



Australian Government

**Assessment Requirements for
CPPCLO4105 Apply odour control to
structures and contents**

Release: 1

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Modification History

- Release 1 This version first released with CPP Property Services Training Package Release 15.0.
- Supersedes and is not equivalent to CPPCLO3010 Apply odour control to carpets.

Performance Evidence

To demonstrate competency, a candidate must meet the elements and performance criteria of this unit by:

- applying odour control to remove four of the following:
 - urine odour from both natural fibre and synthetic carpet
 - animal or human waste odour from upholstery
 - mould odour from plasterboard
 - odour from decaying matter from built-in cabinetry
 - fire damage odour from timber furniture
 - chemical odour from furnishings.

Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- aspects of the following relevant to removal of odours from structures and contents:
 - work health and safety (WHS) requirements
 - Safe Work Australia regulations and guidelines
 - job safety analyses (JSAs) and safe work method statements (SWMS)
 - manufacturer instructions and safety data sheets (SDS)
 - IICRC S700 Standard for Professional Fire and Smoke Damage Restoration or Australian equivalent
 - AS/NZS 3733 Textile floor coverings – Cleaning maintenance of residential and commercial carpeting
 - Environment Protection Authority (EPA) and local requirements for prescribed waste disposal
- personal and site security procedures and requirements:
 - site access - security cards, codes and keys
 - areas of the worksite not to be accessed

- alarm activation and deactivation
- maintaining client privacy and confidentiality
- contingencies if personal safety at risk
- building system considerations relevant to odour control:
 - structural components - methods of construction and materials
 - heating, cooling and ventilation, including heating, ventilation and air conditioning (HVAC) systems
 - potential locations of not readily observable odour producing matter - behind and under plaster walls, ceilings, pipes, appliances, insulation, panelling, wallpaper, floors, flooring, carpet, cabinetry and interstitial spaces

unintended consequential damage arising from event and mitigation

- types of hazards and risks and ways to control:
 - types of personal protective equipment (PPE) and correct selection, care, use and disposal
 - slips, trips, falls and spills
 - manual-handling techniques when carrying, lifting, pushing and pulling
 - identification and safe practices with asbestos on site
 - correct use of signage, barriers, containment and engineering controls and PPE
 - safe use of electrical equipment
- cleaning principles:
 - cleaning agent, time, agitation and temperature
 - significance of pH value of cleaning agents
 - sequence and direction of cleaning
 - achieve results while doing no harm
- factors determining restorability:
 - type of odour and duration of exposure
 - material composition
 - cost of restoration
 - cost of replacement
 - sentimental, legal, artistic, cultural and historical value
 - potential secondary harm and waste created by restoration methods
- situations and procedure for seeking specialist advice:
 - work requiring insurance company approval
 - situations requiring waiver
 - specialised contents such as artwork
 - high value and irreplaceable items
- role, strengths and limitations of specialists who may provide advice:
 - Indoor Environmental Professional (IEP)
 - occupational hygienist
 - building professional

- insurance representative
- microbiologist
- origins of odour - cooking, animal, rotting/putrid, burnt/smoky, chemical/solvent and vegetable
- types of hazardous odours and necessary precautions
- methods and precautions for odour control on surface types:
 - porous
 - semi-porous
 - non-porous
 - textiles
- functions and features of odour control equipment, safe use, routine maintenance and storage:
 - air scrubbers
 - carpet groomers
 - chemical hand spray units
 - foggers
 - ozone machines
 - steam generators
- types of odour control agents - their purpose, action, correct use, precautions, safe handling, storage and disposal:
 - gas phase type processes
 - ozone
 - hydroxyls
 - cold plasma
- odour control methods
- environmentally sustainable work practices and compliance with environmental regulations:
 - ways of minimising negative environmental impact
 - conserving energy and water
 - recycling
 - waste disposal of used materials and restoration agents
 - disposal of prescribed waste.

Assessment Conditions

Assessors must satisfy the requirements for assessors contained in the Standards for Registered Training Organisations.

Competency is to be assessed in the workplace or a simulated environment that accurately reflects performance in a real workplace setting where these skills and knowledge would be performed.

Candidates must have access to:

- client work order, instructions or service agreement
- organisational documentation, policies and procedures.

Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>