CHC51408 Diploma of Youth Work
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Modification History

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<th>CHC08 Version 3</th>
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<td>Updated unit codes and imported units. No change to qualification outcome.</td>
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Description

This qualification covers people with responsibility for the development and the outcomes of programs and services for young people managed through a range of agencies and designed to meet the social, behavioural, health, welfare, developmental and protection needs of young people. This work may be undertaken through employment in community, government and welfare agencies.

The qualification is designed to ensure that policies and guidelines of the employing organisation are implemented and includes responsibility for direction and supervision of staff, contracting external agencies and/or management of specialist services.

Occupational titles may include:

- Case manager
- Coordinator youth and family services
- Coordinator youth services
- Program manager
- Senior case worker
- Senior youth worker
- Youth work team leader

Pathways Information

Not Applicable

Licensing/Regulatory Information

Not Applicable
Entry Requirements

To gain entry into *CHC51408 Diploma of Youth Work* candidates must:

1. Be recognised as competent, through a recognised training program or recognition process, against the following core units of competency from *CHC41812 Certificate IV in Youth Work*:
   - CHCCOM403A Use targeted communication skills to build relationships
   - CHCCS400C Work within a relevant legal and ethical framework
   - CHCCS422B Respond holistically to client issues and refer appropriately
   - CHCYTH401B Engage respectfully with young people
   - CHCYTH402C Work effectively with young people in the youth work context
   - HLTHIR403C Work effectively with culturally diverse clients and co-workers
   - HLTWHS300A Contribute to WHS processes

OR

2. Have sufficient relevant youth sector experience and knowledge to indicate likely success at this level of qualification in a job role involving:
   - The application of knowledge with depth in some areas and demonstration of a broad range of technical and other skills
   - A wide range of tasks and roles in a variety of contexts, with complexity in the range and choices of actions required
   - The exercise of discretionary judgement and decision making under general guidance.

Employability Skills Summary

Refer to the Topic: Introduction to the Employability Skills Qualification Summaries
Packaging Rules

PACKAGING RULES
15 units are required for award of this qualification including:

- 10 core units
- 5 elective units

A wide range of elective units is available, including:

- Group A electives of which one unit must be selected for this qualification
- Group B WHS electives of which one unit must be selected for this qualification
- Group C elective which is recommended for culturally aware and respectful practice
- Group D first aid electives which may be required for youth work in some jurisdictions
- Other relevant electives listed below
- Units of competency to address workplace requirements and packaged at the level of this qualification or higher in Community Services and/or Health Training Packages
- Where appropriate, to address workplace requirements, up to 3 units of competency packaged at the level of this qualification or higher in other relevant Training Packages or accredited courses where the details of those courses are available on TGA or other public listing

Core units
CHCCHILD404B Support the rights and safety of children and young people
CHCCOM504B Develop, implement and promote effective workplace communication
CHCCS502C Maintain legal and ethical work practices
CHCCS503B Develop, implement and review services and programs to meet client needs
CHCCS513C Maintain an effective community sector work environment
CHCGROUP403D Plan and conduct group activities
CHCNET404B Facilitate links with other services
CHCYTH504A Support young people to take collective action
CHCYTH505E Support youth programs
CHCYTH608D Manage service response to young people in crisis

Group A electives - one unit must be selected
One of the following units must be selected for this qualification.
CHCYTH501A Develop and implement procedures to enable young people to address their needs
CHCYTH506B Provide services for young people appropriate to their needs and circumstances

Group B WHS electives - one unit must be selected
One of the following WHS units must be selected for this qualification.
HLTWHS401A Maintain workplace WHS processes
HLTWHS501A Manage workplace WHS processes

The importance of culturally aware and respectful practice
All workers undertaking youth work need foundation knowledge to inform their work with Aboriginal and/or Torres Strait Islander clients and co-workers and with clients and co-workers from culturally and linguistically diverse backgrounds. This foundation must be provided and assessed as part of a holistic approach to delivery and assessment of this qualification. Specific guidelines for assessment of this aspect of competency are provided in the Assessment Guidelines for the Community Services Training Package.

Group C elective - recommended for culturally aware and respectful practice
Where work involves a specific focus on Aboriginal and/or Torres Strait Islander clients or communities, one or more of the following electives is recommended:
HLTHIR404D Work effectively with Aboriginal and/or Torres Strait Islander people
PSPMNGT605B Manage diversity

Group D first aid electives - required for youth work in some jurisdictions
In some jurisdictions, it is a condition of employment that youth justice workers are competent in basic first aid. Candidates and employers should clarify any specific jurisdiction requirements for competence in first aid.
HLTFA311A Apply first aid
HLTFA302C Provide first aid in remote situation (Note pre-requisite: HLTFA311A)
HLTFA412A Apply advanced first aid (Note pre-requisite: HLTFA311A)

Other relevant electives
Electives are to be selected in line with specified Packaging Rules. The following list of relevant electives is intended to facilitate selection. Employers may specify certain electives as required to address specific workplace needs.
BSBSUS501A Develop workplace policy and procedures for sustainability
CHCAOD408B Assess needs of clients with alcohol and/or other drugs issues
CHCCD412B Work within a community development framework
CHCCM402E Establish and monitor a case plan
CHCCM503C Develop, facilitate and monitor all aspects of case management
CHCCS421B Undertake community sector work within own community
CHCCS504B Provide services to clients with complex needs
CHCCS506A Promote and respond to workplace diversity
CHCCS521B Assess and respond to individuals at risk of suicide
CHCCW604B Design and supervise family intervention strategies
CHCDFV402C Manage own professional development in responding to domestic and family violence
CHCDFV505C Counsel clients affected by domestic and family violence
CHCLLN403A Identify clients with language, literacy and numeracy needs and respond effectively
CHCMH301C Work effectively in mental health or CHCMH411A Work with people with mental health issues
CHCNET503D Develop new networks
CHCORG428A Reflect on and improve own professional practice
CHCORG525D Recruit and coordinate volunteers
CHCORG627B Provide mentoring support to colleagues
CHCPOL504B Develop and implement policy
CHCPROT406C Facilitate court orders
CHCRF402B Provide intervention support to children and families
CHCYTH403C Support young people to create opportunities in their lives
CHCYTH501A Develop and implement procedures to enable young people to address their needs
CHCYTH502A Work with young people to establish support networks
CHCYTH503A Undertake youth work in specific communities
CHCYTH506B Provide services for young people appropriate to their needs and circumstances
CHCYTH511B Work effectively with young people and their families
HLTHIR403C Work effectively with culturally diverse clients and co-workers

**Problem gambling electives**
CHCGMB501A Work effectively in the problem gambling sector
CHCGMB502A Assess the needs of clients with problem gambling issues
CHCGMB503A Provide counselling for clients with problem gambling issues

**Settlement work electives**
CHCSW401A Work effectively with forced migrants
CHCSW402B Undertake bicultural work with forced migrants in Australia

**Social housing**
CHCCH301B Work effectively in social housing
CHCCH427B Work effectively with people experiencing or at risk of homelessness
CHCCH522A Undertake outreach work

**Oral health**
CHCOHC303A Use basic oral health screening tools
CHCOHC401A Inform and encourage clients and groups to understand and achieve good oral health
CHCOHC402A Support clients and groups to learn practical aspects of oral health care
CHCOHC404A Recognise and respond to signs and symptoms that may indicate oral health issues