



Australian Government

**Assessment Requirements for
CPPPMT3019 Organise and monitor pest
management operations**

Release: 1

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Modification History

Release 1.

Replaces superseded equivalent CPPPMT3019A Organise and monitor pest management operations.

This version first released with CPP Property Services Training Package Version 2.

Performance Evidence

A person demonstrating competency in this unit must satisfy all of the elements, performance criteria and foundation skills of this unit, and must schedule, organise and monitor a work order for pest management at three different premises to be selected as follows:

- three residential premises with different types of construction, or
- three different commercial premises with different uses, or
- a mix of three different residential and commercial premises.

In doing the above, the person must also:

- allocate work and staff
- comply with company, legislative or regulatory requirements
- identify work requirements and hazards and risks associated with pest management and clearly communicate them to work team
- provide equipment and material supplies
- assess staff skill gaps and arrange or provide suitable training, development and assessment opportunities.

Knowledge Evidence

A person demonstrating competency in this unit must demonstrate knowledge of:

- compliance requirements relevant to organising and monitoring pest management operations
- company policies and procedures relevant to organising and monitoring pest management operations, including:
 - emergency response procedures
 - injury, dangerous occurrence and incident reporting
 - health and safety procedures
 - performance reviews
 - work documentation and reporting procedures
- content and industry terms used in work order specifications

- mathematical methods for budgeting and estimating workloads
- pest management equipment, personal protective equipment (PPE) and materials, including manufacturer specifications for safe use.

Assessment Conditions

Suitable assessment of performance requires:

- equipment:
 - pest management equipment essential for undertaking the work orders specified in the performance evidence
 - PPE as specified in the range of conditions
- materials:
 - materials essential for undertaking the work orders specified in the performance evidence
- specifications:
 - equipment operating manuals
 - plain English guides to relevant compliance requirements
 - relevant client databases and information
 - work order instructions, work plans and schedules, and company policy documents
- physical conditions:
 - access to work sites where work orders are completed in order to monitor team performance
- relationships with team members and supervisor:
 - team leadership role
 - team leaders must be supervised by a person with a full pest management licence
- relationship with client:
 - consultation with client is required
- timeframe:
 - according to work order.

Assessor requirements

As a minimum, assessors must satisfy the assessor requirements in the Standards for Registered Training Organisations (RTOs) current at the time of assessment.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>