



Australian Government

CPPCLO3110 Treat carpet stains

Release: 2

CPPCLO3110 Treat carpet stains

Modification History

- Release 2 This version first released with CPP Property Services Training Package Release 17.0.
Editorial corrections in the Knowledge Evidence.
- Release 1 This version first released with CPP Property Services Training Package Release 15.0.
Supersedes and is equivalent to:
CPPCLO3007 Remove carpet stains
CPPCLO3015 Treat complex carpet stains.

Application

This unit specifies the skills and knowledge required to identify and treat stains on carpets using stain removal methods. Removing stains can occur as a separate task or in conjunction with other cleaning tasks, such as daily vacuuming, extraction and general carpet cleaning.

It includes the selection and use of methods, equipment and materials to treat solvent soluble, tannin, protein and water stains while following work health and safety (WHS) procedures.

This unit applies to cleaning industry personnel who work alone or in teams in commercial and domestic sites. They use a range of cognitive, technical and communication skills to select and apply a range of methods, tools, materials and information to complete routine cleaning activities and provide solutions to predictable and sometimes unpredictable problems.

All work must be carried out in accordance with relevant state/territory legislation and regulations, including WHS, and codes of practice as well as organisational procedures.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil.

Unit Sector

Cleaning

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe what needs to be done to demonstrate achievement of the element.

- | | |
|------------------------------------|---|
| 1 Prepare to remove carpet stains. | <ul style="list-style-type: none">1.1 Identify cleaning requirements and worksite access and security procedures and, if needed, clarify issues with supervisor, team member or client.1.2 Select, check for fit and serviceability, and use personal protective equipment (PPE) according to WHS and job requirements.1.3 Identify site hazards and risks and position safety signage and barriers according to WHS and job requirements.1.4 Identify and report pre-existing damage to carpet according to organisational requirements.1.5 Confirm fibre type, construction method and condition of carpet to determine appropriate stain removal method.1.6 Identify type of stain on carpet and previous treatments or removal methods that have been applied through observation or by clarifying with client.1.7 Determine stain removal method, equipment and sequence of tasks and prepare required cleaning agents according to carpet type and cause of stain according to organisational and manufacturer requirements.1.8 Advise client of likelihood of treatment success and obtain approval to proceed with stain removal process according to organisational requirements. |
| 2 Treat carpet stains. | <ul style="list-style-type: none">2.1 Patch test carpeted surface for colour fastness.2.2 Pre-clean by removing as much as possible physical remnants of stain using method suited to cause of stain and carpet type.2.3 Inspect for evidence of previously used chemicals that may impede the cleaning process and, if necessary, remove all chemicals before applying stain removal agent.2.4 Use appropriate cleaning methods to remove stains according to manufacturer recommendations and job |

- requirements.
- 2.5 Check that stain removal method is working and repeat stain removal action when carpet has not cleaned sufficiently first time until agreed job requirements have been met.
- 3 Finalise stain removal.
- 3.1 Extract chemical residue using required extraction equipment and method according to manufacturer recommendations and job requirements.
- 3.2 Check treated carpet for pH levels and apply neutraliser, if required, according to manufacturer instructions.
- 3.3 Dry treated area or leave to dry according to organisational and job requirements.
- 3.4 Compare treated area with surrounding surface to determine need for further action.
- 4 Complete work activities.
- 4.1 Tidy work area, remove safety signage and barriers and dispose of soil and waste in accordance with WHS and environmental requirements.
- 4.2 Safely clean and/or dispose of PPE as required by organisational standards.
- 4.3 Check cleaning equipment for faults, wear or damage and report in accordance with organisational requirements.
- 4.4 Record site cleaning and store cleaning equipment and materials in accordance with organisational requirements.

Foundation Skills

As well as the foundation skills explicit in the performance criteria of this unit, candidates require:

- reading skills to interpret safety signs and symbols in work area and on cleaning agent labels
- numeracy skills to measure quantities of cleaning agents.

Unit Mapping Information

Supersedes and is equivalent to CPPCLO3007 Remove carpet stains and CPPCLO3015 Treat complex carpet stains.

Links

Companion volumes to this training package are available at the VETNet website -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>