CHC42215 Certificate IV in Social Housing

Release 2
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Modification History

<table>
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<th>Release</th>
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| Release 2 | This version was released in CHC Community Services Training Package release 3.0  
Units of competency updated (see mapping at www.cshisc.com.au).  
Equivalent outcome. |
| Release 1 | This version was released in CHC Community Services Training Package release 2.0 and meets the requirements of the 2012 Standards for Training Packages.  
Significant changes to core units. Change in packaging rules.  
Removal of entry requirements. |

Qualification Description

This qualification reflects the role of workers who are engaged in delivering social housing services and support to tenants, residents, applicants and the community, including clients who are experiencing homelessness or at risk of experiencing homelessness.

Workers at this level may work under limited supervision in an administrative and/or assisting capacity in delivering housing support services in the social housing sector.

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.
Packaging Rules

Total number of units = 15

- 8 core units
- 7 elective units, consisting of:
  - at least 5 units from the electives listed below
  - up to 2 units from the electives listed below, any endorsed Training Package or accredited course – these units must be relevant to the work outcome

All electives chosen must contribute to a valid, industry-supported vocational outcome.

Core units

CHCCCS004  Assess co-existing needs
CHCCOM002  Use communication to build relationships
CHCDIV001  Work with diverse people
CHCLEG001  Work legally and ethically
CHCSOH001  Work with people experiencing or at risk of homelessness
CHCSOH002  Manage and maintain tenancy agreements and services
CHCSOH010  Work with clients within the social housing system
HLTWHS003  Maintain work health and safety

Elective units

CHCADV001  Facilitate the interests and rights of clients
CHCADV002  Provide advocacy and representation services
CHCADV003  Represent clients in court
CHCADV004  Represent organisation in a court or tribunal
CHCAOD001  Work in an alcohol and other drugs context
CHCCCS020  Respond effectively to behaviours of concern
CHCCCS027  Visit client residence
CHCCDE003  Work within a community development framework
CHCCSM005  Develop, facilitate and review all aspects of case management
CHCDFV001 Recognise and respond appropriately to domestic and family violence
CHCDIV002 Promote Aboriginal and Torres Strait Islander cultural safety
CHCEDU005 Work with clients to identify financial literacy education needs
CHCEDU006 Improve clients fundamental financial literacy skills
CHCEDU007 Provide group education on consumer credit and debt
CHCGRP002 Plan and conduct group activities
CHCLEG002 Interpret and use legal information
CHCLLN001 Respond to client language, literacy and numeracy needs
CHCMHS001 Work with people with mental health issues
CHCPOL001 Contribute to the review and development of policies
CHCPRP001 Develop and maintain networks and collaborative partnerships
CHCPRP003 Reflect on and improve own professional practice
CHCPRT001 Identify and respond to children and young people at risk
CHCPRT002 Support the rights and safety of children and young people
CHCPRT003 Work collaboratively to maintain an environment safe for children and young people
CHCSET001 Work with forced migrants
CHCSET002 Undertake bicultural work with forced migrants in Australia
CHCSOH003 Manage housing application processes
CHCSOH004 Manage housing allocations
CHCSOH005 Manage tenancy rent and rental arrears
CHCSOH006 Manage vacant properties
CHCSOH007 Respond to property maintenance enquiries
CHCSOH008 Manage head lease
HLTAID003 Provide first aid
HLTWHS006  Manage personal stressors in the work environment

BSBATSIC412  Maintain and protect cultural values in the organisation

BSBATSIC511  Plan and conduct a community meeting

BSBINM201  Process and maintain workplace information

BSBMGT401  Show leadership in the workplace

CPPDSM3014A  Undertake property inspection

CPPDSM4028A  Identify and analyse risks and opportunities in the property industry

CPPDSM4074A  Select and appoint contractors in the property industry

PSPETHC301B  Uphold the values and principles of public service

PSPGOV405B  Provide input to change processes

PSPGOV422A  Apply government processes

PSPLEGN301B  Comply with legislation in the public sector

TAEDEL301A  Provide work skill instruction

TAEDEL401A  Plan, organise and deliver group-based learning

TAEDEL402A  Plan, organise and facilitate learning in the workplace

Qualification Mapping Information
No equivalent qualification.

Links
Companion volumes from the CS&HISC website - http://www.cshisc.com.au