



Australian Government

**Assessment Requirements for
CPPCLO3044 Prepare rooms for guests
and residents**

Release: 2

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Modification History

Release	Comment
Release 1	Replaces superseded equivalent CPPCLO2044A Prepare rooms for guests and residents. This version first released with CPP Property Services Training Package Version 4.
Release 2	Minor update to typo in the Knowledge Evidence, replace 'distilling' with 'diluting'. This version released with CPP Property Services Training Package Version 5.

Performance Evidence

A person demonstrating competency in this unit must satisfy the requirements of the elements, performance criteria, foundation skills and range of conditions of this unit.

The person must also:

- prepare three of the following rooms for guests:
 - balcony
 - bathroom
 - bedroom
 - kitchen
 - lounge room
- for each of the above rooms, replenish two of the following different room supplies:
 - bathroom supplies
 - crockery and cutlery
 - fridge supplies
 - glassware
 - linen
 - local information
 - magazines and newspapers
 - stationery
 - tea, coffee and sugar.

In doing the above work, the person must:

- identify site hazards and control risks before commencing the task
- select and prepare equipment required for the task, including personal protective equipment (PPE)
- use safe and efficient cleaning methods.

Knowledge Evidence

A person demonstrating competency in this unit must demonstrate knowledge of:

- cleaning chemicals and equipment for cleaning room furniture, fixtures and fittings
- cleaning methods, including:
 - methods for various types of furniture, fixtures and fittings
 - pre-spotting and stain removal
- key requirements of legislation, regulations, codes of practice and industry advisory standards when preparing rooms for guests and residents, including:
 - privacy requirements
 - health and safety requirements
- safe handling techniques for working with hazardous chemicals, including:
 - emergency chemical spill control measures
 - routes of entry and potential symptoms of exposure to chemicals
 - safe methods for diluting chemicals
 - working according to safety data sheets (SDS).

Assessment Conditions

The following must be present and available to learners during assessment activities:

- equipment:
 - as listed in the range of conditions
- materials:
 - room supplies as listed in the range of conditions
- specifications:
 - equipment operating manuals
 - SDS
- physical conditions:
 - work site or venue with fully equipped guest or resident rooms with a range of furniture, fixtures and fittings requiring cleaning
 - housekeeping storage area
- relationships with team members and supervisor:
 - work may be conducted alone or as part of a team.

Timeframe:

- as specified by the task.

Assessor requirements

As a minimum, assessors must satisfy the assessor requirements in the Standards for Registered Training Organisations (RTOs) current at the time of assessment.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>