



Australian Government

**Assessment Requirements for CPPSEC2112
Apply security procedures to remove
persons from premises**

Release: 1

Assessment Requirements for CPPSEC2112 Apply security procedures to remove persons from premises

Modification History

Release 1.

New unit.

This version first released with CPP Property Services Training Package Version 7.0.

Performance Evidence

To demonstrate competency in this unit, a person must apply security procedures to remove persons from premises, involving each of the following scenarios:

- removing one person who is intoxicated without force
- removing one person who is intoxicated with reasonable force
- removing one person who is behaving in an aggressive manner with reasonable force
- removing one person who is behaving in an aggressive manner without force.

In doing this, the person must meet the performance criteria for this unit.

Knowledge Evidence

To be competent in this unit, a person must demonstrate knowledge of:

- standard operating procedures and workplace policies that ensure compliance with legislative and regulatory requirements when applying security procedures to remove persons from premises:
 - anti-discrimination and diversity
 - apprehension, arrest and restraint of persons
 - crowd control and control of persons under the influence of intoxicating substances
 - duty of care
 - licensing requirements and limits of own authority
 - trespass and removal of persons
 - use of force
 - workplace health and safety (WHS)
- approved communication terminology, call signs and radio channels used in the security industry
- basic defensive techniques
- basic understanding of the force model and what constitutes reasonable force
- how negotiation techniques can be used to defuse and resolve conflict
- measures for ensuring safety and security of persons removed from premises
- methods for safely restraining persons for escort from the premises
- options to assist persons to leave premises

- potential adverse health effects arising from the use of force or physical restraint of persons including positional asphyxiation
- premises' emergency and evacuation procedures
- premises' layout and access points
- process of dynamic risk assessment and how it is applied
- signs a person is substance-affected
- signs of intoxication
- signs of positional asphyxiation
- situations requiring a person to be removed from premises
- situations requiring emergency services to be notified for persons being removed from premises
- techniques for safe physical restraint including standing, wall, seated and floor
- types of behaviours and non-verbal language that can escalate conflict
- ways that social and cultural differences may be expressed.

Assessment Conditions

Assessors must satisfy the requirements for assessors contained in the Standards for Registered Training Organisations (RTOs). All individuals engaged by a licensed RTO for security licensing purposes must hold both a security trainer's licence (where such a licence exists within the relevant jurisdiction) and a security operative licence that authorises the security activities about which the individual is training/assessing. Regulators may impose other assessor conditions to meet jurisdictional assessment requirements.

Assessment of performance must be undertaken in a simulated workplace environment. Tasks are to be performed to the level of proficiency and within the time limits that would be expected in a workplace.

The assessment of performance evidence must be done by direct observation of the learner by an assessor, either by an assessor observing the learner physically or by an assessor observing the learner via audio and visual media.

Assessment of performance evidence is only valid where the learner has been assessed performing the role of a security officer.

Assessors are responsible for ensuring that the person demonstrating competency has access to:

- specifications of assessment tasks to apply procedures to remove persons from premises
- appropriate documents, materials, equipment and personal protective equipment (PPE) currently used in industry
- standard operating procedures and workplace policies related to the security work role and which specify requirements for complying with industry legislation and regulations.

Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>

