Assessment Requirements for CPPSCM5001 Manage strata community resilience

Release: 1

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Modification History

Release	Comments
1	This version first released with CPP Property Services Training Package Release 16.0.
	Supersedes and is not equivalent to CPPDSM5039 Meet legal requirements in managing strata communities. Unit redeveloped to meet specific strata community management requirements.

Performance Evidence

To demonstrate competency, a candidate must meet the elements and performance criteria of this unit to manage strata community resilience by:

- documenting a strata community incident response plan which provides standard operating procedures (SOPs) covering a minimum of three different incidents selected from the list below:
    - accident resulting in serious injury or death
    - building structural failure
    - cyberattack: data or security
    - fire
    - natural disaster: bushfire, cyclone, earthquake, flood or storm
    - pandemic
    - significant equipment or services failure such as power outage
    - significant water inundation or ingress
- implementing and reviewing the incident response plan in response to two different types of incidents.

Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- at-risk areas relevant to strata community and reasons why people and assets are more exposed and vulnerable in these areas
- compliance requirements of legislation and regulations relevant to strata community incident response in the jurisdiction of operation:
    - civil liability
    - emergency management

- environmental protection (sustainability)
- equal opportunity, anti-discrimination and disability discrimination
- existing federal, state/territory and local government framework for disaster and emergency planning
- privacy
- records management
- work health and safety (WHS)
- how essential services are interconnected and interdependent relevant to strata community
- incident consultation processes and stakeholders in the strata community incident plan:
  - community members/groups
  - essential service providers
  - industry association
  - insurance representatives
  - key transport operators
  - lot owners
  - other strata managers
  - relevant local, state/territory and federal government agencies and non-government organisations
  - strata committees
  - strata community members
- incident planning processes and strategies, including preventative and reactive steps
- requirements for recording and reporting incidents, including information that is factual and can be used as evidence in court
- risk management relevant to strata community incident response plan:
  - concept of residual risk
  - risk analysis methods
  - risk implications for strata community, strata managers, insurers and owners
- role, responsibilities and limitations of the senior strata manager/principal in strata community incident prevention and response, including when to engage specialist advice in incident response
- strata community emergency response procedures, including contingency planning, notification planning and risk assessment
- types of incidents that may impact strata communities and associated risks, consequences and mitigation strategies:
  - accident resulting in serious injury or death
  - building structural failure
  - cyberattack: data and security
  - fire
  - natural disaster: bushfire, cyclone, earthquake, flood and storm
  - pandemic
  - significant equipment failure

- significant services failure such as power outage
- significant water inundation or ingress
- workplace requirements for strata community resilience management:
    - content and format of strata community incident plans, including steps to be taken in the event of an incident
    - systems for storing and retrieving information and documentation.

Assessment Conditions

Assessors must meet the requirements for assessors contained in the Standards for Registered Training Organisations.

Assessment must be conducted in the workplace or a simulated workplace using realistic conditions, materials, activities, responsibilities, procedures, safety requirements and environmental considerations.

Candidates must have access to documentation, information and technologies required to achieve the performance criteria and performance evidence.

Links

Companion volumes to this training package are available at the VETNet website - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b