CPP40416 Certificate IV in Cleaning Management

Release 1
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Modification History
Release 1.

Replaces superseded equivalent CPP41011 Certificate IV in Cleaning Management.

This version first released with CPP Property Services Training Package Version 4.

Qualification Description
This qualification reflects the role of cleaning industry personnel who use well developed skills and a broad knowledge base in a wide variety of cleaning management contexts. They may be responsible for wide-ranging operational cleaning management activity and for managing staff, providing quotations, planning and overseeing work, and providing customer support.

No licensing, legislative, regulatory, or certification requirements apply to this qualification at the time of endorsement.

Entry Requirements
There are no entry requirements for this qualification.
Packaging Rules

To achieve this qualification, competency must be demonstrated in:

- 14 units of competency:
  - 7 core units
  - 7 elective units.

The elective units must ensure the integrity of the AQF alignment and contribute to a valid, industry-supported vocational outcome and are to be chosen as follows:

- all 7 units may be chosen from the elective units listed below
- up to 3 units may be chosen from Certificate IV qualifications in BSB Business Services Training Package
- up to 3 units may be chosen from other Certificate IV or Diploma qualifications in CPP or another current Training Package or accredited course, provided they do not duplicate the outcome of another unit chosen for the qualification.

Core units

CPPCLO4001 Induct cleaning staff
CPPCLO4022 Schedule and monitor cleaning tasks
CPPCLO4024 Manage the supply of cleaning stores to the work site
CPPCMN4003 Establish, develop and monitor teams
CPPCMN4004 Develop and manage client relations
CPPCMN4007 Manage workplace safety arrangements
BSBRSK501 Manage risk

Elective units

CPPCLO3005 Confirm and apply privacy and security requirements for cleaning work
CPPCLO3029 Inspect sites prior to carpet cleaning
CPPCLO3030 Develop a plan to mitigate water damage and restore carpets
CPPCLO4002 Develop, implement and monitor new cleaning techniques
CPPCLO4003 Manage cleaning equipment maintenance and supply
CPPCLO4025 Provide quotation for cleaning services
CPPCMN4001 Develop workplace policies and procedures for sustainability
CPPCMN4002  Implement and monitor environmentally sustainable work practices
HLTINF003  Implement and monitor infection prevention and control policies and procedures

Qualification Mapping Information
CPP41011 Certificate IV in Cleaning Management

Links