Australian Government

CPP30316 Certificate III in Cleaning Operations

Release 1

INDUSTRY
SKILLS
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CPP30316 Certificate III in Cleaning Operations

Modification History

Release 1.

Replaces superseded equivalent CPP31011 Certificate III in Cleaning Operations.

This version first released with CPP Property Services Training Package Version 4.

Qualification Description

This qualification reflects the role of cleaners responsible for undertaking a range of routine and non-routine tasks according to work schedules, liaising with clients and in some cases members of the public, and operating in a range of general residential and commercial settings as well as specialist cleaning environments. The cleaner may work alone, with or without supervision, and has responsibility for selecting, preparing and using appropriate cleaning methods for a range of cleaning situations while ensuring safe work practices.

No licensing, legislative, regulatory, or certification requirements apply to this qualification at the time of endorsement.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

To achieve this qualification, competency must be demonstrated in:

- 14 units of competency:
    - 5 core units
    - 9 elective units.

The elective units must ensure the integrity of the AQF alignment and contribute to a valid, industry-supported vocational outcome and are to be chosen as follows:

- all 9 units may be chosen from the elective units listed below
- up to 3 units may be chosen from other Certificate III or Certificate IV qualifications in CPP or another current Training Package or accredited course, provided they do not duplicate the outcome of another unit chosen for the qualification.

Core units

CPPCLO3003	Clean using safe work practices
CPPCLO3005	Confirm and apply privacy and security requirements for cleaning work
CPPCLO3019	Remove waste and recyclable materials
CPPCLO3035	Maintain cleaning storage areas
CPPCMN3006	Provide effective client service

Elective units

CPPCLO3001	Maintain hard floor surfaces
CPPCLO3002	Restore hard floor surfaces
CPPCLO3004	Maintain carpeted floors
CPPCLO3006	Clean carpets
CPPCLO3007	Remove carpet stains
CPPCLO3008	Mitigate carpet water damage
CPPCLO3009	Clean glass surfaces
CPPCLO3010	Apply odour control to carpets
CPPCLO3011	Clean using environmentally sustainable work practices
CPPCLO3012	Repair and reinstall carpets

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CPPCLO3013	Clean window coverings
CPPCLO3014	Maintain clean-room environments
CPPCLO3015	Treat complex carpet stains
CPPCLO3016	Apply topical treatments to carpets
CPPCLO3017	Clean wet areas
CPPCLO3018	Clean and maintain furniture and fittings
CPPCLO3020	Pressure wash and clean surfaces
CPPCLO3021	Clean industrial machinery
CPPCLO3024	Clean fabric upholstery
CPPCLO3029	Inspect sites prior to carpet cleaning
CPPCLO3030	Develop a plan to mitigate water damage and restore carpets
CPPCLO3036	Clean at heights
CPPCLO3037	Clean external surfaces
CPPCLO3038	Clean food-handling areas
CPPCLO3040	Clean ceiling surfaces and fittings
CPPCLO3043	Clean using microfibre and chemical-free techniques
CPPCLO3044	Prepare rooms for guests and residents
CPPCLO3045	Clean high-touch surfaces
CPPCMN3004	Respond to enquiries and complaints
CPPCMN3007	Support leadership in the workplace
HLTINF001	Comply with infection prevention and control policies and procedures

Qualification Mapping Information

CPP31011 Certificate III in Cleaning Operations

Links

An Implementation Guide to this Training Package is available at the CPSISC website - http://companion_volumes.vetnet.education.gov.au/Pages/TrainingPackage.aspx?pid=4

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