CPP30316 Certificate III in Cleaning Operations
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Modification History

Release 1.

Replaces superseded equivalent CPP31011 Certificate III in Cleaning Operations.

This version first released with CPP Property Services Training Package Version 4.

Qualification Description

This qualification reflects the role of cleaners responsible for undertaking a range of routine and non-routine tasks according to work schedules, liaising with clients and in some cases members of the public, and operating in a range of general residential and commercial settings as well as specialist cleaning environments. The cleaner may work alone, with or without supervision, and has responsibility for selecting, preparing and using appropriate cleaning methods for a range of cleaning situations while ensuring safe work practices.

No licensing, legislative, regulatory, or certification requirements apply to this qualification at the time of endorsement.

Entry Requirements

There are no entry requirements for this qualification.
Packaging Rules

To achieve this qualification, competency must be demonstrated in:

- 14 units of competency:
  - 5 core units
  - 9 elective units.

The elective units must ensure the integrity of the AQF alignment and contribute to a valid, industry-supported vocational outcome and are to be chosen as follows:

- all 9 units may be chosen from the elective units listed below
- up to 3 units may be chosen from other Certificate III or Certificate IV qualifications in CPP or another current Training Package or accredited course, provided they do not duplicate the outcome of another unit chosen for the qualification.

Core units

CPPCLO3003 Clean using safe work practices
CPPCLO3005 Confirm and apply privacy and security requirements for cleaning work
CPPCLO3019 Remove waste and recyclable materials
CPPCLO3035 Maintain cleaning storage areas
CPPCMN3006 Provide effective client service

Elective units

CPPCLO3001 Maintain hard floor surfaces
CPPCLO3002 Restore hard floor surfaces
CPPCLO3004 Maintain carpeted floors
CPPCLO3006 Clean carpets
CPPCLO3007 Remove carpet stains
CPPCLO3008 Mitigate carpet water damage
CPPCLO3009 Clean glass surfaces
CPPCLO3010 Apply odour control to carpets
CPPCLO3011 Clean using environmentally sustainable work practices
CPPCLO3012 Repair and reinstall carpets
CPPCLO3013  Clean window coverings
CPPCLO3014  Maintain clean-room environments
CPPCLO3015  Treat complex carpet stains
CPPCLO3016  Apply topical treatments to carpets
CPPCLO3017  Clean wet areas
CPPCLO3018  Clean and maintain furniture and fittings
CPPCLO3020  Pressure wash and clean surfaces
CPPCLO3021  Clean industrial machinery
CPPCLO3024  Clean fabric upholstery
CPPCLO3029  Inspect sites prior to carpet cleaning
CPPCLO3030  Develop a plan to mitigate water damage and restore carpets
CPPCLO3036  Clean at heights
CPPCLO3037  Clean external surfaces
CPPCLO3038  Clean food-handling areas
CPPCLO3040  Clean ceiling surfaces and fittings
CPPCLO3043  Clean using microfibre and chemical-free techniques
CPPCLO3044  Prepare rooms for guests and residents
CPPCLO3045  Clean high-touch surfaces
CPPCMN3004  Respond to enquiries and complaints
CPPCMN3007  Support leadership in the workplace
HLTINF001  Comply with infection prevention and control policies and procedures

**Qualification Mapping Information**

CPP3011 Certificate III in Cleaning Operations
Links