Assessment Requirements for CPCPCM2039 Carry out interactive workplace communication

Assessment Requirements for CPCPCM2039 Carry out interactive workplace communication

Modification History

Release 1   This version first released with CPC Construction, Plumbing and Services Training Package Release 5.0.

Supersedes and is equivalent to CPCPCM2039A Carry out interactive workplace communication. Updated to meet the Standards for Training Packages 2012.

Performance Evidence

To demonstrate competency, a candidate must meet the performance criteria for this unit by:

- communicating with others orally and non-verbally in a clear and accurate manner
- reading and interpreting workplace procedures, job instructions, job processes and equipment and operator instructions
- applying work activity signage in accordance with regulatory and workplace requirements
- completing regulatory and workplace documentation.

Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- types of communication
- non-verbal communication
- standardised signage
- visual signalling procedures
- types of workplace documentation
- how instructions are conveyed in the workplace
- how work schedules, charts, bulletins and memos are used
- industry-relevant technology to support oral communication
- industry terminology
- job safety analyses (JSAs) and safe work method statements (SWMSs).

Assessment Conditions

Assessors must meet the requirements for assessors contained in the Standards for Registered Training Organisations.

This unit must be assessed in the workplace or a close simulation using realistic workplace conditions, materials, activities, responsibilities, procedures, safety requirements and environmental considerations.

Links

Companion volumes to this training package are available at the VETNet website - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=7e15fa6a-68b8-4097-b099-030a5569b1ad

     Artibus Innovation