



Australian Government

**CHC70208 Graduate Certificate in
Community Services Practice (Client
assessment and case management)**

Release: 2

CHC70208 Vocational Graduate Certificate in Community Services Practice (Client assessment and case management)

Modification History

CHC08 Version 3	CHC08 Version 4	Comments
CHC70208 Vocational Graduate Certificate in Community Services Practice (Client assessment and case management)	CHC70208 Vocational Graduate Certificate in Community Services Practice (Client assessment and case management)	Revised terminology for entry requirements. Updated unit codes and imported units. No change to qualification outcome.

Description

This qualification covers those workers who are advanced practitioners in the specialised field identified and who require a high level of knowledge and skills in their area of specialisation for application in the following contexts:

- Provide specialist services to clients with complex and diverse needs
- Act as a resource for other workers
- Provide practice supervision of staff including volunteers
- Work intensively with clients.

Workers at this level are making high level, independent, complex judgements in highly specialist contexts. Their role may also involve full responsibility and accountability for all aspects of work of self and others and functions including service planning, delivery and evaluation.

Occupational titles may include:

- Case manager
- Care manager
- Assessment officer
- Assessor

Pathways Information

Not Applicable

Licensing/Regulatory Information

Not Applicable

Entry Requirements

This qualification is suited to candidates who have significant experience working as a practitioner in a specialist area of work in the community sector, involving the exercise of independent judgement and decision making skills.

Candidates must specialise in one of the areas of specialisation (Statutory child protection or Client assessment and case management) - no generic qualification is available at this level.

To gain entry into CHC70108 Vocational Graduate Certificate in Community Services Practice (Client Assessment and case management) a candidate must have:

- An undergraduate degree or postgraduate qualification in a discipline related to work in the community sector

OR

- Significant previous experience working in a community sector organisation, in a job role involving the self directed application of knowledge with substantial depth in the specialist area of practice and exercise of independent judgement and decision making.

Work application requirements

For award of this qualification, candidates must demonstrate application of high level skills and knowledge in the community sector work context, including investigative research and analysis and application of findings in a community sector work context relevant to their area of specialisation.

Focus on holistic assessment

This qualification has been packaged with three high level core units of competency (*CHCPOL701B*, *CHCORG624E* and *CHCCS805B*) which have a broad focus and are designed to be assessed in conjunction with core knowledge and skills as required for high level practice in the specialist area.

Holistic assessment of core and elective components of each qualification is required in order to achieve an integrated outcome applicable to practice at this advanced and complex level.

Employability Skills Summary

Refer to the Topic: Introduction to the Employability Skills Qualification Summaries

Packaging Rules

PACKAGING RULES

10 units are required for award of this qualification including:

- 3 core units
- 7 elective units

Electives must be selected in line with specialisation requirements identified below:

- Five Group B units of competency must be selected for specialisation in Client Assessment and Case Management

and

- Other relevant electives listed below
- Units of competency to address workplace requirements and packaged at the level of this qualification or higher in Community Services and/or Health Training Packages
- Where appropriate, to address workplace requirements, up to 2 units of competency packaged at the level of this qualification or higher in other relevant Training Packages or accredited courses where the details of those courses are available on TGA or other public listing

Core units

CHCCS805B Undertake professional reflection

CHCORG701C Provide leadership as a practitioner in community services

CHCPOL701B Use research evidence to advance policy and practice

The importance of culturally aware and respectful practice

All workers undertaking work in the community sector need foundation knowledge to inform their work with Aboriginal and/or Torres Strait Islander clients and co-workers and with clients and co-workers from culturally and linguistically diverse backgrounds. This foundation must be provided and assessed as part of a holistic approach to delivery and assessment of this qualification. Specific guidelines for assessment of this aspect of competency are provided in the Assessment Guidelines for the Community Services Training Package.

Group A electives - must be selected for Client assessment and case management specialisation

The following 5 units of competency are required for award of *CHC70208 Vocational Graduate Certificate in Community Services Practice (Client assessment and case management)*:

CHCAD504B Provide advocacy and representation services

CHCCM701B Undertake advanced client assessments

CHCCM702B Implement goal directed care planning
CHCCM703A Apply effective case management practice
CHCCM705C Work effectively with carers and families in complex situations

Other relevant electives

Statutory child protection

CHCCM506C Undertake case management in a child protection framework
CHCCW604B Design and supervise family intervention strategies
CHCDFV402C Manage own professional development in responding to domestic and family violence
CHCDFV510D Facilitate workplace debriefing and support processes
CHCDFV811C Respond to domestic and family violence in family work
CHCDFV812B Assist users of domestic and family violence to accept responsibility for their behaviour
CHCDFV813B Promote accountability of users of domestic and family violence and abuse
CHCDFV814B Establish change promoting relationship with users of domestic and family violence and abuse
CHCDFV815B Establish and maintain the safety of people who have experienced domestic and family violence
CHCDFV816B Undertake safety planning with people who have been subjected to domestic and family violence
CHCDFV817B Manage domestic and family violence and abuse screening and risk assessment processes
CHCFAM518B Work with involuntary and mandated clients
CHCFAM801B Develop an understanding of child inclusive practice
CHCFAM802B Work within a child inclusive framework (Note pre-requisite: CHCFAM801B)
CHCFAM806B Assist clients to develop parenting arrangements
CHCIC620C Manage complex behavioural situations
CHCPR0T603B Plan and manage provision of out of home care
CHCYTH501A Develop and implement procedures to enable young people to address their needs
CHCYTH502A Work with young people to establish support networks
CHCYTH503A Undertake youth work in specific communities
CHCYTH504A Support young people to take collective action

Additional electives

BSBINM601A Manage knowledge and information
BSBLED705A Plan and implement a mentoring program
BSBLED706A Plan and implement a coaching strategy
BSBREL701A Develop and cultivate collaborative partnerships and relationships
CHCAOD510B Work effectively with clients with complex alcohol and/or other drugs issues
CHCCM605C Develop practice standards
CHCCS400C Work within a relevant legal and ethical framework
CHCCS522B Address complex legal and ethical issues in professional practice (Note pre-requisite CHCCS400C)
CHCCSL502A Apply specialist interpersonal and counselling interview skills

CHCCSL506A Apply counselling therapies to address a range of client issues (Note pre-requisite CHCCSL502A)

CHCORG609D Manage projects and strategies

CHCORG611C Lead and develop others in a community sector workplace

CHCORG619D Manage quality of organisation's service delivery outcomes

CHCORG620D Promote and represent the service

CHCORG621D Act as a resource to other services

CHCORG627B Provide mentoring support to colleagues

CHCPOL606B Coordinate policy development

HLTFA311A Apply first aid

HLTFA412A Apply advanced first aid (Note pre-requisite: HLTFA311A)

HLTFA403C Manage first aid in the workplace (Note pre-requisite: HLTFA412A)

HLTWHS501A Manage workplace WHS processes