



Australian Government

CHCCDE020 Implement participation and engagement strategies

Release: 1

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Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to work with individuals and groups in specific community groups and support their engagement in making decisions that affect their lives.

This unit applies to workers using a community development approach to carry out work in the health, community services or other sectors. Workers at this level are part of a professional team and under the guidance of a supervisor.

The skills in this unit must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Community Development

Unit Sector

Community Services

Elements and Performance Criteria

ELEMENTS

PERFORMANCE CRITERIA

Elements describe the essential outcomes

Performance criteria describe the performance needed to demonstrate achievement of the element.

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| 1. Define the priorities of specific community groups. | 1.1. Identify and document the details of individual and group priorities of the specific community through research and stakeholder consultation.
1.2. Collaborate with stakeholders to identify preferred means of communicating with individuals and groups from specific communities. |
| 2. Undertake work in the | 2.1. Use the values, priorities and structures within specific |

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| context of specific community groups. | communities to define the ways of working. |
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- 2.2. Evaluate specific community group structures and utilise to maximise outcomes for individuals and groups.
 - 2.3. Ensure work within specific community groups is consistent with job role and agreed protocols.
 - 2.4. Communicate with stakeholders in ways which are consistent with specific community group practices and standards.
3. Evaluate work undertaken within specific community groups.
 - 3.1. Monitor work to ensure reflection of specific community group values and structures.
 - 3.2. Evaluate work through collaboration with specific community group stakeholders.
 - 3.3. Undertake evaluation in a manner that ensures responsiveness to specific community group priorities.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

DESCRIPTION

SKILLS

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|---------------------|---|
| Reading skills to: | <ul style="list-style-type: none"> interpret a variety of text to determine and confirm task requirements. |
| Numeracy skills to: | <ul style="list-style-type: none"> select and interpret mathematical information that is relevant to budget of strategic planning. |

Unit Mapping Information

Supersedes and is not equivalent to CHCCDE004 Implement participation and engagement strategies.

Links

Companion Volume implementation guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>