



**Australian Government**

# **CHCSS00034 Mediation skill set**

**Release: 1**

## CHCSS00034 Mediation skill set

### Modification History

CHC08 Version 3	CHC08 Version 4	Description
N/A	Mediation skill set	New Skill Set in V4

### Description

Not applicable.

### Pathways Information

**Pathway** These units may provide credit towards a number of community sector qualifications at Certificate IV level or above.

### Licensing/Regulatory Information

Not applicable.

### Skill Set Requirements

**Units**

- CHCMED411B Conduct a sound assessment of a dispute in preparation for mediation
- CHCMED412B Gather and clarify information for the mediation process
- CHCMED413B Manage communication processes to define the dispute
- CHCMED414A Facilitate mediation processes
- CHCMED415A Facilitate interaction between parties in mediation
- CHCMED416C Consolidate and conclude the mediation process
- CHCMED417B Reflect and improve upon professional mediation practice

## Target Group

### Target group

This skill set has been endorsed by industry as appropriate for people who hold a relevant professional or vocational qualification or commensurate industry skills as evaluated through recognition of prior learning processes.

It provides skills and knowledge to facilitate a mediation process.

## Suggested words for Statement of Attainment

Required form of words for Statement of Attainment	This skill set meets industry requirements as specified in the CHC08 Community Services Training Package for individuals employed in an area that may require mediation skills
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## Custom Content Section

Not applicable.