



Australian Government

CPPCLO3107 Clean external surfaces

Release: 2

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Modification History

- Release 2 This version first released with CPP Property Services Training Package Release 17.0.
Editorial corrections in the Knowledge Evidence.
- Release 1 This version first released with CPP Property Services Training Package Release 15.0.
Supersedes and is equivalent to CPPCLO3037 Clean external surfaces.

Application

This unit specifies the skills and knowledge required to use cleaning equipment and cleaning agents to remove soil from external surfaces using low-water cleaning methods, scraping, pre-spraying and spot cleaning, and rinsing. It includes assessing the external surface to identify the type of soil present, and then selecting cleaning methods, equipment and cleaning agents. External surfaces are cleaned using standard and extension equipment if height access is required.

The unit does not apply to specialised cleaning of sandstone and heritage buildings.

This unit applies to cleaning industry personnel who work alone or in teams in commercial and domestic sites. They use a range of cognitive, technical and communication skills to select and apply a range of methods, tools, materials and information to complete routine cleaning activities and provide solutions to predictable and sometimes unpredictable problems.

All work must be carried out in accordance with relevant state/territory legislation and regulations, including work health and safety (WHS), and codes of practice as well as organisational procedures.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Cleaning

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe what needs to be done to demonstrate achievement of the element.

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| 1 Plan and prepare to clean external surfaces. | 1.1 Identify cleaning requirements and worksite access and security procedures and, if needed, clarify issues with supervisor, team member or client. |
| | 1.2 Select, check for fit and serviceability, and use personal protective equipment (PPE) according to WHS and job requirements. |
| | 1.3 Identify site hazards and risks, position safety signage and barriers and secure items requiring protection according to WHS and job requirements. |
| | 1.4 Check and document pre-existing damage to external surfaces according to organisational requirements. |
| | 1.5 Confirm type and material composition of surfaces and soil types to determine appropriate cleaning procedures. |
| | 1.6 Select the appropriate equipment and cleaning agents and confirm requirements for safe use according to manufacturer instructions. |
| | 1.7 Determine sequence of tasks for maximum hygiene and efficiency of surface cleaning. |
| 2 Use equipment and methods for external cleaning. | 2.1 Pre-clean by removing superficial soil from surfaces according to job requirements. |
| | 2.2 Use appropriate cleaning methods to remove visible dirt and grime and remove streaks and excess water according to manufacturer recommendations and job requirements. |
| | 2.3 Repeat cleaning process, as required, for heavy staining according to organisational and job requirements. |
| 3 Complete work activities. | 3.1 Tidy work area, remove safety signage and barriers and dispose of soil and waste in accordance with WHS and environmental requirements. |
| | 3.2 Safely clean and/or dispose of PPE as required by |

organisational standards.

- 3.3 Check cleaning equipment for faults, wear or damage and report in accordance with organisational requirements.
- 3.4 Record site cleaning and store cleaning equipment and materials in accordance with organisational requirements.

Foundation Skills

As well as the foundation skills explicit in the performance criteria of this unit, candidates require:

- reading skills to interpret safety signs and symbols in work area and on cleaning agent labels
- numeracy skills to measure quantities of cleaning agents.

Unit Mapping Information

Supersedes and is equivalent to CPPCLO3037 Clean external surfaces.

Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>