



**Australian Government**

# **CHCDIS021 Prepare for NDIS support coordination**

**Release: 1**

# CHCDIS021 Prepare for NDIS support coordination

## Modification History

Not applicable.

## Application

This unit describes the performance outcomes, skills and knowledge required to work effectively in the National Disability Insurance Scheme (NDIS) system by meeting job requirements and working with stakeholders.

This unit applies to individuals who work with people with disability in a range of community services and health contexts. Work performed requires some discretion and judgement and may be carried out under direct, indirect or remote supervision.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

## Pre-requisite Unit

Nil

## Unit Sector

Disability Support

## Elements and Performance Criteria

### ELEMENTS

*Elements describe the essential outcomes*

1. Meet support coordinator requirements.
2. Work with providers.

### PERFORMANCE CRITERIA

*Performance criteria describe the performance needed to demonstrate achievement of the element.*

- 1.1. Research and interpret industry information to maintain working knowledge of the NDIS system and funding models relevant to support coordination.
- 1.2. Recognise the participant's right to choice and control and freedom to choose.
- 1.3. Identify and manage personal and organisational conflicts of interest according to organisational policies and procedures.
- 1.4. Identify and refer matters outside scope of own job role.
- 2.1. Research and interpret service provider information to

- maintain current knowledge of available service options for NDIS participants.
- 2.2. Communicate with providers to build and maintain working relationships.
  - 2.3. Collaborate with providers to optimise support options for NDIS participants.

## Foundation Skills

*Foundation skills essential to performance are explicit in the Performance Criteria of this unit of competency.*

## Unit Mapping Information

No equivalent unit.

## Links

Companion Volume implementation guide are found in VETNet -  
<https://vetnet.gov.au/pages/trainingdocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>