



Australian Government

Assessment Requirements for CPPCLO4110 Perform restorative carpet cleaning

Release: 1

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Modification History

Release 1 This version first released with CPP Property Services Training Package Release 15.0.

Supersedes and is not equivalent to CPPCLO3006 Clean carpets.

Performance Evidence

To demonstrate competency, a candidate must meet the elements and performance criteria of this unit by:

- using two different types of specialist carpet cleaning equipment to perform restorative carpet cleaning on two different carpets of at least 4 x 4 square metres:
 - at least one natural fibre carpet type selected from cotton, sisal or wool
 - at least one synthetic fibre carpet type selected from acrylic, nylon or polyester.

Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- aspects of the following relevant to restorative cleaners of carpets:
 - work health and safety (WHS) requirements
 - Safe Work Australia regulations and guidelines
 - job safety analyses (JSAs) and safe work method statements (SWMS)
 - manufacturer instructions and safety data sheets (SDS)
 - IICRC S100 Standard and Reference Guide for Professional Cleaning of Textile Floor Coverings
 - AS/NZS 3733 Textile floor coverings – Cleaning maintenance of residential and commercial carpeting
 - Environment Protection Authority (EPA) and local requirements for prescribed waste disposal
- personal and site security procedures and requirements:
 - site access - security cards, codes and keys
 - areas of the worksite not to be accessed
 - alarm activation and deactivation
 - maintaining client privacy and confidentiality
 - contingencies if personal safety at risk
- types of hazards and risks and ways to control:

- types of personal protective equipment (PPE) and correct selection, care, use and disposal
- slips, trips, falls and spills
- manual-handling techniques when carrying, lifting, pushing and pulling
- identification and safe practices with asbestos on site
- correct use of signage, barriers, containment, engineering controls and PPE
- safe use of electrical equipment
- situations and procedure for seeking specialist advice:
 - work requiring insurance company approval
 - situations requiring waiver
 - specialised contents such as artwork
 - high value and irreplaceable items
- role, strengths and limitations of specialists who may provide advice:
 - Indoor Environmental Professional (IEP)
 - occupational hygienist
 - building professional
 - insurance representative
 - microbiologist
- carpet characteristics and cleaning precautions:
 - carpet fibre/material
 - carpet construction and backing
 - installation method
 - underlay type
- cleaning principles:
 - cleaning agent, time, agitation and temperature
 - significance of pH value of cleaning agents
 - sequence and direction of cleaning
 - achieve results while doing no harm
- types of carpet cleaning agents - their purpose, action, correct use, precautions, safe handling, storage and disposal:
 - acid cleaners
 - alkaline cleaners
 - neutral cleaners
 - solvent cleaners
- types of soil commonly found on carpets:
 - grit and dirt
 - dust mites
 - grease and oil
 - spilt food and beverages
 - urine

- water
- characteristics of different carpet stains and process for cleaning according to type, duration of stain, and whether previous treatments and chemicals have been applied
- functions and features of equipment and accessories used for restorative cleaning of carpet, safe use, routine maintenance and storage
 - carpet-cleaning bonnets and hand bonnets
 - rotary or cylindrical scrubbing machine
 - hot water extraction unit
 - carpet-drying equipment
 - spray equipment
 - steam iron
 - trigger sprayer
 - vacuum cleaner
- environmentally sustainable work practices and compliance with environmental regulations:
 - storage and disposal of cleaning agents
 - ways of minimising negative environmental impact
 - conserving energy and water
 - recycling
- waste disposal:
 - emptying of waste recovery tank
 - general waste
 - prescribed waste
 - syringes and sharps
 - recyclable waste
 - used materials and cleaning agents.

Assessment Conditions

Assessors must satisfy the requirements for assessors contained in the Standards for Registered Training Organisations.

Competency is to be assessed in the workplace or a simulated environment that accurately reflects performance in a real workplace setting where these skills and knowledge would be performed.

Candidates must have access to:

- industry-standard cleaning equipment
- appropriate PPE
- manufacturer's instructions and workplace documents.

Links

Companion volumes to this training package are available at the VETNet website -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>