# Assessment Requirements for CPPSEC2111 Apply security procedures to manage intoxicated persons

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## Modification History

Release 1.

Supersedes and is equivalent to CPPSEC1003A Apply security procedures for the responsible service of alcohol.

Updated to meet the Standards for Training Packages.

This version first released with CPP Property Services Training Package Version 7.0.

## Performance Evidence

To demonstrate competency in this unit, a person must apply security procedures to manage intoxicated persons in each of the following scenarios:

- a person who may be intoxicated and appears to be unwell
- a person who may be intoxicated and is behaving in an aggressive manner
- a group of people who may be intoxicated.

In doing this, the person must meet the performance criteria for this unit.

## Knowledge Evidence

To be competent in this unit, a person must demonstrate knowledge of:

- standard operating procedures and workplace policies that ensure compliance with legislative and regulatory requirements when applying security procedures to manage intoxicated persons:
  - apprehension, arrest and restraint of persons
  - duty of care
  - licensing requirements and limits of own authority
  - responsible service of alcohol:
    - underage drinking
    - definition of minors
    - undue intoxication
    - disorderly behaviour
    - venue policies and rules to comply with its liquor licence (trading hours, ways alcohol can be sold, number of people allowed in venue)
    - refusing entry to premises
    - removal of persons from premises
  - use of force
  - workplace health and safety (WHS)

- acceptable proof of age
- approved communication terminology, call signs and radio channels used in the security industry
- effects of alcohol on emotional state, health and physical alertness of persons
- how to recognise illegal substances and dangerous items
- methods for assessing intoxication level of persons
- options for assisting intoxicated persons to comply with venue rules
- process of dynamic risk assessment and how it is applied
- signs of intoxication including non-verbal indications
- situations requiring emergency services to be notified when dealing with intoxicated persons
- strategies to prevent a person from becoming intoxicated when early warning signs are detected
- time taken for alcohol to affect the body, and factors that can influence this including gender, size and rate of consumption
- types, strengths, alcohol percentages and standard size for alcoholic beverages
- ways that spoken and non-verbal communication can escalate conflict.

## Assessment Conditions

Assessors must satisfy the requirements for assessors contained in the Standards for Registered Training Organisations (RTOs). All individuals engaged by a licensed RTO for security licensing purposes must hold both a security trainer's licence (where such a licence exists within the relevant jurisdiction) and a security operative licence that authorises the security activities about which the individual is training/assessing. Regulators may impose other assessor conditions to meet jurisdictional assessment requirements.

Assessment of performance must be undertaken in a simulated workplace environment. Tasks are to be performed to the level of proficiency and within the time limits that would be expected in a workplace.

The assessment of performance evidence must be done by direct observation of the learner by an assessor, either by an assessor observing the learner physically or by an assessor observing the learner via audio and visual media.

Assessment of performance evidence is only valid where the learner has been assessed performing the role of a security officer.

Assessors are responsible for ensuring that the person demonstrating competency has access to:

- specifications of assessment tasks to apply security procedures to manage intoxicated persons
- appropriate documents, materials, equipment and personal protective equipment (PPE) currently used in industry
- standard operating procedures and workplace policies related to the security work role and which specify requirements for complying with industry legislation and regulations.

# Links

Companion volumes to this training package are available at the VETNet website - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b

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