, in each operation, different security risk situations.

In doing this, the person must meet the performance criteria for this unit.

Knowledge Evidence

To be competent in this unit, a person must demonstrate knowledge of:

- standard operating procedures and workplace policies that ensure compliance with legislative and regulatory requirements when maintaining operational safety and security of the work environment:
  - anti-discrimination and diversity
  - counter terrorism
  - crowd control and control of persons under the influence of intoxicating substances
  - duty of care
  - limits of own authority
  - workplace health and safety (WHS)
- approved communication terminology, call signs and radio channels used in the security industry
- chain of command relevant to security operation
- crowd behaviour, dynamics and movement patterns that can threaten security
- current national terrorism threat level and context
- factors that may indicate escalation of conflict or risk and situations requiring specialist assistance
- methods of restraint and associated effects including causes and signs and symptoms of asphyxia
- negotiation techniques and how they can be used to defuse and resolve conflict
- premises emergency and evacuation procedures
- premises site layout
- procedures for communicating and collaborating with emergency services

- process of dynamic risk assessment and how it is applied
- purpose of Australia's *Strategy for Protecting Crowded Places from Terrorism* and understanding of:
  - definition of crowded places
  - key security issues for crowded places
  - objectives, characteristics and identification of active armed offenders
  - definition of hostile vehicles and methods of attack
  - signs of chemical weapons attack and recommended response
- general features of improvised explosive devices and recommended incident response
- site emergency and evacuation plan and procedures
- the phonetic alphabet and how it is used
- types of behavioural anomalies and suspect behaviours that can indicate criminal activity, hostile reconnaissance or the potential for terrorist activity
- types of behaviours and non-verbal language that can escalate conflict or incite aggressive or hostile responses from others
- types of security risk situations that may be encountered during guarding operations and response options for each, including situations involving terrorism and bomb threats
- ways that social and cultural differences may be expressed.

Assessment Conditions

Assessors must satisfy the requirements for assessors contained in the Standards for Registered Training Organisations (RTOs). All individuals engaged by a licensed RTO for security licensing purposes must hold both a security trainer's licence (where such a licence exists within the relevant jurisdiction) and a security operative licence that authorises the security activities about which the individual is training/assessing. Regulators may impose other assessor conditions to meet jurisdictional assessment requirements.

Assessment of performance must be undertaken in a simulated workplace environment. Tasks are to be performed to the level of proficiency and within the time limits that would be expected in a workplace.

The assessment of performance evidence must be done by direct observation of the learner by an assessor, either by an assessor observing the learner physically or by an assessor observing the learner via audio and visual media.

Assessment of performance evidence is only valid where the learner has been assessed performing the role of a security officer.

Assessors are responsible for ensuring that the person demonstrating competency has access to:

- specifications of assessment tasks to maintain operational safety and security of work environment
- appropriate documents, materials, equipment and personal protective equipment (PPE) currently used in industry
- standard operating procedures and workplace policies related to the security work role and which specify requirements for complying with industry legislation and regulations.

Links

Companion volumes to this training package are available at the VETNet website - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b