



Australian Government

Assessment Requirements for CPPACC5018 Provide expert access advice to complainants or respondents

Release: 1

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Modification History

Release 1 This unit first released with CPP Property Services Training Package Release 14.0.

Supersedes and is equivalent to CPPACC5018A Provide expert access advice to a complainant or respondent. Minor change to unit title.

Unit updated to meet the Standards for Training Packages 2012.

Performance Evidence

To demonstrate competency, a candidate must meet the elements and performance criteria of this unit by providing expert access advice to two different complainants and/or respondents who require advice on their rights and/or obligations under the *Disability Discrimination Act 1992* (DDA) (or its successor).

Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- anthropometric and ergonomic principles
- Commonwealth, state and territory legislation, regulations, codes and standards relevant to access consulting activities and rights and obligations of clients:
 - anti-discrimination and disability discrimination
 - building control including local government regulations and by-laws
 - DDA and related Access to Premises and Transport Standards
 - National Construction Code (NCC) building classifications and access requirements
 - National Disability Insurance Scheme (NDIS) Specialist Disability Accommodation Design Standard (or its successor)
 - Livable Housing Australia Livable Housing Design Guidelines (or its successor)
 - principles of universal design
 - privacy and confidentiality
- environmental issues impacting on material selection relevant to advice being provided
- interpersonal communication strategies used to effectively relate to people from a range of social, cultural and ethnic backgrounds and with a range of physical and cognitive abilities
- means for seeking judicial or quasi-judicial hearings
- rules of evidence as they relate to expert reports
- types of disability and limitations that each disability places on an individual's ability to access the environment

- workplace requirements for providing expert access advice to complainants or respondents:
 - documentation and records administration
 - prescribed formats for expert reports that may be used in judicial or quasi-judicial hearings
 - quality
 - work role boundaries - responsibilities, limitations and professional abilities.

Assessment Conditions

Assessors must meet the requirements for assessors contained in the Standards for Registered Training Organisations.

Assessment must be conducted in the workplace or a simulated workplace using realistic conditions, materials, activities, responsibilities, procedures, safety requirements and environmental considerations.

Candidates must have access to documentation, information and technologies required to achieve the performance criteria and performance evidence.

Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>