



Australian Government

CHCCCS034 Facilitate independent travel

Release: 1

CHCCCS034 Facilitate independent travel

Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to prepare for, deliver and review travel training provided for people or groups who may require assistance to fully take advantage of public transport opportunities.

This unit applies across a range of community services and health contexts, wherever there are people who require information, skills and confidence building in order to use public transport for their day-to-day travel needs.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Client Care and Support

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

1. Prepare to facilitate access to transport.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1. Consult with the person or group to determine objectives in relation to improved access to transport.
- 1.2. Work with the person or group to confirm any physical and psychosocial risks and barriers to accessing public transport options.
- 1.3. Determine most suitable modes of transport in consultation with the person or group and taking into account local arrangements.
- 1.4. Consult and liaise with transport operators to confirm accuracy of information.

2. Provide information sessions.
 - 2.1. Select learning methods that meet the needs of the person or group.
 - 2.2. Provide opportunities for the person or group to learn about regular and occasional travel options across various transport modes.
 - 2.3. Involve transport providers in the provision of information.
 - 2.4. Demonstrate purpose and advantages of using technology for travel and managing personal safety.
 - 2.5. Work collaboratively with the person or group to navigate timetables and other information sources about available transport options.
 - 2.6. Provide information and advice about the use of applications and other search functions to build confidence in their use.
3. Provide opportunities to practise travel.
 - 3.1. Work collaboratively with the person or group to determine and mitigate risks associated with travel.
 - 3.2. Assist participants to develop coping strategies to deal with unexpected events.
 - 3.3. Provide opportunities for participants to practise travel accompanied by the transport facilitator, a carer or confident traveller known to the participant.
 - 3.4. Work with participants to review their travel experiences and focus on building confidence.

Foundation Skills

Foundation skills essential to performance are explicit in the Performance Criteria of this unit of competency.

Unit Mapping Information

Supersedes and is equivalent to CHCCCS022 Facilitate independent travel.

Links

Companion Volume implementation guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>