



Australian Government

CHCCCS033 Identify and report abuse

Release: 1

CHCCCS033 Identify and report abuse

Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to identify signs of abuse, including suspected abuse or allegations of abuse, take appropriate action according to role and responsibilities and minimise the risk of abuse to a person.

This unit applies to workers in a range of community services contexts. Work may be carried out under direct, indirect or remote supervision.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Client Care and Support

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

1. Identify signs of abuse, neglect and exploitation.
- 2 Support people experiencing abuse,

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1. Read individualised plan to understand baseline for the person.
- 1.2. Communicate with the person to ascertain their wellbeing.
- 1.3. Recognise behavioural and physical indicators of abuse.
- 1.4. Observe and recognise environmental signs of abuse.
- 1.5. Recognise signs and signals external to the person which indicate abuse.
- 1.6. Document concerns and report to supervisor or other relevant professional.
- 2.1. Respond to the person's physical and mental signs and symptoms of abuse.

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| neglect and exploitation. | <ul style="list-style-type: none"> 2.2. Provide reassurance to the person. 2.3. Determine the course of action required to ensure the safety of the person and confirm the person's agreement. 2.4. Document the incident or concern and associated communications with the person. 2.5. Determine the person's understanding and interpretation of the situation and ensuing procedures and provide support relevant to the situation. 2.6. Recognise when to engage additional support and assistance. |
| 3. Complete documentation and reporting. | <ul style="list-style-type: none"> 3.1. Complete documentation complying with legal requirements and organisational policies and procedures. 3.2. Maintain and store documentation according to organisational policies and procedures. 3.3. Reflect on own actions in accordance with statutory obligations and organisational policies and procedures. 3.4. Provide input to the process of improving systems and procedures. |
| 4. Manage the personal impacts of supporting people experiencing abuse, neglect and exploitation. | <ul style="list-style-type: none"> 4.1. Use self-reflection and de-briefing to identify physical, mental and emotional impacts of the incident on self. 4.2. Use appropriate techniques to respond to physical, mental or emotional impacts of the incident. 4.3. Recognise signs of mental and emotional impacts on self that require professional counselling and seek support. 4.4. Use self-reflection to identify personal response strategies that could be used in future to protect own wellbeing. |

Foundation Skills

Foundation skills essential to performance are explicit in the Performance Criteria of this unit of competency.

Unit Mapping Information

Supersedes and is not equivalent to CHCCCS021 Respond to suspected abuse.

Links

Companion Volume implementation guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4fle53>