



**Australian Government**

# **CHCDIS020 Work effectively in disability support**

**Release: 1**

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## Modification History

Not applicable.

## Application

This unit describes the performance outcomes, skills and knowledge required to work effectively in a disability support work context. The unit covers meeting job requirements, complying with organisational requirements and working in a disability sector context.

This unit applies to individuals who work with people with disability in a range of community services and health contexts. Work performed requires some discretion and judgement and will be carried out under regular direct or indirect supervision.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

## Unit Sector

Disability Support

## Elements and Performance Criteria

### ELEMENTS

*Elements describe the essential outcomes*

1. Meet job role requirements.

2. Work within organisational requirements.

### PERFORMANCE CRITERIA

*Performance criteria describe the performance needed to demonstrate achievement of the element.*

1.1. Identify own job role requirements from reading position description.

1.2. Discuss own job role requirements with supervisor to clarify and confirm job role scope and expectations.

1.3. Recognise and refer work tasks outside own job role scope to the appropriate person according to organisational reporting policies and procedures.

2.1. Comply with professional conduct requirements.

2.2. Comply with legal and human rights framework requirements relevant to disability support work.

2.3. Communicate and cooperate with interdisciplinary team members.

2.4. Use digital technology to access and share workplace information.

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|----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3. Work within a disability support context. | 3.1. Read individualised plans to identify tasks.<br>3.2. Use person centred communication techniques when carrying out work tasks.<br>3.4 Seek consent from the person, carer, family or others identified by the person, before commencing support activities.<br>3.5. Recognise signs of abuse and report according to organisational policies and procedures.<br>3.6. Record, maintain and store workplace information according to organisational record keeping procedures, and privacy and confidentiality requirements. |
| 4. Implement self-care strategies.           | 4.1. Monitor own stress level when working with people receiving support.<br>4.2. Use self-care strategies and seek support if required according to organisational policies and procedures.                                                                                                                                                                                                                                                                                                                                    |

## Foundation Skills

*Foundation skills essential to performance are explicit in the Performance Criteria of this unit of competency.*

## Unit Mapping Information

No equivalent unit.

## Links

Companion Volume implementation guide are found in VETNet -

<https://vetnet.gov.au/pages/trainingdocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>