



Australian Government

**Assessment Requirements for CPPREP4502
Support providers of social and community
housing**

Release: 1

Assessment Requirements for CPPREP4502 Support providers of social and community housing

Modification History

Release 1 This version first released with CPP Property Services Training Package Release 8.0.

New unit of competency.

Performance Evidence

To demonstrate competency in this unit, a person must prepare and implement a management strategy for a social housing property to support providers of social and community housing by:

- reviewing one agreement with a social or community housing provider
- developing and implementing one plan to manage social or community housing property and community housing tenancies
- developing and implementing one plan for maintaining relationships with housing provider and support agencies.

In doing this, the person must meet the performance criteria for this unit.

Knowledge Evidence

To be competent in this unit, a person must demonstrate knowledge of:

- Commonwealth and state or territory legislation and local government regulations relevant to management of property and tenancies in social and community housing, in particular legislation regarding smoke alarms in individual, group and shared housing contexts
- types of social and community housing providers
- types of social and community housing
- scope and processes for managing social and community housing properties
 - maintenance
 - repairs
 - security
- scope and processes for managing social and community tenancies
- processes for identifying and meeting the needs of tenants in social and community housing
- processes and techniques for working effectively and collaboratively with social or community housing providers and support workers.

Assessment Conditions

Assessors must satisfy the requirements for assessors listed in the Standards for Registered Training Organisations.

Assessment must be conducted in the workplace or in a simulated workplace environment.

Assessors are responsible for ensuring that the person demonstrating competency has access to:

- sufficient documentation of a social or community property and tenancies to allow for preparation of required documents
- role descriptions and information for people participating in role-play exercises
- equipment required to prepare documentation in a real estate agency.

Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>