



Australian Government

**Assessment Requirements for CHCDIS014
Develop and use strategies for
communication with augmentative and
alternative communication systems**

Release: 1

Assessment Requirements for CHCDIS014 Develop and use strategies for communication with augmentative and alternative communication systems

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- develop Augmentative and Alternative Communication (AAC) strategies for at least one person with complex communication needs, including:
 - identifying current communication capacity, communication needs and preferences in collaboration with the person
 - developing strategies to meet the needs and preferences identified by the person
 - assisting the person to access their AAC systems to implement strategies and adjusting AAC systems to meet the person's needs and preferences
 - identifying difficulties in communicating and barriers to effective use of AAC and implementing strategies to overcome
 - completing reports and documentation according to organisational policies and procedures.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- definitions of communication and different mechanisms people use to communicate
- how people with disabilities may communicate and how to facilitate and support their communication
- principles and practices of AAC
- types of AAC and how they support people to communicate with others:
 - high-tech
 - low-tech
 - multi-modal
- components of AAC systems that are aided or unaided and their correct use for the person's needs and level of communication:
 - communication aids
 - symbols
 - strategies
 - devices

- tools
- techniques and methods for use
- roles and functions of allied health professionals in assessing communication needs and establishing and implementing a person's AAC system
- cross cultural communication protocols
- human rights framework of service
- strategies used to provide and support opportunities for the person to use AAC in all settings and facilitate communication partnerships with others
- work role boundaries, responsibilities and limitations
- indicators of success and methods of seeking feedback regarding success of strategies
- options to address difficulties and barriers in implementing AAC strategies
- organisational policies and procedures for:
 - documenting and reporting
 - referrals
 - privacy and confidentiality of personal information
 - monitoring implementation of AAC strategies.

Assessment Conditions

Skills must be demonstrated in the disability support workplace, with the addition of simulations and scenarios where the full range of contexts and situations have not been provided in the workplace.

Assessment must ensure access to:

- AAC devices
- individualised plans and any equipment outlined in the plan
- organisational policies and procedures relating to AAC
- opportunities for engagement with people with complex communication needs.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4fle53>