



Australian Government

Assessment Requirements for CPPCLO3009 Clean glass surfaces

Release: 2

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Modification History

Release	Comment
Release 1	Replaces superseded equivalent CPPCLO2009A Clean glass surfaces. This version first released with CPP Property Services Training Package Version 4.
Release 2	Minor update to typo in the Knowledge Evidence, replace 'distilling' with 'diluting'.

Performance Evidence

A person demonstrating competency in this unit must satisfy the requirements of the elements, performance criteria, foundation skills and range of conditions of this unit.

The person must also clean three different glass surfaces, including:

- one ordinary glass (including mirror) or frosted glass surface measuring at least 1.5 metres in height or length, in which the work must involve:
 - selecting and using required cleaning equipment, including a squeegee
 - spot cleaning the glass
 - removing smears and drips from the glass and surrounding surfaces and floor
- one textured glass surface, in which the work must involve:
 - selecting and using required cleaning equipment
 - spot cleaning the glass
 - conducting full clean of the glass to remove all soil
 - removing smears and drips from the glass and surrounding surfaces and floor
- one ordinary frosted or textured glass surface, in which the work must involve:
 - removing three different inorganic soils from the glass surface using required cleaning techniques, one of which must require use of the scraping technique
 - selecting and using required cleaning equipment.

In doing the above work, the person must:

- identify and plan for work site hazards
- identify types and characteristics of glass surfaces and select cleaning equipment and chemicals required for the task
- use safe and efficient cleaning techniques
- correctly and safely handle waste, including contaminated materials.

Knowledge Evidence

A person demonstrating competency in this unit must demonstrate knowledge of:

- types of glass surfaces, their characteristics and required cleaning methods
- types and characteristics of organic and inorganic soils and required cleaning chemicals, equipment and methods of treatment
- application methods for cleaning glass using microfibre products, including using:
 - cloth and water in spray bottle to spot clean low-level stains
 - damp mops and cloths for surface cleaning and finishing
 - dry mopping techniques
- environmental requirements relating to cleaning glass surfaces, including:
 - clean-up, containment and isolation procedures
 - emergency chemical spill control measures
 - environmental protection agency requirements relating to cleaning glass surfaces
 - hazardous materials handling
 - use of low-energy cleaning methods
 - use of low-moisture cleaning methods
 - use of low water-use equipment and water-efficient cleaning methods
 - use of non-chemical cleaning methods
- methods for cleaning and maintaining cloths, including:
 - air drying for optimal performance
 - avoiding fabric softeners
 - regular hand or machine washing in hot soapy water
 - removing stains with hot water and washing liquid
 - washing products on their own to avoid static transfer of lint
- processes for safely handling and disposing of waste, including:
 - chemicals past their expiry date
 - obsolete equipment
 - packaging
 - used containers
 - used or contaminated personal protective equipment (PPE)
 - used or unused chemicals
- range and use of cleaning chemicals and equipment for cleaning glass surfaces
- safe handling techniques for working with hazardous chemicals, including:
 - emergency chemical spill control measures
 - routes of entry and potential symptoms of exposure to chemicals
 - safe methods for diluting chemicals
 - working according to safety data sheets (SDS).

Assessment Conditions

The following must be present and available to learners during assessment activities:

- equipment:
 - as listed in the range of conditions
 - PPE as listed in the range of conditions
- materials:
 - cleaning chemicals as listed in the range of conditions
- specifications:
 - equipment operating manuals
 - product labels
 - SDS
- physical conditions:
 - venue with access to glass surfaces as listed in the performance evidence
- relationships with team members and supervisor:
 - work may be conducted alone or as part of a team.

Timeframe:

- as specified by the task.

Assessor requirements

As a minimum, assessors must satisfy the assessor requirements in the Standards for Registered Training Organisations (RTOs) current at the time of assessment.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>