



Australian Government

CPPFES2007 Maintain quality of work and promote continuous improvement

Release: 1

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Modification History

Release 1 This version first released with CPP Property Services Training Package Release 13.0.

Supersedes and is equivalent to CPPFES2007A Maintain quality of work and promote continuous improvement. Unit updated to meet the Standards for Training Packages 2012.

Application

This unit of competency specifies the skills and knowledge required to use resources and work practices according to quality measures that contribute to achieving quality standards, awareness of and contribution to process and service improvements in the fire protection industry.

The unit is suitable for those with basic skills and knowledge undertaking routine work tasks under the direction of more experienced workers.

Licensing, legislative, regulatory or certification requirements apply to this unit of competency in some states and territories. For further information, check with the relevant regulatory authority.

Pre-requisite Unit

Nil

Unit Sector

Fire Protection Inspection and Testing

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe what needs to be done to demonstrate achievement of the element.

1 Apply quality measures to work instructions.

1.1 Read work instructions to clarify resource use requirements.

1.2 Identify workplace quality measures and apply to work instructions.

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| | 1.3 | Discuss quality measures with relevant persons to identify risk factors and minimise potential constraints to work schedules. |
| 2 Identify and recommend opportunities to improve services and work processes. | 2.1 | Monitor own work output to ensure that work undertaken is cost-effective and achieves planned results. |
| | 2.2 | Identify impediments to service and work processes and form ideas for potential solutions and improvements. |
| | 2.3 | Discuss and evaluate ideas with relevant persons to form balanced judgements on the effectiveness of potential solutions and improvements. |
| | 2.4 | Recommend process or service improvements to relevant persons. |
| 3 Select and use workplace resources efficiently. | 3.1 | Select and use resources required to meet work instructions according to workplace quality requirements. |
| | 3.2 | Access and read relevant information, manuals and technical publications to support efficient resource use according to workplace requirements. |
| 4 Complete and distribute resource use documentation. | 4.1 | Complete resource use documentation accurately and legibly to meet workplace requirements. |
| | 4.2 | Distribute completed documentation according to workplace requirements. |

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

Supersedes and is equivalent to CPPFES2007A Maintain quality of work and promote continuous improvement.

Links

Companion volumes to this training package are available at the VETNet website -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>