



Australian Government

CHC42215 Certificate IV in Social Housing

Release 2

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Modification History

Release	Comments
Release 2	<p>This version was released in <i>CHC Community Services Training Package release 3.0</i></p> <p>Units of competency updated (see mapping at www.cshisc.com.au).</p> <p>Equivalent outcome.</p>
Release 1	<p>This version was released in <i>CHC Community Services Training Package release 2.0</i> and meets the requirements of the 2012 Standards for Training Packages.</p> <p>Significant changes to core units. Change in packaging rules. Removal of entry requirements.</p>

Qualification Description

This qualification reflects the role of workers who are engaged in delivering social housing services and support to tenants, residents, applicants and the community, including clients who are experiencing homelessness or at risk of experiencing homelessness.

Workers at this level may work under limited supervision in an administrative and/or assisting capacity in delivering housing support services in the social housing sector.

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.

Packaging Rules

Total number of units = 15

- 8 core units
- 7 elective units, consisting of:
 - at least 5 units from the electives listed below
 - up to 2 units from the electives listed below, any endorsed Training Package or accredited course – these units must be relevant to the work outcome

All electives chosen must contribute to a valid, industry-supported vocational outcome.

Core units

CHCCCS004	Assess co-existing needs
CHCCOM002	Use communication to build relationships
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
CHCSOH001	Work with people experiencing or at risk of homelessness
CHCSOH002	Manage and maintain tenancy agreements and services
CHCSOH010	Work with clients within the social housing system
HLTWHS003	Maintain work health and safety

Elective units

CHCADV001	Facilitate the interests and rights of clients
CHCADV002	Provide advocacy and representation services
CHCADV003	Represent clients in court
CHCADV004	Represent organisation in a court or tribunal
CHCAOD001	Work in an alcohol and other drugs context
CHCCCS020	Respond effectively to behaviours of concern
CHCCCS027	Visit client residence
CHCCDE003	Work within a community development framework
CHCCSM005	Develop, facilitate and review all aspects of case management

CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV002	Promote Aboriginal and Torres Strait Islander cultural safety
CHCEDU005	Work with clients to identify financial literacy education needs
CHCEDU006	Improve clients fundamental financial literacy skills
CHCEDU007	Provide group education on consumer credit and debt
CHCGRP002	Plan and conduct group activities
CHCLEG002	Interpret and use legal information
CHCLLN001	Respond to client language, literacy and numeracy needs
CHCMHS001	Work with people with mental health issues
CHCPOL001	Contribute to the review and development of policies
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCPRP003	Reflect on and improve own professional practice
CHCPRT001	Identify and respond to children and young people at risk
CHCPRT002	Support the rights and safety of children and young people
CHCPRT003	Work collaboratively to maintain an environment safe for children and young people
CHCSET001	Work with forced migrants
CHCSET002	Undertake bicultural work with forced migrants in Australia
CHCSOH003	Manage housing application processes
CHCSOH004	Manage housing allocations
CHCSOH005	Manage tenancy rent and rental arrears
CHCSOH006	Manage vacant properties
CHCSOH007	Respond to property maintenance enquiries
CHCSOH008	Manage head lease
HLTAID003	Provide first aid

HLTWHS006	Manage personal stressors in the work environment
BSBATSIC412	Maintain and protect cultural values in the organisation
BSBATSIC511	Plan and conduct a community meeting
BSBINM201	Process and maintain workplace information
BSBMGT401	Show leadership in the workplace
CPPDSM3014A	Undertake property inspection
CPPDSM4028A	Identify and analyse risks and opportunities in the property industry
CPPDSM4074A	Select and appoint contractors in the property industry
PSPETHC301B	Uphold the values and principles of public service
PSPGOV405B	Provide input to change processes
PSPGOV422A	Apply government processes
PSPLEGN301B	Comply with legislation in the public sector
TAEDEL301A	Provide work skill instruction
TAEDEL401A	Plan, organise and deliver group-based learning
TAEDEL402A	Plan, organise and facilitate learning in the workplace

Qualification Mapping Information

No equivalent qualification.

Links

Companion volumes from the CS&HISC website - <http://www.cshisc.com.au>