



Australian Government

CPPSEC2106 Protect self and others using basic defensive techniques

Release: 1

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Modification History

Release 1.

Supersedes and is equivalent to CPPSEC2017A Protect self and others using basic defensive techniques.

Updated to meet the Standards for Training Packages.

This version first released with CPP Property Services Training Package Version 7.0.

Application

This unit specifies the skills and knowledge required to protect self and others using basic defensive techniques.

It includes:

- clarifying and applying workplace procedures and policies to understand and comply with legal rights and responsibilities
- identifying threats and assessing response and withdrawal options to prevent escalation and minimise use of force
- using interpersonal techniques to defuse conflict and give spoken warnings and applying basic defensive techniques to minimise the threat and restrain, secure or escort persons.

It applies to people working under general supervision as members of a security team.

This unit may form part of the licensing requirements for people engaged in security operations in those states and territories where these are regulated activities.

Pre-requisite Unit

Nil

Unit Sector

Security operations

Elements and Performance Criteria

Elements describe the essential outcomes.	Performance criteria describe what needs to be done to demonstrate achievement of the element.
1. Identify need to use defensive techniques and assess	1.1 Read and follow workplace policies and procedures including workplace health and safety (WHS) to ensure compliance with legal rights and responsibilities when using basic

response options.	<p>defensive techniques</p> <p>1.2 Maintain situational awareness and identify threat to safety of self or others.</p> <p>1.3 Assess response and withdrawal options to prevent escalation and minimise use of force in accordance with legislative and workplace requirements.</p> <p>1.4 Check personal safety requirements and seek advice or assistance from relevant persons.</p>
2. Use interpersonal and communication techniques to defuse conflict.	<p>2.1 Use interpersonal techniques to facilitate information exchange with subject of threat.</p> <p>2.2 Clarify misunderstandings and uncertainty with subject, using language that reflects sensitivity to individual social and cultural differences.</p> <p>2.3 Communicate with subject to maintain positive interaction and minimise aggressive behaviour, and to give clear spoken warnings.</p> <p>2.4 Identify factors that might impact on the safety and security of self and others and apply contingency measures within scope of own competence and authority.</p>
3. Apply basic defensive techniques and report outcomes.	<p>3.1 Apply basic defensive techniques to minimise immediate threat following legislative and workplace requirements.</p> <p>3.2 Monitor subject to anticipate movement and aggressive actions.</p> <p>3.3 Maintain stance and distance from subject to maximise ability to quickly apply recognised hold techniques, and immediately use lower force options when threat decreases or ceases.</p> <p>3.4 Request assistance from relevant persons and restrain, secure or escort subject.</p> <p>3.5 Record details of incident using a notebook in accordance with workplace requirements.</p>

Foundation Skills

This section describes the language, literacy, numeracy and employment skills essential to performance in this unit but not explicit in the performance criteria:

- language skills to provide information or advice in a form that is preferred and understood by the receiver and engages minority groups
- writing skills to record and describe observations and complete forms

- reading skills to understand and follow standard operating procedures and policies that clarify legal rights and responsibilities and WHS requirements
- speaking and listening skills to:
 - ask questions and listen to answers to gain information or confirm understanding when communicating to resolve conflict
 - orally report security risk information using a radio
 - communicate with emergency services
- problem solving skills to anticipate movement and aggressive actions, react in a timely manner, and adjust response accordingly
- teamwork skills to adjust personal communication styles in response to the opinions, values and needs of others.

Unit Mapping Information

Supersedes and is equivalent to CPPSEC2017A Protect self and others using basic defensive techniques.

Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>