



Australian Government

Assessment Requirements for CHCDIS021 Prepare for NDIS support coordination

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- manage one conflict of interest
- refer one matter outside scope of own job role
- build a relationship with a provider.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- National Disability Insurance Scheme (NDIS) system relevant to support coordination:
 - national and State/Territory legislation and statutory bodies
 - NDIS Code of Conduct
 - NDIS Quality and Safeguards Commission
 - rights-based context
 - support categories
 - NDIS Pricing Arrangements and Price Limits
 - NDIS service agreements
 - NDIS roles and responsibilities:
 - Local Area Coordinator (LAC)
 - delegate
 - community partner
 - provider
 - agency
 - Coordinator of Supports (COS)
 - Supported Independent Living (SIL)
- funding models:
 - types:
 - NDIS reasonable and necessary framework
 - general health system funding including Medicare
 - access

- eligibility
- service types
- funding mechanisms
- intersection of multi-agency supports
- stakeholder roles and responsibilities:
 - participants
 - service providers
 - funding bodies
- organisational policies and procedures relevant to providing support coordination
- support coordination:
 - levels of support coordination
 - support coordination process
 - methods for accessing informal, community and funded supports
 - types of service providers and service options
- support practices:
 - person-centred
 - human rights based
 - duty of care
 - dignity of risk
 - privacy and confidentiality
- benefits and risks for the participant of registered and non-registered service providers:
 - level of care
 - availability
 - location of support
 - restrictions in organisations due to industrial arrangements
- process for engaging with:
 - disability service providers
 - non disability service providers
 - government
 - participants and their supports
- support coordination job role expectations:
 - professional boundaries
 - responsibilities and accountabilities
 - scope of practice and parameters within the NDIS framework
 - conflict of interest and how to manage
 - role and content of NDIS Practice Standards
 - code of conduct
 - time management
- NDIS plans:
 - plan implementation process

- plan management process
- purpose
- key contents
- methods for identifying services to meet goals and needs
- budgeting
- financial management
- address change of circumstances
- reporting and recording requirements for NDIS reports
- common terms used in NDIS support coordination.

Assessment Conditions

Skills must be demonstrated in the workplace or a simulated environment that reflects workplace conditions in the disability support sector.

Assessment must ensure access to:

- facilities, equipment and resources that reflect real working conditions and model industry operating conditions and contingencies.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guide are found in VETNet -

<https://vetnet.gov.au/pages/trainingdocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>