



Australian Government

**Assessment Requirements for
CPPSCM4034 Implement strata
community management agreement**

Release: 1

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Modification History

Release 1 This version first released with CPP Property Services Training Package Release 15.0.

Supersedes and is equivalent to CPPDSM4034 Negotiate and implement strata community management agreement. Title changed to better reflect outcome.

Performance Evidence

To demonstrate competency, a candidate must meet the elements and performance criteria of this unit to implement one strata community management agreement.

Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- compliance requirements of legislation and regulations relevant to the implementation of strata community management agreements in the jurisdiction of operation:
 - consumer law
 - contract law
 - equal opportunity, anti-discrimination and disability discrimination
 - fair trading and consumer protection
 - financial probity
 - privacy
 - records management
 - requirements to provide performance reports
 - work health and safety (WHS)
- correct execution procedures for strata community management agreements
- interpersonal communication strategies and techniques used to effectively relate to people from a range of social, cultural and ethnic backgrounds and with a range of physical and cognitive abilities
- key principles of business, agency and tort law
- limitations of own work role, responsibilities and abilities
- processes for resolving disputes and terminating strata community management agreements
- processes for reviewing contract performance against functions and obligations specified in strata community management agreements

- social and ethical practices and business standards relating to the implementation of strata community management agreements
- workplace requirements for implementing strata community management agreements:
 - content and format of strata community management agreements
 - quality and format of records to be handed over on termination of strata community management agreements
 - records management systems.

Assessment Conditions

Assessors must meet the requirements for assessors contained in the Standards for Registered Training Organisations.

Assessment must be conducted in the workplace or a simulated workplace using realistic conditions, materials, activities, responsibilities, procedures, safety requirements and environmental considerations.

Candidates must have access to documentation, information and technologies required to achieve the performance criteria and performance evidence.

Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>