



Australian Government

**Assessment Requirements for
CPPCLO4002 Develop, implement and
monitor new cleaning techniques**

Release: 1

Assessment Requirements for CPPCLO4002 Develop, implement and monitor new cleaning techniques

Modification History

Release 1.

New unit of competency.

This version first released with CPP Property Services Training Package Version 4.

Performance Evidence

A person demonstrating competency in this unit must satisfy the requirements of the elements, performance criteria, foundation skills and range of conditions of this unit.

The person must also develop cleaning techniques for three of the following cleaning problems, each involving a different substrate as listed in the range of conditions:

- stubborn stains
- discolouration
- deposits
- moulds.

In doing the above work, the person must:

- research possible cleaning techniques with networks, manufacturers and suppliers to identify agreed cleaning techniques
- interpret and apply the following information relating to developing, implementing and monitoring new cleaning techniques:
 - safe handling and operating procedures for cleaning equipment and materials, including cleaning chemicals
 - health, safety and environmental protection legislation
 - workplace policies and procedures, including sustainability policies.
- apply the new cleaning techniques over a recommended timeframe agreed with those consulted, and assess results.

Knowledge Evidence

A person demonstrating competency in this unit must demonstrate knowledge of:

- common types of cleaning problems and cleaning techniques used to resolve them on different types of substrates
- equipment and materials required to implement new cleaning techniques
- industry personnel and networks that could provide information on solutions to cleaning problems

- internet research strategies and sources for finding information about products that could assist in identifying and resolving new cleaning techniques
- methods for coaching team members in new cleaning techniques
- methods for identifying causes of cleaning problems and type of substrate
- methods for monitoring success and cost-effectiveness of new cleaning techniques
- safe handling and operating procedures for cleaning equipment and materials, including cleaning chemicals
- workplace requirements for developing, implementing and monitoring new cleaning techniques, including compliance with:
 - health, safety and environmental protection legislation
 - workplace policies and procedures, including sustainability policies.

Assessment Conditions

The following must be present and available to learners during assessment activities:

- equipment:
 - cleaning equipment
 - telephone
 - computer with internet access
- materials:
 - cleaning chemicals
- specifications:
 - manufacturer product information
- physical conditions:
 - three different cleaning problems on different substrates
- relationships with team members and supervisor:
 - supervisory responsibilities for a small team
- relationship with client:
 - client consultation required.

Timeframe:

- as specified by the task.

Assessor requirements

As a minimum, assessors must satisfy the assessor requirements in the Standards for Registered Training Organisations (RTOs) current at the time of assessment.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>