



Australian Government

CHCFIN004 Provide rural financial counselling services

Release: 1

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Modification History

Release	Comments
Release 1	<p>This version was released in <i>CHC Community Services Training Package release 3.0</i> and meets the requirements of the 2012 Standards for Training Packages.</p> <p>Significant changes to the elements and performance criteria. New evidence requirements for assessment including volume and frequency requirements. Significant change to knowledge evidence.</p> <p>Supersedes CHCFIN504B</p>

Application

This unit describes the skills and knowledge required to adapt practice to a rural context, targeting the specific needs of rurally based clients using a structured strengths-based and client-focused financial counselling process.

This unit applies to financial counsellors. In order to qualify for the Australian Securities and Investments Commission (ASIC) exemption from the delivery of financial service contained in the *Financial Services Reform Amendment Act 2003*, a financial counsellor must be eligible for membership of the financial counselling association recognised in their State or Territory, or the national financial counselling body.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand Standards and industry codes of practice.

Elements and Performance Criteria

ELEMENT

Elements define the essential outcomes

1. Adapt practice to rural context

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1.1 Identify and respond to the current philosophies, framework and issues that apply in a rural context, including specific work health and safety issues

1.2 Identify and use models of work that may be applied in the rural sector

1.3 Recognise and respond to the impact of current and historical social, economic and political factors on clients

ELEMENT**PERFORMANCE CRITERIA**

in the rural sector

2. Target services to the needs of clients in the rural sector

2.1 Use approaches that reflect understanding of a farms as both business and family enterprises

2.2 Apply knowledge of financial aspects relating to planning and management of a rural enterprise

2.3 Collect and review information from key stakeholders and representatives

2.4 Make appropriate referrals using knowledge of local support networks

2.5 Advocate on behalf of clients in the rural sector where appropriate

2.6 Support clients in mediation and negotiation with third parties

3. Ensure personal approach aligns with client needs

3.1 Demonstrate a commitment to access and equity principles in all work undertaken

3.2 Reflect on and take account of own values and attitudes regarding rural financial counselling

3.3 Adapt own approach to meet individual social, cultural and linguistic needs of clients

3.4 Respond with sensitivity to clients experiencing stress

Foundation Skills

The Foundation Skills describe those required skills (language, literacy, numeracy and employment skills) that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>