



Australian Government

Assessment Requirements for CPPREP5005 Manage teams in the property industry

Release: 1

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Modification History

Release 1 This version first released with CPP Property Services Training Package Release 8.0.

New unit of competency.

Performance Evidence

To demonstrate competency in this unit, a person must identify and implement a range of strategies to manage at least two different types of departmental teams in a property agency.

In doing this, the person must meet the performance criteria for this unit.

Knowledge Evidence

To be competent in this unit, a person must demonstrate knowledge of:

- Commonwealth and state or territory legislation and local government regulations related to property agency operations
- agency policies and procedures
- agency quality standards
- range of analysis techniques to interpret operational and feedback data
- dynamics of effective teams
- management and communication techniques for leading, mentoring and motivating teams in the property industry
- processes for:
 - analysing, determining and documenting:
 - requirements for teams in real estate
 - key performance indicators (KPIs)
 - analysing, determining and documenting strategies for agency teams
 - establishing teams in the property industry
 - promoting effectiveness of teams in the property industry
 - directing teams in the property industry
- managing and evaluating performance of teams in the property industry.

Assessment Conditions

Assessors must satisfy the requirements for assessors listed in the Standards for Registered Training Organisations.

Assessment must be conducted in the workplace or in a simulated workplace environment.

Assessors are responsible for ensuring that the person demonstrating competency has access to:

- materials and equipment meeting the operational needs of an agency, including:
 - business plans, strategies, policies and procedures, forms and records
 - databases with records relating to team activities
 - position descriptions for employees, including detailed roles and responsibilities
 - equipment required to manage teams in a property agency.

Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>