



**Australian Government**

# **CHCPOL002 Develop and implement policy**

**Release: 1**

## CHCPOL002 Develop and implement policy

### Modification History

Release	Comments
Release 1	<p>This version was released in <i>CHC Community Services Training Package release 2.0</i> and meets the requirements of the 2012 Standards for Training Packages.</p> <p>Significant changes to the elements and performance criteria. New evidence requirements for assessment, including volume and frequency. Significant change to knowledge evidence.</p>

### Application

This unit describes the skills and knowledge required to research, develop and implement new policy initiatives.

This unit applies to workers who are directly responsible for driving new policy directives across a business unit, team or service.

*The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice.*

### Elements and Performance Criteria

#### ELEMENT

#### PERFORMANCE CRITERIA

*Elements define the essential outcomes*

*Performance criteria describe the performance needed to demonstrate achievement of the element*

1. Research new policy initiatives

- 1.1 Evaluate existing policies to determine their currency and relevance
- 1.2 Evaluate current policy trends and their impact on policy development
- 1.3 Complete research and consultation in accordance with organisation policies and procedures
- 1.4 Facilitate open constructive discussion about policy issues and their possible resolution

2. Draft policies

2.1 Select and use policy formats and structures suited to

**ELEMENT****PERFORMANCE CRITERIA**

*Elements define the essential outcomes*

*Performance criteria describe the performance needed to demonstrate achievement of the element*

policy users

2.2 Draft policies that reflect the culture, values and objectives of the organisation

2.3 Clearly and logically articulate policy requirements and other information that supports policy statements

2.4 Develop plans for policy resourcing, implementation and review

3. Test draft policies

3.1 Develop and implement consultation mechanisms for draft policies

3.2 Identify policy implementation issues with key stakeholders

3.4 Modify draft policies according to outcomes of consultation

3.5 Give sufficient notice to those affected by policy changes

4. Develop policy proposals

4.1 Prepare policy materials that support implementation and facilitate stakeholder understanding and acceptance of changes

4.2 Present policy proposals to decision-makers according to organisation requirements

4.3 Seek and gain formal approval according to organisation requirements

5. Implement and review policies

5.1 Develop policy implementation plan that maximises impact of new and revised policies

5.2 Develop and use strategies that facilitate wide promotion and dissemination of policy information

5.3 Implement evaluation plan to ensure ongoing review of policies

5.4 Review policies in accordance with organisation policies and procedures

**ELEMENT****PERFORMANCE CRITERIA**

*Elements define the essential outcomes*

*Performance criteria describe the performance needed to demonstrate achievement of the element*

5.5 Obtain and respond to stakeholder feedback during marketing, promotion and implementation of policies and use learning to inform further review of policies

**Foundation Skills**

*The Foundation Skills describe those required skills (language, literacy, numeracy and employment skills) that are essential to performance.*

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

**Unit Mapping Information**

No equivalent unit.

**Links**

Companion Volume implementation guides are found in VETNet -  
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4fle53>