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Assessment Requirements for CPPDSM5040 Meet ethical and professional standards in managing strata communities

Release: 1

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Modification History

Release 1.

New unit of competency.

This version first released with CPP Property Services Training Package Version 5.

Performance Evidence

A person demonstrating competency in this unit must satisfy all of the elements, performance criteria, foundation skills and range of conditions of this unit.

The person must also meet the professional, ethical and conduct standards required to effectively manage strata communities.

In doing the above, the person must source information on relevant professional, ethical and conduct standards, apply this information to resolve four of the following different workplace issues, and provide a written evaluation on own performance in addressing each issue:

- potential conflict of interest in business relations
- potential conflict of interest in contract management
- conflict between client requirements and industry standards
- differences in expectations caused by cultural requirements
- dilemmas caused by tensions between personal and professional standards of practice and values.

In doing the above, the person must also:

- apply codes of ethics and conduct, and professional standards to practice
- analyse practice and participate in professional development activities and networks to address identified needs
- maintain knowledge of ethical and professional issues and requirements.

Knowledge Evidence

A person demonstrating competency in this unit must demonstrate knowledge of:

- industry standards of professional behaviour and presentation relating to practice
- networks relevant to own professional practice
- professional techniques, strategies and responsibilities of strata managers
- types and sources of professional resources
- situations posing dilemmas and their implications for professional judgment and decisions
- relevant professional codes of ethics and conduct.

Assessment Conditions

The following must be present and available to learners during assessment activities:

- equipment:
  - computer system with internet, email and printing facilities
- physical conditions:
  - professional associations, networks and peer support activities
- specifications:
  - relevant professional, ethical and conduct standards
  - workplace policies and procedures on professional, ethical and conduct standards, including procedures for dealing with non-compliance
- supervisor:
  - member of a work team in a strata community management context.

Assessor requirements

As a minimum, assessors must satisfy the assessor requirements in the *Standards for Registered Training Organisations* (RTOs) current at the time of assessment.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b